



ADULT CATEGORY DEFINITIONS

Indicator Name	Description	Source	Year To Date Calculation
<i>Name of the indicator exactly as it appears on the complete Monthly Report</i>	<i>Explanation of what the indicator includes and/or what is being counted</i>	<i>The source of the data (database or report name)</i>	<i>Brief description of the formula used to calculate year to date numbers</i>
Adult Services			
FACILITIES			
Total number of shelter facilities	Total of DHS and Non-DHS operated shelters at the end of the month (co-ed facilities are counted only once)	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Non-DHS operated	Total number of Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of beds in DHS and Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of beds in DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Non-DHS operated	Total number of beds in Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of beds in all DHS and Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Assessment	Total number of assessment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
General	Total number of general shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Program	Total number of program shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)



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Reception center	Total number of reception center beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Employment	Total number of employment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Mental health	Total number of mental health shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Substance abuse	Total number of substance abuse shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Medical beds	Total number of medical shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Special populations	Total number of special population beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Veterans	Total number of veterans shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Young adults	Total number of young adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Older adults	Total number of older adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Outreach	Total number of outreach shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Other	Total number of other shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
SAFETY AND CLEANLINESS			



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External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
By Facility Management			
DHS operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year



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Non-DHS operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
OUTREACH, DROP-IN AND RECEPTION			
Total number of outreach contacts	Total number of adult contacts made by outreach teams	DHS Daily Report	Sum
Placements by outreach in housing, shelters, drop-in centers or treatment programs (duplicated)	Duplicated monthly count of adults placed in detox, rehabilitation, hospital beds, drop-in centers, housing, or the shelter system by outreach teams	DHS Adult Services Outreach Monthly Report	Sum of placements by outreach teams in housing, shelters, drop-in centers or treatment programs during current fiscal year (duplicated)
Average daily census of drop-in centers	Average number of clients served per day in drop-in centers	DHS Adult Services Commissioner's Daily Report	Average
Average overnight DHS clients not in shelters	Average census of overnight clients who are in drop-in centers and/or faith-based beds	DHS Adult Services Commissioner's Daily Report	Average



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Average overnight in drop-in centers	Average nightly census for drop-in centers	DHS Adult Services Commissioner's Daily Report	Average
Average overnight in Faith-based beds	Average number of clients transported to faith-based beds by drop-in centers each night	DHS Adult Services Commissioner's Daily Report	Average
INTAKE			
Total adult entrants (unduplicated)	The unduplicated number of single adults with a shelter entrance in the month, allowing for a ten day period since their last exit from shelter	Shelter Care Information Management System	Unduplicated total for all months
Repeat single adults	The number of single adults entering the shelter system who had last exited the shelter system 10 or more days prior to reentry	Shelter Care Information Management System	The number of single adults with a shelter entrance in the year minus the number of new single adults for the year to date
Total new single adults	Number of single adults entering the shelter system who have no record of prior shelter use	Shelter Care Information Management System	Sum of new single adults for all months during current fiscal year
Number of single men	Number of single adult men entering the shelter system who have no record of prior shelter use	Shelter Care Information Management System	Sum
Number of single women	Number of single adult women entering the shelter system who have no record of prior shelter use	Shelter Care Information Management System	Sum

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Percentage placed in 21 days	The percentage of single adults who are assessed and placed in specific program beds or general beds within 21 days	Shelter Care Information Management System	Unduplicated percent
Percentage placed in 21 days, men	The percentage of single adult men who are assessed and placed in specific program beds or general beds within 21 days	Shelter Care Information Management System	Unduplicated percent
Percentage placed in 21 days, women	The percentage of single adult women who are assessed and placed in specific program beds or general beds within 21 days	Shelter Care Information Management System	Unduplicated percent
Average number of surge beds used	Average number of surge beds used for the month	Intake/Vacancy Control unit database	Average
Number of surge beds used by single men	Average number of surge beds used by men	Intake/Vacancy Control unit database	Average
Number of surge beds used by single women	Average number of surge beds used by women	Intake/Vacancy Control unit database	Average
Total number of days surge beds used	Total number of days surge beds used by men and/or women	Intake/Vacancy Control unit database	Sum
POPULATION			
Average Daily Single Adult Census	Average daily census for the month	Intake/Vacancy Control unit database	Average
Average daily census of men	Average number of men, average of daily male censuses per month	Intake/Vacancy Control unit database	Average
Average daily census of women	Average number of women, average of daily female censuses per month	Intake/Vacancy Control unit database	Average



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Peak census	Census on the day with the highest census (total male and female) in the month	Intake/Vacancy Control unit database	Highest number
Peak census, men	Male census on the day with the highest number of men in the month	Intake/Vacancy Control unit database	Highest number
Peak census, women	Female census on the day with the highest number of women in the month	Intake/Vacancy Control unit database	Highest number
Distribution of population			
Average daily in assessment	Average daily census in assessment centers per month	Intake/Vacancy Control unit database	Average
Average daily in general beds	Average daily census in general shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily in programs	Average daily census in program shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily in reception center	Average daily census in reception centers per month	Intake/Vacancy Control unit database	Average
Average daily in employment	Average daily census in employment shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily in mental health	Average daily census in mental health shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily in substance abuse	Average daily census in substance abuse shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily in medical beds	Average daily census in medical shelter beds per month	Intake/Vacancy Control unit database	Average



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Average daily in special populations	Average daily census of special population shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily, veterans	Average daily census of veterans shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily, young adults	Average daily census of young adult shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily, older adults	Average daily census of older adult shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily, outreach	Average daily census of outreach shelter beds per month	Intake/Vacancy Control unit database	Average
Average daily, other	Average daily census of other shelter beds per month	Intake/Vacancy Control unit database	Average
Percent Distribution of population			
Average daily in assessment (percent)	Average daily census in assessment centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in general beds (percent)	Average daily census in general shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in programs (percent)	Average daily census in program shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in reception center (percent)	Average daily census in reception centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in employment (percent)	Average daily census in employment shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent



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Average daily in mental health (percent)	Average daily census in mental health shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in substance abuse (percent)	Average daily census in substance abuse shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in medical beds (percent)	Average daily census in medical shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in special populations (percent)	Average daily census of special population shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, veterans (percent)	Average daily census of veterans shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, young adults (percent)	Average daily census of young adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, older adults (percent)	Average daily census of older adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, outreach (percent)	Average daily census of outreach shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, other (percent)	Average daily census of other shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Basic demographics			
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	Total unduplicated count for all ethnicities in the shelter system during the month	Shelter Care Information Management System	Unduplicated count



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Asian/Pacific Islander	Total unduplicated count for all Asian/Pacific Islander adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Black	Total unduplicated count for all black adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Hispanic	Total unduplicated count for all Hispanic adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Native American	Total unduplicated count for all Native American adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
White	Total unduplicated count for all white adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Other	Total unduplicated count for all other adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Unknown (please see definition)	Total unduplicated count for all unknown adults in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Age, number of unique individuals receiving services (total unduplicated)	Total unduplicated count for all age groups in the shelter system during the month	Shelter Care Information Management System	Unduplicated count

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18 to 29	Total unduplicated count for all adults aged 18 to 29 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
30 to 44	Total unduplicated count for all adults aged 30 to 44 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
45 to 64	Total unduplicated count for all adults aged 45 to 64 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
over 65	Total unduplicated count for all adults aged 65 and over in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
LENGTH OF STAY (LOS)			
Average LOS for adults (in days)	The average number of days of shelter used per person during the month	Intake/Vacancy Control unit database and Shelter Care Information Management System	Average daily census multiplied by days in fiscal year to date and divided by unduplicated clients
Number of adults that are long term stayers	The number of single adults in shelter each month who, as of their last day in shelter in the month, have spent the equivalent of two of the last four years in shelter	Shelter Care Information Management System	Average
Percent of adults that are long term stayers	The percentage of single adults in shelter each month who, as of their last day in shelter in the month, have spent the equivalent of two of the last four years in shelter	Shelter Care Information Management System	Average



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TRANSFERS			
Single adults inappropriately transferred (total unduplicated)	Number of clients that had transfers defined to be "inappropriate." Inappropriate transfers are defined as those from program to program, general to general and program to general. These transfers exclude overnight transfers with a duration of two or less days.	Shelter Care Information Management System	Unduplicated number of single adults with "inappropriate transfers" during the fiscal year to date
Percentage inappropriately transferred	Number of clients with inappropriate transfers as a percent of all unduplicated clients in the shelter system excluding those in assessment as they cannot be included in the numerator	Shelter Care Information Management System	Unduplicated percent of single adults with "inappropriate transfers" as percent of all unduplicated clients (excluding those in assessment) during the fiscal year to date
Percent of single adults with more than one facility transfer	Of single adults who spend at least one night in the DHS shelter services system, the percentage that change facilities after placement from an assessment bed into a program or general bed during the fiscal year (to date at the end of this month)	Shelter Care Information Management System	Unduplicated percent of single adults with more than one facility transfer during current fiscal year
Overnights			
Single adults with an overnight stay (unduplicated)	This is the unduplicated number of clients with overnight stays in the month. Overnights are defined to be short transfers for two days or less with an overnight code.	Shelter Care Information Management System	Unduplicated number of clients with overnight stays fiscal year to date

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Average number of overnights per day	This is the average number of overnight per day. It is defined to be the total per month divided by the number of days in the month.	Shelter Care Information Management System	The average daily unduplicated number of clients with overnights fiscal year to date
PERMANENT PLACEMENTS AND OTHER EXITS			
Total number of exits:			
Total placed in permanent housing	The total number of single adults placed in supported housing, subsidized housing, residential rehabilitation, or who returned to family or independent living during the month	Permanent Housing Placement Database	Sum of single adults placed into permanent housing with supportive services during current fiscal year
Supported	The total number of single adults placed in supported housing within the month	Permanent Housing Placement Database	Sum
Subsidized	The total number of single adults placed in subsidized housing within the month	Permanent Housing Placement Database	Sum
Residential Rehabilitation	The total number of single adults placed in residential rehabilitation within the month	Permanent Housing Placement Database	Sum
Return to family or independent living	The total number of single adults who returned to family or independent living within the month	Permanent Housing Placement Database	Sum

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Percent of single adults placed in permanent housing of those served	The percentage of adults who were placed in permanent housing in that month out of the total number of adults in the system in that month	PHP; Shelter Care Information Management System	Sum of individuals placed in permanent housing during current fiscal year as percentage of unduplicated clients served during the fiscal year
Percent placed in housing who returned to DHS within a year	Percentage of the single adults placed in permanent housing in the prior fiscal year who returned to the shelter system within one year	PHP; Shelter Care Information Management System	Sum of all individuals placed in the previous fiscal year who return to shelter in the current fiscal year as a percentage of the total placed in the previous fiscal year
SINGLE ADULT SERVICES: MEN			
FACILITIES			
Total number of shelter facilities	Total of DHS and Non-DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)



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Non- DHS operated	Total number of Non-DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of beds in DHS and Non-DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of beds in DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Non- DHS operated	Total number of beds in Non-DHS operated men's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of male beds in all DHS and Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Assessment	Total number of male assessment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
General	Total number of male general shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Program	Total number of male program shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Reception center	Total number of male reception center beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Employment	Total number of male employment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Mental health	Total number of male mental health shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)

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Substance abuse	Total number of male substance abuse shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Medical beds	Total number of male medical shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Special populations	Total number of male special population beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Veterans	Total number of male veterans shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Young adults	Total number of male young adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Older adults	Total number of male older adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Outreach	Total number of male outreach shelter beds at the end of the month		
Other	Total number of male other shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
SAFETY AND CLEANLINESS			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all male adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year



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By Facility Management			
DHS Operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all male DHS operated adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
Non-DHS operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all male non-DHS operated adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
POPULATION			
Average daily census	Average daily male census for the month	Intake/Vacancy Control unit database	Average
% of total single adult census	Number of men as percent of total single adult average daily census (men and women)	Intake/Vacancy Control unit database	Percent
Distribution of population			
Average daily in assessment	Average daily male census in assessment centers	Intake/Vacancy Control unit database	Average
Average daily in general beds	Average daily male census in general shelter beds	Intake/Vacancy Control unit database	Average

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Average daily in programs	Average daily male census in program shelter beds	Intake/Vacancy Control unit database	Average
Average daily in reception center	Average daily male census in reception centers	Intake/Vacancy Control unit database	Average
Average daily in employment	Average daily male census in employment shelter beds	Intake/Vacancy Control unit database	Average
Average daily in mental health	Average daily male census in mental health shelter beds	Intake/Vacancy Control unit database	Average
Average daily in substance abuse	Average daily male census in substance abuse shelter beds	Intake/Vacancy Control unit database	Average
Average daily in medical beds	Average daily male census in medical shelter beds	Intake/Vacancy Control unit database	Average
Average daily in special populations	Average daily male census of special populations	Intake/Vacancy Control unit database	Average
Average daily, veterans	Average daily male census of veterans shelter beds	Intake/Vacancy Control unit database	Average
Average daily, young adults	Average daily male census of young adult shelter beds	Intake/Vacancy Control unit database	Average
Average daily, older adults	Average daily male census of older adult shelter beds	Intake/Vacancy Control unit database	Average
Average daily, outreach	Average daily male census of outreach shelter beds	Intake/Vacancy Control unit database	Average

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<i>Name of the indicator exactly as it appears on the complete Monthly Report</i>	<i>Explanation of what the indicator includes and/or what is being counted</i>	<i>The source of the data (database or report name)</i>	<i>Brief description of the formula used to calculate year to date numbers</i>
Average daily, other	Average daily male census in other shelter beds	Intake/Vacancy Control unit database	Average
Percent Distribution of population			
Average daily in assessment (percent)	Average daily male census in assessment centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in general beds (percent)	Average daily male census in general shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in programs (percent)	Average daily male census in program shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in reception center (percent)	Average daily male census in reception centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in employment (percent)	Average daily male census in employment shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in mental health (percent)	Average daily male census in mental health shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in substance abuse (percent)	Average daily male census in substance abuse shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in medical beds (percent)	Average daily male census in medical shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in special populations (percent)	Average daily male census of special population shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, veterans (percent)	Average daily male census of veterans shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent

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Average daily, young adults (percent)	Average daily male census of young adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, older adults (percent)	Average daily male census of older adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, outreach (percent)	Average daily male census of outreach shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, other (percent)	Average daily male census of other shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Basic demographics, number of unique individuals receiving services (total unduplicated)			
Race/ethnicity	Total unduplicated count for all male ethnicities in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Asian/Pacific Islander	Total unduplicated count for all Asian/Pacific Islander adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Black	Total unduplicated count for all black adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Hispanic	Total unduplicated count for all Hispanic adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count

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Native American	Total unduplicated count for all Native American adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
White	Total unduplicated count for all white adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Other	Total unduplicated count for all other adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Unknown (please see definition)	Total unduplicated count for all unknown adult men in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Age, number of unique individuals receiving services (total unduplicated)	Total unduplicated count for all male age groups in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
18 to 29	Total unduplicated count for all male adults aged 18 to 29 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
30 to 44	Total unduplicated count for all male adults aged 30 to 44 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
45 to 64	Total unduplicated count for all male adults aged 45 to 64 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count



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over 65	Total unduplicated count for all male adults aged 65 and over in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Total number of new clients at intake	Number of single men entering the shelter system who have no record of prior shelter use	Shelter Care Information Management System	Sum of new single men for all months during current fiscal year
Average number of surge beds used	Average number of surge beds used for the month	Intake/Vacancy Control unit database	Average
Total days surge beds used	Total number of days surge beds are used by male clients	Intake/Vacancy Control unit database	Sum
LENGTH OF STAY (LOS)			
Average LOS for men (in days)	The average number of days of shelter used per person during the month	Intake/Vacancy Control unit database and Shelter Care Information Management System	Average daily census multiplied by days in fiscal year to date and divided by unduplicated clients
SINGLE ADULT SERVICES: WOMEN			
FACILITIES			
Total number of shelter facilities	Total of DHS and Non-DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)

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<i>Name of the indicator exactly as it appears on the complete Monthly Report</i>	<i>Explanation of what the indicator includes and/or what is being counted</i>	<i>The source of the data (database or report name)</i>	<i>Brief description of the formula used to calculate year to date numbers</i>
Non-DHS operated	Total number of Non-DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of beds in DHS and Non-DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
DHS operated	Total number of beds in DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Non-DHS operated	Total number of beds in Non-DHS operated women's shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Total number of beds	Total number of female beds in all DHS and Non-DHS operated shelters at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Assessment	Total number of female assessment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
General	Total number of female general shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Program	Total number of female program shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Reception center	Total number of female reception center beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Employment	Total number of female employment shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Mental health	Total number of female mental health shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)

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Substance abuse	Total number of female substance abuse shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Medical beds	Total number of female medical shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Special populations	Total number of female special population beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Veterans	Total number of female veterans shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Young adults	Total number of female young adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Older adults	Total number of female older adult shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Outreach	Total number of female outreach shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
Other	Total number of female other shelter beds at the end of the month	Intake/Vacancy Control unit database	Point-in-time (most recent month)
SAFETY AND CLEANLINESS			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all female adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year.



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Indicator Name	Description	Source	Year To Date Calculation
<i>Name of the indicator exactly as it appears on the complete Monthly Report</i>	<i>Explanation of what the indicator includes and/or what is being counted</i>	<i>The source of the data (database or report name)</i>	<i>Brief description of the formula used to calculate year to date numbers</i>
By Facility Management			
DHS Operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all female DHS operated adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
Non-DHS operated			
External inspections			
Average number of Callahan deficiencies per site	Average number of deficiencies noted on Callahan inspections at all female non-DHS operated adult shelters. Callahan inspections are carried out by a court-appointed inspection team to ensure shelters meet court-mandated standards. Callahan inspections take place in adult shelters semi-annually; data is reported only in November and May.	DHS Facilities Maintenance and Development Callahan report	Average number of Callahan deficiencies per site for each reporting period for the current fiscal year
POPULATION			
Average daily census	Average daily female census for the month	Intake/Vacancy Control unit database	Average
% of total single adult census	Number of women as percent of total single adult average daily census (men and women)	Intake/Vacancy Control unit database	Percent
Distribution of population			
Average daily in assessment	Average daily female census in assessment centers	Intake/Vacancy Control unit database	Average
Average daily in general beds	Average daily female census in general shelter beds	Intake/Vacancy Control unit database	Average

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Average daily in programs	Average daily female census in program shelter beds	Intake/Vacancy Control unit database	Average
Average daily in reception center	Average daily female census in reception centers	Intake/Vacancy Control unit database	Average
Average daily in employment	Average daily female census in employment shelter beds	Intake/Vacancy Control unit database	Average
Average daily in mental health	Average daily female census in mental health shelter beds	Intake/Vacancy Control unit database	Average
Average daily in substance abuse	Average daily female census in substance abuse shelter beds	Intake/Vacancy Control unit database	Average
Average daily in medical beds	Average daily female census in medical shelter beds	Intake/Vacancy Control unit database	Average
Average daily in special populations	Average daily female census of special populations	Intake/Vacancy Control unit database	Average
Average daily, veterans	Average daily female census of veterans shelter beds	Intake/Vacancy Control unit database	Average
Average daily, young adults	Average daily female census of young adult shelter beds	Intake/Vacancy Control unit database	Average
Average daily, older adults	Average daily female census of older adult shelter beds	Intake/Vacancy Control unit database	Average
Average daily, outreach	Average daily female census of outreach shelter beds	Intake/Vacancy Control unit database	Average

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Average daily, other	Average daily female census in other shelter beds	Intake/Vacancy Control unit database	Average
Percent Distribution of population			
Average daily in assessment (percent)	Average daily female census in assessment centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in general beds (percent)	Average daily female census in general shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in programs (percent)	Average daily female census in program shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in reception center (percent)	Average daily female census in reception centers as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in employment (percent)	Average daily female census in employment shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in mental health (percent)	Average daily female census in mental health shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in substance abuse (percent)	Average daily female census in substance abuse shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in medical beds (percent)	Average daily female census in medical shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily in special populations (percent)	Average daily female census of special population shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, veterans (percent)	Average daily female census of veterans shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent



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Average daily, young adults (percent)	Average daily female census of young adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, older adults (percent)	Average daily female census of older adult shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Average daily, outreach (percent)	Average daily female census of outreach shelter beds as a percent of total average daily census		
Average daily, other (percent)	Average daily female census of other shelter beds as a percent of total average daily census	Intake/Vacancy Control unit database	Percent
Basic demographics			
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	Total unduplicated count for all female ethnicities in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Asian/Pacific Islander	Total unduplicated count for all Asian/Pacific Islander adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Black	Total unduplicated count for all black adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Hispanic	Total unduplicated count for all Hispanic adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Native American	Total unduplicated count for all Native American adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count

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White	Total unduplicated count for all white adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Other	Total unduplicated count for all other adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Unknown (please see definition)	Total unduplicated count for all unknown adult women in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
Age, number of unique individuals receiving services (total unduplicated)	Total unduplicated count for all female age groups in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
18 to 29	Total unduplicated count for all female adults aged 18 to 29 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
30 to 44	Total unduplicated count for all female adults aged 30 to 44 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
45 to 64	Total unduplicated count for all female adults aged 45 to 64 in the shelter system during the month	Shelter Care Information Management System	Unduplicated count
over 65	Total unduplicated count for all female adults aged 65 and over in the shelter system during the month	Shelter Care Information Management System	Unduplicated count

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Total number of new clients at intake	Number of single women entering the shelter system who have no record of prior shelter use	Shelter Care Information Management System	Sum of new single women for all months during current fiscal year
Average number of surge beds used	Average number of days surge beds are used by female clients	Intake/Vacancy Control unit database	Average
Total number of days surge beds used	Total number of days surge beds are used by female clients	Intake/Vacancy Control unit database	Sum
LENGTH OF STAY (LOS)			
Average LOS for women (in days)	The average number of days of shelter used per person during the month	Intake/Vacancy Control unit database and Shelter Care Information Management System	Average daily census multiplied by days in fiscal year to date and divided by unduplicated clients