



Department of Homeless Services

CRITICAL ACTIVITIES REPORT

FAMILY SERVICES - FISCAL YEAR 2002

FAMILY SERVICES	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	FISCAL 2002
FACILITIES													
Total number of facilities	132	132	133	135	135	134	132	135	136	139	140	141	141
DHS operated	7	7	7	7	7	7	7	7	7	7	7	7	7
Non-DHS operated	125	125	126	128	128	127	125	128	129	132	133	134	134
Total number of units	7,066	7,164	7,308	7,433	7,545	7,657	7,855	7,945	8,101	8,364	8,447	8,633	8,633
DHS operated	470	470	470	470	470	470	470	470	470	470	470	470	470
Non-DHS operated	6,596	6,694	6,838	6,963	7,075	7,187	7,385	7,475	7,631	7,894	7,977	8,163	8,163
Total number of facilities	132	132	133	135	135	134	132	135	136	139	140	141	141
EAU	1	1	1	1	1	1	1	1	1	1	1	1	1
Overnight facilities	2	2	2	2	2	2	2	2	2	3	3	3	3
Conditional placement facilities	47	49	50	52	52	51	49	51	52	52	53	53	53
Conditional Tier IIs	0	0	0	0	0	0	0	0	0	0	0	0	0
Reception centers	2	2	2	2	2	2	2	2	2	2	2	2	2
Hotels	30	30	30	32	32	31	29	29	30	30	30	30	30
Scatter sites (by operator and borough)	15	17	18	18	18	18	18	20	20	20	21	21	21
Transitional facilities	82	80	80	80	80	80	80	81	81	83	83	84	84
Tier IIs	69	67	67	67	67	67	67	67	67	67	67	67	67
Adult family residences	13	13	13	13	13	13	13	14	14	16	16	17	17
Total number of units	7,066	7,164	7,308	7,433	7,545	7,657	7,855	7,945	8,101	8,364	8,447	8,633	8,633
Overnight facilities	130	130	130	131	131	131	131	131	131	147	147	152	152
Conditional placement facilities	2,668	2,779	2,911	3,029	3,140	3,198	3,237	3,305	3,446	3,655	3,728	3,748	3,748
Conditional Tier IIs	0	0	0	0	0	0	0	0	0	0	0	0	0
Reception centers	250	250	250	250	250	250	250	250	250	250	250	250	250
Hotels	1,635	1,638	1,638	1,665	1,700	1,688	1,642	1,644	1,724	1,745	1,770	1,775	1,775
Scatter sites	783	891	1,023	1,114	1,190	1,260	1,345	1,411	1,472	1,660	1,708	1,723	1,723
Transitional facilities	4,268	4,255	4,267	4,273	4,274	4,328	4,487	4,509	4,524	4,562	4,572	4,733	4,733
Tier IIs	3,826	3,815	3,829	3,830	3,826	3,829	3,829	3,829	3,829	3,829	3,829	3,829	3,829
Adult family residences	442	440	438	443	448	499	658	680	695	733	743	904	904
POPULATION													
Average Daily Family Census	6,475	6,638	6,625	6,664	6,728	6,829	6,992	7,182	7,447	7,735	7,929	8,085	7,111
Average daily census of adults in families	9,103	9,387	9,405	9,449	9,561	9,795	10,061	10,372	10,754	11,145	11,468	11,684	10,182
Average daily census of children in families	11,681	12,716	12,235	12,297	12,465	12,760	13,081	13,373	13,684	14,173	14,476	14,576	13,126
Average Daily Family Census	6,475	6,638	6,625	6,664	6,728	6,829	6,992	7,182	7,447	7,735	7,929	8,085	7,111
Average daily census, overnight facilities	124	126	120	129	126	93	116	91	110	141	146	146	122
Average daily census, conditional placement facilities	2,370	2,541	2,544	2,623	2,708	2,788	2,895	3,011	3,221	3,398	3,549	3,620	2,939
Average daily census, conditional Tier IIs	0	0	0	0	0	0	0	0	0	0	0	0	0
Average daily census, reception centers	189	203	196	192	204	194	200	199	216	224	228	228	206
Average daily census, hotels	2,181	2,338	2,348	2,431	2,504	2,594	2,695	1,512	1,641	1,666	1,682	1,706	2,108
Average daily census, scatter sites	0	0	0	0	0	0	0	1,300	1,364	1,508	1,639	1,686	625
Average daily census, transitional facilities	3,981	3,971	3,961	3,912	3,894	3,948	3,981	4,080	4,116	4,196	4,234	4,319	4,049
Average daily census, Tier IIs	3,573	3,554	3,553	3,515	3,494	3,508	3,523	3,526	3,533	3,560	3,553	3,535	3,536
Average daily census, adult family residences	408	417	408	397	400	440	458	554	583	636	681	784	514

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POPULATION													
Basic demographics													
Race/ethnicity, number of unique individuals receiving services (head of household, total unduplicated)	7,052	7,301	7,136	7,499	7,474	7,499	7,799	7,771	8,013	8,194	8,386	8,460	15,996
Asian/Pacific Islander	5	4	4	4	4	5	4	4	4	4	4	4	6
Black	3,170	3,130	2,949	2,910	2,802	2,703	2,659	2,582	2,558	2,560	2,534	2,502	5,034
Hispanic	1,533	1,494	1,382	1,368	1,328	1,276	1,268	1,238	1,234	1,219	1,197	1,169	2,429
Native American	1	1	1	1	1	1	1	1	1	1	1	1	1
White	116	114	112	109	108	102	100	98	99	98	95	96	162
Unknown (please see definition)	2,227	2,558	2,688	3,107	3,231	3,412	3,767	3,848	4,117	4,312	4,555	4,688	8,364
Age, number of unique individuals receiving services (total unduplicated)	26,922	27,964	27,396	28,535	28,681	28,757	29,717	29,703	30,587	31,265	31,891	32,095	56,758
0 to 5	7,154	7,400	7,161	7,480	7,461	7,370	7,589	7,541	7,751	7,888	8,013	7,998	14,668
6 to 13	6,015	6,354	6,318	6,461	6,543	6,592	6,749	6,757	6,901	6,985	7,086	7,108	12,407
14 to 17	1,837	1,920	1,897	2,000	2,047	2,119	2,178	2,174	2,252	2,324	2,383	2,394	3,809
18 to 20	1,715	1,774	1,711	1,828	1,820	1,787	1,915	1,879	1,981	2,022	2,117	2,117	3,734
21 to 29	4,505	4,629	4,466	4,684	4,701	4,688	4,913	4,940	5,072	5,248	5,381	5,491	10,506
30 to 44	4,469	4,639	4,569	4,758	4,773	4,843	4,981	4,994	5,192	5,293	5,374	5,429	9,192
45 to 64	1,133	1,150	1,181	1,241	1,263	1,281	1,317	1,339	1,352	1,414	1,448	1,468	2,303
over 65	64	75	77	73	71	77	75	79	86	91	89	90	139
missing	30	23	16	10	2	0	0	0	0	0	0	0	0
LENGTH OF STAY													
Average LOS for all families (in days)	324	315	316	343	343	320	319	309	301	304	295	297	315
Percent of families that are long term stayers	15%	15%	15%	16%	16%	15%	15%	14%	14%	13%	13%	13%	15%
PERMANENT PLACEMENTS AND OTHER EXITS													
Total families placed in permanent housing	349	362	208	302	258	246	254	300	289	284	342	327	3,521
EARP/Section 8	121	104	90	150	113	111	143	119	128	131	105	114	1,429
NYCHA	130	185	84	65	76	76	37	115	69	65	86	120	1,108
HPD	15	27	5	15	5	8	10	11	13	12	52	18	191
Other Section 8	68	36	17	49	35	43	47	35	39	43	74	54	540
Rental Assistance to Long Term Stayers	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Other placements (FRAP, EIHP, private housing)	15	10	12	23	29	8	17	20	40	33	25	21	253
Percent of families placed into permanent housing of those served	5%	5%	3%	4%	3%	3%	3%	4%	4%	3%	4%	4%	22%
Percent placed in permanent housing who returned to DHS within one year	4%	2%	2%	2%	2%	5%	5%	7%	4%	1%	0%	3%	3%
Percent of families placed in permanent housing who returned to DHS within two years	---	---	---	---	---	---	---	---	---	---	---	---	---
Percent of family facilities meeting placement targets	---	---	---	---	---	---	---	---	---	---	---	---	N/A

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EAU													
Applications													
Total number of applications	2,766	2,830	1,867	2,541	2,667	2,393	2,847	2,102	1,936	2,115	2,044	2,072	28,180
Total number of unduplicated applicants	1,876	1,918	1,681	1,896	1,769	1,528	1,923	1,572	1,456	1,581	1,480	1,534	13,989
Total number of new applicants	857	845	750	746	653	586	789	629	639	769	714	752	8,729
For eligible families:													
Number of families found eligible	752	698	354	442	585	512	627	797	1,085	860	796	651	8,167
Percent families found eligible on first application	60%	60%	62%	61%	50%	57%	56%	52%	68%	71%	71%	71%	62%
Percent families found eligible on second application	19%	19%	18%	19%	28%	21%	19%	20%	15%	17%	17%	17%	19%
Percent families found eligible on third application	9%	9%	7%	11%	10%	9%	10%	10%	7%	7%	5%	4%	8%
Percent families found eligible on fourth application	4%	3%	8%	4%	6%	6%	4%	6%	4%	3%	3%	2%	4%
Percent families found eligible on fifth application	3%	3%	1%	2%	3%	4%	4%	4%	2%	1%	1%	2%	3%
Percent families found eligible on sixth or more applications	5%	5%	5%	3%	3%	4%	6%	8%	4%	2%	3%	3%	4%
Repeat families	171	171	101	106	140	115	119	128	218	186	193	151	1,807
Applicants by borough of origin													
Total number of unduplicated applicants	1,876	1,918	1,681	1,896	1,769	1,528	1,923	1,572	1,456	1,581	1,480	1,534	13,989
Number of unduplicated applicants from Bronx	696	722	604	738	704	598	723	574	511	588	554	569	5,209
Number of unduplicated applicants from Brooklyn	499	506	418	499	462	408	531	461	412	424	433	464	3,924
Number of unduplicated applicants from Manhattan	288	306	265	321	271	241	331	249	249	263	248	224	2,198
Number of unduplicated applicants from Queens	244	219	169	191	197	160	204	175	169	177	130	157	1,550
Number of unduplicated applicants from Staten Island	33	35	27	28	26	26	31	31	21	30	30	27	227
Number of unduplicated applicants from outside NYC	116	130	198	119	109	95	103	82	94	99	85	93	881
EAU													
Overnights													
Average number of families at EAU overnight	9	30	13	48	22	0	7	1	0	18	45	74	22
Arrived prior to 10 pm	1	12	4	33	9	0	2	0	0	8	30	60	13
Number of families left with children	1	11	4	29	7	0	0	0	0	5	24	60	12
Number of families left without children	0	1	0	4	2	0	2	0	0	3	6	0	2
Arrived after 10 pm	8	18	9	15	13	0	5	1	0	10	15	14	9



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EIU													
Total number of EIU investigations completed (duplicated applications)	2,753	2,818	2,003	2,239	2,624	2,387	2,731	2,242	2,315	2,089	2,155	2,032	28,388
% eligible	28%	25%	18%	20%	23%	22%	25%	38%	48%	42%	37%	32%	30%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total number of EIU investigations (unduplicated families)	1,864	1,953	1,562	1,823	1,773	1,586	1,865	1,595	1,814	1,607	1,607	1,522	14,070
% eligible	41%	36%	23%	25%	34%	33%	36%	53%	61%	54%	50%	43%	55%
% completed within 10 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
% placed within 10 days	99.7%	100.0%	98.9%	99.3%	99.9%	99.7%	99.6%	99.3%	99.5%	99.5%	99.6%	98.6%	99.5%
Number of new eligible families	581	527	253	336	445	397	508	669	867	674	603	500	6,360
TRANSFERS													
Total number of transfers	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA
from conditional to transitional	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA
Percent of families with more than one facility transfer	2.3%	4.3%	5.5%	6.2%	7.2%	7.8%	8.9%	9.9%	10.4%	10.5%	10.6%	10.8%	7.5%
SCHOOLS													
Total number of school aged children	9,177	9,604	9,449	9,692	9,797	9,852	10,531	10,509	10,726	10,846	10,920	10,922	18,803
Average school attendance rate for children in DHS	NA	NA	79%	79%	79%	79%	79%	79%	79%	80%	79%	71%	78%
Percent of families successfully placed by youngest school-aged child's school address	NA	NA	23%	28%	50%	49%	40%	53%	45%	53%	50%	44%	45%