



May 13, 2014

Samuel Lieblich, P.E.
Region II Air Pollution Control Engineer
NYS DEC Region II
47-40 21st Street
Long Island City, NY 11101-5407

Emily Lloyd
Commissioner

Re: North River WWTP (DEC ID 2-6202-00007)
Part 201 Air Facility Title V Permit
1st Quarter of 2014
H₂S Quarterly Report

Vincent Sapienza, P.E.
Deputy Commissioner

**Bureau of Wastewater
Treatment**
96-05 Horace Harding
Expressway – 2nd Floor
Corona, NY 11368

Tel. (718) 595-4906
Fax (718) 595-6950
vsapienza@dep.nyc.gov

Dear Mr. Lieblich:

Enclosed please find the New York City Department of Environmental Protection's (DEP) North River Wastewater Treatment Plant's (WWTP) Quarterly H₂S Monitoring Report for the first quarter of 2014, as required by Condition 52, Item 52.2 of the WWTP's 6 NYCRR § 201 Air Title V Facility Permit Renewal 1, effective December 20, 2012. This report includes results of the continuous H₂S monitoring conducted within the plant and the adjacent community from January 1 through March 31, 2014.

The seven monitoring stations were able to achieve 89% to 94% data recovery during this period.

There were no hourly average H₂S concentrations greater than 10 ppb at any of the three community monitoring stations during this quarter. In accordance with Condition 50, Item 50.2 and Condition 59, Item 59.2 of the WWTP's Air Title V Facility Permit, DEP is submitting copies of full written reports documenting the five odor complaints received (See Attachment 1).

DEP submitted the revised Standard Operating Procedures (SOP) for the North River WWTP H₂S and Meteorology Monitoring Network to DEC for review and approval on August 9, 2013. DEC provided comments on November 7, 2013 and DEP submitted responses to the DEC's comments on March 14, 2014. As discussed between Wayne Kuang, of my staff, and Tom Gentile, of DEC Albany, DEP's consultant is currently revising the SOP accordingly and DEP expects to submit the final SOP for DEC approval by June 1, 2014.

If you need further information, please feel free to contact Leslie Lipton, Chief of Division of Pollution Control and Monitoring at (718) 595-4730 or Wayne Kuang at (718) 595-4988.

Very truly yours,



Vincent Sapienza, P.E.
Deputy Commissioner

Attachment

c: Thomas Gentile (NYSDEC Albany, w/ Attachment)
Thomas John (NYSDEC Region II, w/o Attachment)
Robert Bolt (NYSDEC Region II, w/o Attachment)

**NORTH RIVER WWTP
NUISANCE COMPLAINT LOGS**

January 1, 2014 through March 31, 2014

The WWTP received five odor complaints during this report period.



Service# 185689619

Problem: PO1 PLANTS- ODOR RELATED PROBLEMS

Address(B): 000060 W 138 ST **APT:**

Cross Street: BROADWAY **ZIP:** 10031 **Pct:** 030
RIVERSIDE DR **Borough:** MANHATTAN

Compass Direction: N **SegmentID:** 0166449

Building ID: **Block:** **Lot:** **CMBD:** 109

Location: TREATMENT PLANT 1 BLOCK AWAY THE NORTH RIVER PLANT **District:** **Parcel:**

Area: 1 MANHATTAN **Sub-Area:** 109 MANHATTAN COMMUNITY BOARD 9

of Calls: N/A **Occurred Date:** 01-15-2014 08:02 AM **Call Date:** 01-15-2014 08:04 AM

Taken By: 311INT **311/DEP INTEGRATION CODE** **Request Date:** 01-15-2014 08:04 AM

Responsibility: PNR **PLANTS-NORTH RIVER** **Source:** 311CC- 311 Call Center

Scheduled Date: N/A **Start Date:** 01-15-2014 08:04 AM **Priority:** ALERT- ESCALATE- CALL DEP ECC

Inspector: **Inspection Date:** 01-15-2014 08:15 AM

Resolution Code: P15 **ENSURE PROCESS IS CORRECT** **Resolution Date:** 01-15-2014 09:30 AM

Customer Contact Requested: N **Incident Date:** N/A **Due Date:** N/A

Primary Caller Information

Title: **Reference#** 1-1-927932221 **CallerKey:** 185689619

Last Name: TOAEN **Evening Phone:** N/A

First Name, MI: VICTOR **Cell Phone:** N/A

Address: N/A **Day Phone:** (212)491-8083

City/State/Zip: **Call Date:** 01-15-2014 08:04 AM

Caller Comments: THERE IS A FOUL SEWAGE ODOR IN THE AIR COMING FROM THE TREATMENT PLANT A BLOCK AWAY

Log Type	Log Started	Log Ended	Log By	Comments
ESC311	01-15-2014	N/A	7261-GILMORE, MALARIE	SPOKE WITH SE ,Patel FAXED SR TO SAME EMAILED ECC, G KELPHIN, W MORRIS, AND S PECKER Input By: MALARIE GILMORE on 1/15/2014 8:11:29 AM

Problem Comments: Degritter room was open by maintenance crew. Closed the degritter room. There are no high H2s readings on North , South & West odor.



**CITY OF NEW YORK
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WASTEWATER TREATMENT
NUISANCE COMPLAINT LOG**

SERVICE #: 185689619
 PLANT: NORTH RIVER DATE: 1/15/14
 NAME OF OPERATOR: 311NT TIME OF CALL: 8:10 AM
 NAME OF CALLER: VICTOR TOAEN TELE. #: (212) 491-8083
 ADDRESS OF CALLER: N/A CITY & ZIP: _____
 TYPE OF COMPLAINT: ODOR NOISE OTHER NUISANCE
 CALL RECEIVED FROM: COMPLAINT CENTER DIRECT FROM CITIZEN PUBLIC OFFICIAL OTHER

WHEN AND WHERE DID THE COMPLAINANT NOTICE THE NUISANCE: _____

ODOR DESCRIPTION			
<input type="checkbox"/> OILY/FATTY	<input type="checkbox"/> SOUR VINEGAR	<input type="checkbox"/> CABBAGE LIKE	<input type="checkbox"/> COFFEE
<input type="checkbox"/> MOLDY/MUSTY	<input type="checkbox"/> BURNT ORGANIC	<input type="checkbox"/> ACRID PUNGENT	<input type="checkbox"/> AMMONIA
<input type="checkbox"/> ROTTEN EGG	<input type="checkbox"/> DIESEL EXHAUST	<input type="checkbox"/> AMMONIA/BLEACH	<input type="checkbox"/> FECAL
<input type="checkbox"/> H ₂ S (SULPHUR)	<input checked="" type="checkbox"/> SEWAGE LIKE	<input type="checkbox"/> OTHER	<input type="checkbox"/> CHLORINE
<input type="checkbox"/> BURNT	<input type="checkbox"/> MANURE/FARMYARD	<input type="checkbox"/> SWEET FRAGRANCE	<input type="checkbox"/> ANIMAL

CLIMATIC CONDITIONS AT THE TIME OF OCCURRENCE	
WIND DIRECTION	WIND VELOCITY
TEMPERATURE <u>46°F</u>	COMMENTS

RESPONSE TO COMPLAINANT	
DID YOU CALL COMPLAINANT: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	DATE: _____ TIME: _____

POSSIBLE CAUSE OF COMPLAINT BASED ON YOUR INSPECTION
Diggitter room was open by maintenance crew.

ACTION TAKEN BY PLANT PERSONNEL IN RESPONSE TO COMPLAINT
closed the diggitter room, there are no high H₂S readings in north, south & west odor.

PRINT NAME: Ajay Patel SIGNATURE: [Signature] TITLE: S.E.E
 DATE / TIME INSPECTION BEGAN: 1/15/14 8:15 AM DATE / TIME INSPECTION ENDED: 9:20 AM, 1/15/14

NOTE: ALL COMPLAINTS SHOULD BE FAXED TO A. TAYLOR AT (718) 595-6822 WITHIN 24 HOURS



Service# 185689699

Problem: PO1 PLANTS- ODOR RELATED PROBLEMS

Address(A): 676 RIVERSIDE DR

APT:

Cross Street: W 144 ST

ZIP: 10031 **Pct:** 030

W 145 ST

Borough: MANHATTAN

Compass Direction:

SegmentID: 0158661

Building ID: 1062372

Block: 2091

Lot: 48 **CMBD:** 109

Location:

District:

Parcel:

Area: 1 MANHATTAN

Sub-Area: 109 MANHATTAN COMMUNITY BOARD 9

of Calls: N/A **Occurred Date:** 01-15-2014 10:33 AM

Call Date: 01-15-2014 10:35 AM

Taken By: 311INT 311/DEP INTEGRATION CODE

Request Date: 01-15-2014 10:35 AM

Responsibility: PNR PLANTS-NORTH RIVER

Source: 311CC- 311 Call Center

Scheduled Date: N/A **Start Date:** 01-15-2014 10:35 AM

Priority: ALERT- ESCALATE- CALL DEP ECC

Inspector:

Inspection Date: 01-15-2014 10:40 AM

Resolution Code: P23 TANK(S) DOWN FOR MAINTENANCE

Resolution Date: 01-15-2014 02:20 PM

Customer Contact Requested: N **Incident Date:** N/A

Due Date: N/A

Primary Caller Information

Title: Reference# 1-1-927991921 **CallerKey:** 185689699

Last Name: PERLMUTTER **Evening Phone:** N/A

First Name, MI: RON **Cell Phone:** N/A

Address: N/A **Day Phone:** (917)600-4546

City/State/Zip: **Call Date:** 01-15-2014 10:35 AM

Caller Comments: THERE IS A FOUL ODOR COMING FROM THE SEWAGE TREATMENT PLANT

Log Type	Log Started	Log Ended	Log By	Comments
ESC311	01-15-2014	N/A	7261-GILMORE, MALARIE	SPOKE WITH SE ,Patel FAXED SR TO SAME EMAILED ECC, G KELPHIN, W MORRIS, AND S PECKER Input By: MALARIE GILMORE on 1/15/2014 10:40:40 AM

Problem Comments: Pumped #3 primary tank for pull out grease,maintanance crew working inside #7 primary tank. It seems like less fan running on final tank. Stopped work on #3 & 7 primary tanks. Closing cover on #7 p.t. Put more fan in service on final tank. Closed all pump valves. SEE, John has taken H2s readings on Riverside Park @ main front 7 PPB & North 11 PPB. Second readings on Riverside @ front 7 PPB & North 6 PPB.



CITY OF NEW YORK
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WASTEWATER TREATMENT
NUISANCE COMPLAINT LOG

SERVICE #: 185689699
 PLANT: NORTH RIVER DATE: 1-15-2014
 NAME OF OPERATOR: 311INT TIME OF CALL: 10:35 AM
 NAME OF CALLER: RON PERLMUTTER TELE #: (917) 600 4546
 ADDRESS OF CALLER: 676 RIVERSIDE DR CITY & ZIP: MANHATTAN, 10031
W 146 ST
 TYPE OF COMPLAINT: ODOR NOISE OTHER NUISANCE
 CALL RECEIVED FROM: COMPLAINT CENTER DIRECT FROM CITIZEN PUBLIC OFFICIAL OTHER

WHEN AND WHERE DID THE COMPLAINANT NOTICE THE NUISANCE:

ODOR DESCRIPTION			
<input type="checkbox"/> OILY/FATTY	<input type="checkbox"/> SOUR VINEGAR	<input type="checkbox"/> CABBAGE LIKE	<input type="checkbox"/> COFFEE
<input type="checkbox"/> MOLDY/MUSTY	<input type="checkbox"/> BURNT ORGANIC	<input type="checkbox"/> ACRID PUNGENT	<input type="checkbox"/> AMMONIA
<input type="checkbox"/> ROTTEN EGG	<input type="checkbox"/> DIESEL EXHAUST	<input type="checkbox"/> AMMONIA/BLEACH	<input type="checkbox"/> FECAL
<input type="checkbox"/> H ₂ S (SULPHUR)	<input checked="" type="checkbox"/> SEWAGE LIKE	<input type="checkbox"/> OTHER	<input type="checkbox"/> CHLORINE
<input type="checkbox"/> BURNT	<input type="checkbox"/> MANURE/FARMYARD	<input type="checkbox"/> SWEET FRAGRANCE	<input type="checkbox"/> ANIMAL

CLIMATIC CONDITIONS AT THE TIME OF OCCURRENCE	
WIND DIRECTION <u>SE</u>	WIND VELOCITY
TEMPERATURE <u>46 F</u>	COMMENTS

RESPONSE TO COMPLAINANT

DID YOU CALL COMPLAINANT: YES NO DATE: 1-15-14 TIME: 11:20 AM

POSSIBLE CAUSE OF COMPLAINT BASED ON YOUR INSPECTION

Dumped #3 Primary tank for pull out grease, maintenance
Cover working inside #7 Primary tank. It seems like
less fan running on final tank.

ACTION TAKEN BY PLANT PERSONNEL IN RESPONSE TO COMPLAINT

Stopped work on #3 & 7 Primary tanks, closing cover on #7 P.T. Put
more fan in service on final tank. closed all dump valves. S.E.G. John had
taken H₂S Readings on Riverside Park @ Main Front 7 PPB & North 11 PPB.
Second Reading on Riverside @ front 7 PPB & North 6 PPB.

PRINT NAME: Agnet Potal SIGNATURE: [Signature] TITLE: S.E.G.
 DATE / TIME INSPECTION BEGAN: 10:40 AM DATE / TIME INSPECTION ENDED: 2:20 PM

NOTE: ALL COMPLAINTS SHOULD BE FAXED TO A. TAYLOR AT (718) 595-6822 WITHIN 24 HOURS



Service# 185689734

Problem: PO1 PLANTS- ODOR RELATED PROBLEMS

Address(1): W 138 ST **APT:**

Cross Street: RIVERSIDE DR **ZIP:** 10031 **Pct:** 030

Borough: MANHATTAN

Compass Direction: **SegmentID:**

Building ID: **Block:** **Lot:** **CMBD:** 109

Location: EXTENDS TO 145 ST **District:** **Parcel:**

Area: 1 MANHATTAN **Sub-Area:** 109 MANHATTAN COMMUNITY BOARD 9

of Calls: N/A **Occurred Date:** 01-14-2014 11:20 AM **Call Date:** 01-15-2014 11:24 AM

Taken By: 311INT **311/DEP INTEGRATION CODE** **Request Date:** 01-15-2014 11:24 AM

Responsibility: PNR **PLANTS-NORTH RIVER** **Source:** 311CC- 311 Call Center

Scheduled Date: N/A **Start Date:** 01-15-2014 11:24 AM **Priority:** ALERT- ESCALATE- CALL DEP ECC

Inspector: **Inspection Date:** 01-15-2014 11:45 AM

Resolution Code: P23 **TANK(S) DOWN FOR MAINTENANCE** **Resolution Date:** 01-15-2014 02:20 PM

Customer Contact Requested: N **Incident Date:** N/A **Due Date:** N/A

Primary Caller Information

Title: **Reference#** 1-1-928015741 **CallerKey: 185689734**

Last Name: RODRIGUEZ **Evening Phone:** N/A

First Name, MI: MOISES **Cell Phone:** N/A

Address: N/A **Day Phone:** (212)694-3637

City/State/Zip: **Call Date: 01-15-2014 11:24 AM**

Caller Comments: A FOUL ODOR IS COMING FROM THE NORTH RIVER FACILITY. THIS HAS BEEN NOTICED SINCE YESTERDAY & CONTINUES TODAY.

Log Type	Log Started	Log Ended	Log By	Comments
ESC311	01-15-2014	N/A	7261-GILMORE, MALARIE	SPOKE WITH SE ,Patel FAXED SR TO SAME EMAILED ECC, G KELPHIN, W MORRIS, AND S PECKER Input By: MALARIE GILMORE on 1/15/2014 11:29:23 AM

Problem Comments: Pumped #3 primary tank for pull out grease,maintanance crew working inside #7 primary tank. It seems like fan running on final tank.
Stopped work on #3 & 7 primary tanks. Closing cover on #7 p.t. Put more fan in service on final tank. Closed all other pump valves. SEE, John has taken H2s readings on Riverside Park @ main Blvd 7 PPB & North 11 PPB & SH11 taking second round on Riverside Park to see H2s reading downstairs.



CITY OF NEW YORK
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WASTEWATER TREATMENT
NUISANCE COMPLAINT LOG

SERVICE #: 185689784
 PLANT: NORTH RIVER DATE: 1-15-2014
 NAME OF OPERATOR: 311 INT TIME OF CALL: 11:24 AM
 NAME OF CALLER: MOISES RODRIGUEZ TELE. #: (212) 694-3637
 ADDRESS OF CALLER: W 138 ST. RIVERSIDE DR CITY & ZIP: MANHATTAN, 10031
 TYPE OF COMPLAINT: ODOR NOISE OTHER NUISANCE
 CALL RECEIVED FROM: COMPLAINT CENTER DIRECT FROM CITIZEN PUBLIC OFFICIAL OTHER

WHEN AND WHERE DID THE COMPLAINANT NOTICE THE NUISANCE:

ODOR DESCRIPTION			
<input type="checkbox"/> OILY/FATTY	<input type="checkbox"/> SOUR VINEGAR	<input type="checkbox"/> CABBAGE LIKE	<input type="checkbox"/> COFFEE
<input type="checkbox"/> MOLDY/MUSTY	<input type="checkbox"/> BURNT ORGANIC	<input type="checkbox"/> ACRID PUNGENT	<input type="checkbox"/> AMMONIA
<input type="checkbox"/> ROTTEN EGG	<input type="checkbox"/> DIESEL EXHAUST	<input type="checkbox"/> AMMONIA/BLEACH	<input type="checkbox"/> FECAL
<input type="checkbox"/> H ₂ S (SULPHUR)	<input checked="" type="checkbox"/> SEWAGE LIKE	<input type="checkbox"/> OTHER	<input type="checkbox"/> CHLORINE
<input type="checkbox"/> BURNT	<input type="checkbox"/> MANURE/FARMYARD	<input type="checkbox"/> SWEET FRAGRANCE	<input type="checkbox"/> ANIMAL

CLIMATIC CONDITIONS AT THE TIME OF OCCURRENCE

WIND DIRECTION <u>SE</u>	WIND VELOCITY
TEMPERATURE <u>46 F</u>	COMMENTS

RESPONSE TO COMPLAINANT

DID YOU CALL COMPLAINANT: YES NO DATE: _____ TIME: _____

POSSIBLE CAUSE OF COMPLAINT BASED ON YOUR INSPECTION

Ran #3 P.T for pullout greaser, maintenance crew working on #7 P.T.
It seems less fan running on #7 P.T.

ACTION TAKEN BY PLANT PERSONNEL IN RESPONSE TO COMPLAINT

stopped work on #3 & 7 Palmox tanks, closing cover on #7 P.T. put
more fan 1/3 on final tank, closed all other pump valves. SEE, John
has taken readings on Riverside Park @ Main Bld. Front 7 PPB & North 11 PPB.
& still taking second round on Riverside Park to see if its receding down/

PRINT NAME: Ajay Patel SIGNATURE: [Signature] TITLE: SPE
 DATE / TIME INSPECTION BEGAN: 10:40 AM DATE / TIME INSPECTION ENDED: 2:20 PM

NOTE: ALL COMPLAINTS SHOULD BE FAXED TO A. TAYLOR AT (718) 595-6822 WITHIN 24 HOURS



Service# 185710717

Problem: PO1 PLANTS- ODOR RELATED PROBLEMS

Address(A): 725 W 135 ST

APT:

Cross Street: 12 AVE

ZIP: 10031 Pct: 030

AMTRAK RAILROAD

Borough: MANHATTAN

Compass Direction:

SegmentID: 0120752

Building ID: 1084789

Block: 2101

Lot: 117

CMBD: 109

Location:

District:

Parcel:

Area: 1 MANHATTAN

Sub-Area: 109 MANHATTAN COMMUNITY BOARD 9

of Calls: N/A Occurred Date: 03-03-2014 10:10 PM

Call Date: 03-03-2014 10:13 PM

Taken By: 311INT 311/DEP INTEGRATION CODE

Request Date: 03-03-2014 10:13 PM

Responsibility: PNR PLANTS-NORTH RIVER

Source: 311CC- 311 Call Center

Scheduled Date: N/A Start Date: 03-03-2014 10:13 PM

Priority: ALERT- ESCALATE- CALL DEP ECC

Inspector:

Inspection Date: 03-03-2014 10:30 PM

Resolution Code: P30 THICKENER(S) BEING DUMPED

Resolution Date: 03-03-2014 10:45 PM

Customer Contact Requested: N Incident Date: N/A

Due Date: N/A

Primary Caller Information

Title: Reference# 1-1-944419411 CallerKey: 185710717

Last Name: NORRIS Evening Phone: N/A

First Name, MI: BILLIE Cell Phone: N/A

Address: 635 RIVERSIDE DRIVE 6TH FLOOR Day Phone: (212)694-8080

City/State/Zip: NEW YORK NY 10031 Call Date: 03-03-2014 10:13 PM

Caller Comments: VERY STRONG ODOR COMING FROM PLANT AT 725 WEST 135 STREET VERY STRONG ODOR

Log Type	Log Started	Log Ended	Log By	Comments
ESC311	03-03-2014	03-03-2014	4261-MADDIX, AZALEA	spoke to Shift Engineer Prestigiaco, fax to plant and email Pecker, Kelpin and morris Input By: AZALEA MADDIX on 3/3/2014 10:34:47 PM

Problem Comments: Odor caused by dumping # 5203 thickener tank, which was ordered, dumped by S. Andalib, SSEE.

Odor will subside , when tank is dumped completely.



CITY OF NEW YORK
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WASTEWATER TREATMENT
NUISANCE COMPLAINT LOG

SERVICE #: 185710717
 PLANT: NORTH River DATE: 3/3/2014
 NAME OF OPERATOR: _____ TIME OF CALL: 10:13 pm
 NAME OF CALLER: Norris, Billie TELE #: (212) 694-8080
 ADDRESS OF CALLER: 635 Riverside Drive CITY & ZIP: NY NY 10031
 TYPE OF COMPLAINT: ODOR NOISE OTHER NUISANCE
 CALL RECEIVED FROM: COMPLAINT CENTER DIRECT FROM CITIZEN PUBLIC OFFICIAL OTHER

WHEN AND WHERE DID THE COMPLAINANT NOTICE THE NUISANCE: N/A

ODOR DESCRIPTION

<input type="checkbox"/> OILY/FATTY	<input type="checkbox"/> SOUR VINEGAR	<input type="checkbox"/> CABBAGE LIKE	<input type="checkbox"/> COFFEE
<input type="checkbox"/> MOLDY/MUSTY	<input type="checkbox"/> BURNT ORGANIC	<input type="checkbox"/> ACRID PUNGENT	<input type="checkbox"/> AMMONIA
<input type="checkbox"/> ROTTEN EGG	<input type="checkbox"/> DIESEL EXHAUST	<input type="checkbox"/> AMMONIA/BLEACH	<input type="checkbox"/> FECAL
<input type="checkbox"/> H2S (SULPHUR)	<input type="checkbox"/> SEWAGE LIKE	<input type="checkbox"/> OTHER	<input type="checkbox"/> CHLORINE
<input type="checkbox"/> BURNT	<input type="checkbox"/> MANURE/FARMYARD	<input type="checkbox"/> SWEET FRAGRANCE	<input type="checkbox"/> ANIMAL

CLIMATIC CONDITIONS AT THE TIME OF OCCURRENCE

WIND DIRECTION <u>N/A</u>	WIND VELOCITY <u>N/A</u>
TEMPERATURE <u>cold</u>	COMMENTS

RESPONSE TO COMPLAINANT

DID YOU CALL COMPLAINANT: YES NO DATE: _____ TIME: _____

POSSIBLE CAUSE OF COMPLAINT BASED ON YOUR INSPECTION

odor caused by dumping #5203 thickener tank, which was ordered dumped by S. And Lib SSEE.

ACTION TAKEN BY PLANT PERSONNEL IN RESPONSE TO COMPLAINT

odor will subside when tank is dumped completely.

PRINT NAME: Prestigiacoma SIGNATURE: _____ TITLE: SEE
 DATE TIME INSPECTION BEGAN: 10:30 pm 3/3/14 DATE TIME INSPECTION ENDED: 10:45 pm



Service# 185710730

Problem: PO1 PLANTS- ODOR RELATED PROBLEMS

Address(A): 725 W 135 ST

APT:

Cross Street: 12 AVE

ZIP: 10031 **Pct:** 030

AMTRAK RAILROAD

Borough: MANHATTAN

Compass Direction:

SegmentID: 0120752

Building ID: 1084789

Block: 2101

Lot: 117 **CMBD:** 109

Location:

District:

Parcel:

Area: 1 MANHATTAN

Sub-Area: 109 MANHATTAN COMMUNITY BOARD 9

of Calls: N/A **Occurred Date:** 03-03-2014 10:08 PM

Call Date: 03-03-2014 11:11 PM

Taken By: 311INT 311/DEP INTEGRATION CODE

Request Date: 03-03-2014 11:11 PM

Responsibility: PNR PLANTS-NORTH RIVER

Source: 311CC- 311 Call Center

Scheduled Date: N/A **Start Date:** 03-03-2014 11:11 PM

Priority: ALERT- ESCALATE- CALL DEP ECC

Inspector:

Inspection Date: 03-03-2014 11:15 PM

Resolution Code: P26 ODOR CNTRL EQUIP RUNNING NORML

Resolution Date: 03-03-2014 11:45 PM

Customer Contact Requested: N **Incident Date:** N/A

Due Date: N/A

Primary Caller Information

Title: Reference# 1-1-944424421 **CallerKey:** 185710730

Last Name: NORRIS **Evening Phone:** N/A

First Name, MI: BILLIE **Cell Phone:** N/A

Address: N/A **Day Phone:** (212)694-8080

City/State/Zip: **Call Date:** 03-03-2014 11:11 PM

Caller Comments: THERE IS A VERY STRONG ODOR COMING FROM PLANT ON WEST 135 STREET IN MANHTATAN THERE IS A VERY STRONG ODOR COMING FROM LOCATION

Log Type	Log Started	Log Ended	Log By	Comments
ESC311	03-03-2014	03-03-2014	4261-MADDIX, AZALEA	Spoke to SE Frank Serrantino, Fax to Plant, Email Pecker, Kelpin and Morris Input By: AZALEA MADDIX on 3/3/2014 11:19:27 PM

Problem Comments: As per SEE, F.Ferrantino, Unavoidable process change-dumping thickener tank. Checked all available odor control equipment - all I/S.



**CITY OF NEW YORK
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WASTEWATER TREATMENT
NUISANCE COMPLAINT LOG**

SERVICE #: 185710730
 PLANT: North River WPCP DATE: 3/3/14
 NAME OF OPERATOR: 311 CC TIME OF CALL: 11:11 pm
 NAME OF CALLER: Billie Norris TELE #: (212) 2694-8080
 ADDRESS OF CALLER: N/A CITY & ZIP: New York, NY 10031
 TYPE OF COMPLAINT: ODOR NOISE OTHER NUISANCE
 CALL RECEIVED FROM: COMPLAINT CENTER DIRECT FROM CITIZEN PUBLIC OFFICIAL OTHER

WHEN AND WHERE DID THE COMPLAINANT NOTICE THE NUISANCE: 10:08 pm North River WPCP

ODOR DESCRIPTION

<input type="checkbox"/> OILY/FATTY	<input type="checkbox"/> SOUR VINEGAR	<input type="checkbox"/> CABBAGE LIKE	<input type="checkbox"/> COFFEE
<input type="checkbox"/> MOLDY/MUSTY	<input type="checkbox"/> BURNT ORGANIC	<input type="checkbox"/> ACRID/PUNGENT	<input type="checkbox"/> AMMONIA
<input type="checkbox"/> SOFTEN EGG	<input type="checkbox"/> DIESEL EXHAUST	<input type="checkbox"/> AMMONIA/BLEACH	<input type="checkbox"/> FECAL
<input type="checkbox"/> H ₂ S (SULPHUR)	<input checked="" type="checkbox"/> SEWAGE LIKE	<input type="checkbox"/> OTHER	<input type="checkbox"/> CHLORINE
<input type="checkbox"/> BURNT	<input type="checkbox"/> MANURE/FARMYARD	<input type="checkbox"/> SWEET FRAGRANCE	<input type="checkbox"/> ANIMAL

CLIMATIC CONDITIONS AT THE TIME OF OCCURRENCE

WIND DIRECTION: <u>N/A</u>	WIND VELOCITY: <u>N/A</u>
TEMPERATURE: <u>VERY COLD</u>	COMMENTS:

RESPONSE TO COMPLAINANT

DID YOU CALL COMPLAINANT: YES NO DATE: _____ TIME: _____

POSSIBLE CAUSE OF COMPLAINT BASED ON YOUR INSPECTION

Unavoidable process change ~ dumping thickener tank

ACTION TAKEN BY PLANT PERSONNEL IN RESPONSE TO COMPLAINT

Checked all available odor control equipment ~ all I/S

PRINT NAME: F. FERRANTINO SIGNATURE: [Signature] TITLE: S.E.E.

DATE/TIME INSPECTION BEGAN: 3/3 11:15 pm DATE/TIME INSPECTION ENDED: 3/3 11:45 pm