



ABOUT YOUR STATEMENT OF ACCOUNT

Current Property Tax Information

September 2009

Dear Property Owner:

Enclosed is your property bill that is due on October 1st. If you paid your taxes in full or do not have another payment due until January, this bill provides details of the payments we received from you in the last few months.

If a company holds your mortgage and pays your property taxes for you, and you only owe those taxes, this statement is for your information only. If you owe property related charges, they are listed on this statement and you are responsible -- not the mortgage company -- for paying these charges.

Here are some other reminders:

New!... NYC Penalty Relief Program for Homeowners and Business Owners: Businesses and individuals who have outstanding debt in default from the Environmental Control Board (ECB) may be eligible for a plan that can eliminate penalties and interest. Participants can resolve their debt by paying the base fine for each violation. Penalties and interest will be removed if you apply by December 21, 2009. Instructions for the NYC Penalty Relief Program are included on the reverse side.

Automatic Payment: We have included information in this statement about our Automatic Payment system. Property owners who wish to have their real estate taxes paid directly from their bank accounts automatically may register for the Auto Pay plan. Follow the instructions in the box on the right of this enclosed statement. Once you have filled out the form and sent it to us, Finance will automatically deduct your property taxes either quarterly, semi-annually or annually.

Reduce your taxes for next year: If your home is your primary residence, you may be entitled to exemptions that can reduce your property tax bill. This statement shows whether you receive STAR (Basic or Enhanced), Senior Citizen, Disabled Homeowner or Veterans exemptions. If none of these are listed on your statement and you believe you may qualify, please visit www.nyc.gov/finance or call 311 to receive an application for benefits starting in July 2010.

We encourage your suggestions on how to make this statement easier to understand – let us know by visiting www.nyc.gov/finance-feedback.

Sincerely,

Michael Hyman
Finance Acting Commissioner

PAY ANY WAY YOU WANT

IF YOU WANT TO PAY BY:	COST:	HOW:
Electronic Funds Transfer*	\$0	Online
Paper Check	\$0	In Person or by Mail
Cash	\$0	In Person
Electronic Check	\$2.00	Online
Credit Card	(Fees are based on the amount charged to your credit card)	Online
Up to \$40 charged	\$1	
More than \$40	2.49% of amount charged	
For every \$100 charged	\$2.49	
For every \$1,000 charged	\$24.90	
For every \$10,000 charged	\$249	
For every \$100,000 charged	\$2,490	
Automatic Payment (Auto Pay)	\$0	In Person or by Mail

***Property owners with property tax bills of more than \$300,000 are required to pay by electronic funds transfer. However, all owners can pay electronically. It's safe, secure, and free.**

BY MAIL - Make checks or money orders payable to *New York City Department of Finance* and mail to:

NYC Department of Finance
P.O. Box 32
New York, NY 10008-0032

IN PERSON - Pay in person at any Finance Business Center, Monday - Friday, 8:30 am - 4:30 pm.

- Bronx 3030 Third Ave., 2nd floor
- Brooklyn 210 Joralemon St., 1st floor
- Manhattan 66 John St., 2nd floor
- Queens 144-06 94th Ave., 1st floor
- Staten Island 350 St. Mark's Pl., 1st floor

ONLINE - Visit www.nyc.gov/finance and click "PAY ONLINE"

Apply for direct property tax payment through Auto Pay.
Download Automatic Payment Application at www.nyc.gov/soa
or visit the Finance Business Center near you.

CUSTOMER ASSISTANCE

PHONE - If you have questions, call **212-504-4080** or **311**

TTY/TTD - Access for hearing-impaired: 212-504-4115

ONLINE - Visit our web site at: www.nyc.gov/soa

EMAIL - Correspondence@finance.nyc.gov

MAIL - Billing or payment questions can also be mailed to:

NYC Department of Finance Correspondence Unit
ATTN: October Statement of Account
66 John Street – 3rd floor
New York, NY 10038

FINANCE APPRECIATES YOUR SUGGESTIONS!

Did you understand this Statement?

Visit us at www.nyc.gov/financefeedback and let us know what you think.

Your input is important to us.



NYC PENALTY RELIEF PROGRAM FOR HOMEOWNERS AND BUSINESS OWNERS

Available From September 21 - December 21, 2009

THE NYC PENALTY RELIEF PROGRAM ALLOWS BUSINESSES AND INDIVIDUALS TO RESOLVE ENVIRONMENTAL CONTROL BOARD (ECB) DEBT IN DEFAULT

RECEIVE:

- **Penalty Forgiveness**
- **Resolve Debt**

AVOID:

- **Enforcement Action**
- **Possible Denial of Business Licenses in New York City**
- **Full Penalty and Interest Charges after December 21**

HOW TO APPLY:

- **ONLINE**
 - ◆ **Visit the Finance website at www.nyc.gov/finance**
- **BY PHONE**
 - ◆ **Call 311**
- **BY MAIL**
 - ◆ **Download an application form at www.nyc.gov/finance**
- **MAIL TO**
 - NYC Department of Finance**
 - 66 John Street, Room 104**
 - New York, NY 10038**
 - Attn: NYC Penalty Relief Program**