

SONYC Programs
January 22, 2015

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THE CITY OF NEW YORK
DEPARTMENT OF YOUTH & COMMUNITY DEVELOPMENT

SONYC PROGRAMS: ADDITIONAL PUBLIC SCHOOL SITES RFP
PRE-PROPOSAL CONFERENCE

2 Lafayette Street, 14th Floor Auditorium
New York, New York 10007

January 22, 2015
10:04 a.m.

Reported By:
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A P P E A R A N C E S :

Robert Frenzel-Berra, Assistant Commissioner for
Community Development and Program Operations

Mike Dogan, Senior Director of Operations for
COMPASS Programs

Serge St. Leger, Jr., Senior Director, New York
City Department of Education

Suzy Mulvihill, Office of the Mayor, HHS
Accelerator

Also Present:

Zenaida White, Assistant Deputy Agency Chief
Contracting Officer

Staff

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S P E A K E R S:

- Sylvia Ramsaywak, Serious Fun After School
- Leslie Dayton, The Children's Aid Society
- Martine Wisotsky, Cypress Hills Local Development Corporation
- Andrew Fox, Sunnyside Community Services, Inc.
- James Reddick, Woodcrest Center for Human Development
- Victoria Dietz, Kids Advocate D.C.C.
- Contina Pryor, Italian American Civil Rights League
- Jesse Antigua, Downtown Community Television Center, Inc.
- Bruce Kaufmann, PhD, Sports & Arts in Schools Foundation

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MS. WHITE: Good morning. On behalf of Commissioner Bill Chong, I would like to welcome you to the Department of Youth and Community Development Proposal Conference for the SONYC Additional School Sites RFP. My name is Zenaida Marie White. I am the Assistant Deputy Agency Chief Contracting Officer here at DYCD and I have the great honor and privilege of moderating your Panel this morning. Thank you for joining us and we look forward to answering all your questions regarding the RFP, so please feel free to take notes.

So today's Agenda, we have our timeline which I'm going to review for you for this RFP. We have pre-qualifying pre-proposal submission, which will be presented by our HHS Accelerator person, Suzy, and we have program overview by Mike Dogan. And we also have with us today Serge St. Leger. He is from the Department of Education. He will also be reviewing some program overview for this RFP.

And lastly, we'll have the question-and-answer session.

To begin with the timeline, please note that the proposal due date and time is February

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27th at 2:00 p.m. Please make a special note that these proposals are due in the HHS Accelerator System and will only be accepted in the HHS Accelerator System. No hard copies of these proposals will be accepted. In order to respond to this RFP, you also must be qualified in the HHS Accelerator System, and Suzy from HHS Accelerator will be going into more details concerning this process. Also, very important to note, no proposals that are submitted after the due date will be accepted.

Anticipated award announcement is early spring. The contract term is from July 1st, 2015 to August 31st, 2018. Program start date, September 1st, 2015. If you have any questions concerning this RFP, today is your chance to ask as many questions as you would like. But also, if any questions come up after this conference, please e-mail rfpquestions@dycd.nyc.gov. Please note that in order to get a timely response, all questions must be received by February 20th.

Continuing on, please note that there are 11 competitions in this RFP and each competition is going to be rated based on the

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following categories in the evaluation criteria as described in the RFP: 20 points will be allocated for organizational experience, 20 points will be allocated for staffing, 15 points allocated for school partnership/center-based expectations, 40 points for program design, and 5 points budget management.

And now I'm going to get out of the way and allow our Panel to come forth. And we're going to begin with our HHS Accelerator Specialist, Suzy Mulvihill.

MS. MULVIHILL: Good morning. So I'm going to run us through a brief overview of submitting proposals in HHS Accelerator.

So just to start out, a little background. The Accelerator System was launched to simplify and improve the competitive contract and financial management processes between the city and service providers like each of you. At a very basic level, the way the system works is agencies publish requests for proposals in the system and then providers who are pre-qualified and have a relevant service application can log into the system and can submit a proposal response to that

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RFP.

I do want to stress, as was mentioned, all proposals must be submitted in HHS Accelerator by the due date and due time. No paper proposals will be accepted. As you go through the process, if you have any questions regarding the Accelerator System, you can e-mail our help desk at info@hhsaccelerator.nyc.gov and a member of our team will follow up and help you troubleshoot any Accelerator-related issues.

So to start, when you log into Accelerator, in order to access the procurement, you're going to click on the procurements tab and it will bring you into our procurement road map. You'll see we have quite a few things listed here. So we have a couple of features to help you find the procurement that you're looking for as quickly as possible. One way you can do this is by using the filter items box that's up in the corner there. You can click on that and then select specific criteria that you want to filter on in order to find your procurement as quickly as possible. So for instance, you can filter by DYCD.

Alternatively, we have a favorites

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2 option where you can click one of the small
3 check boxes next to the RFP procurement that you are
4 interested in and then click save to favorites.
5 And then when you log in, you will click display
6 favorites only, and you will just see the listing
7 of procurements that you've added to your
8 favorites. So this just sort of helps you organize
9 and find things quickly.

10 So in order to start working on your
11 proposal, you're going to click on the SONYC blue
12 hyperlink and that will take you into our overall
13 proposal section. So you'll see there's four
14 sections at the top: Procurement summary, which
15 just provides some basic information on the
16 procurement; services and providers, which will
17 tell you the services that are relevant for this
18 particular procurement as well as other providers
19 who are pre-qualified; RFP documents, which is
20 where you can download the entire RFP document if
21 you haven't done so already; and then lastly, the
22 proposal summary.

23 So when you come into the proposal
24 summary page, you're going to add new proposal, the
25 small box there in the left corner. And when you

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click on that, it will open up into the proposal details. You're going to enter some basic information. Anything here that has a red asterisk must be entered. And then I want to stress, you want to make sure you're in the correct competition pool because it sounds like there are a few for this one. So just verify and select the correct one. Complete all the details. And then lastly, you're going to add the site where the service is taking place. Once you've done all that, you can click save and next and you will end up on our proposal documents page. Now, this is the vital piece because this is where you're going to upload all the documents that comprise your proposal. You have to upload an entry for every space where there's a blank entry essentially.

So you'll see there's a status column. It will say complete if you've uploaded a document there. It will say not started if there's not a document there. You cannot submit your proposal without all those spaces being filled in with a relevant document. So you go to submit and you get an error message, in all likelihood you're missing a document from one of the sections.

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After you've gone through, uploaded all of the documents, you can go next and it will put you into this bottom screen which is where you're going to be asked to agree to the terms and conditions and then enter your NYC ID, which is your user name that you used to log in and your password. Once you click submit proposal, you will get an e-mail and also a green message bar will appear across the screen letting you know that your proposal has been successfully submitted.

Now, I want to stress one thing. We encourage you to submit in advance of the deadline. Just this way if you encounter any issues, we can help you troubleshoot them. That being said, if you submit in advance of the deadline and you realize there's something wrong with your proposal, you can retract it. Again, this has to be done before the deadline. So you can come back in here. You'll see the status says submitted. But if you come over to the actions tab, you can select retract proposal. The moment you do that, the proposal is back in your court. You can make any changes that you need. But then you have to go back in and resubmit the proposal back to us in

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order for us to actually have it and for your status to be updated to submitted. So if you do do that, we just stress you do that well in advance of the deadline and make sure you go back in and submit and get your green message bar that says you have successfully submitted. And you can always verify on this page the status of your proposal under that status column.

So I will just finish by noting our public-facing website does have a resources section where you can go and we have guides and videos that can help walk you through this process and anything that I just covered as well as several other features within HHS Accelerator. And as I said, if you have any questions throughout the process, you can contact our help desk. Thank you.

MS. WHITE: Thank you, Suzy.

And now it's my honor to introduce Mr. Mike Dogan. He will be representing COMPASS and doing the program overview.

MR. DOGAN: Hi. Good morning, everyone. My name is Mike Dogan, Senior Director of Operations. Just briefly about me before I get into it, I have been here since 2005, since the

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inception of OST when it was called OST. Now it is called Comprehensive After School Systems of New York City. So I'm pleased to be here today to talk to you about these new resources for SONYC, meaning School's Out New York City, middle school programs in public schools. I've been here through times of light investment, heavy investment. I've been here through all of the programs to eliminate the gaps, meaning the budget cuts. So I'm excited to be able to be in front of you today to talk about the good news of serving half the middle school students in New York City and our collective role in being able to make this happen together. So Comprehensive After School System of New York City, it is necessarily comprehensive. It includes our elementary programs. It includes our middle school SONYC, School's Out New York City, programs. It includes our Transition to High School, or THS, programs. It includes even our portfolio of Option II programs from way back in 2005. So it is necessarily everything in former OST. We're here today to talk about the middle school initiative. But I wanted you to be mindful that this middle school piece is still a part of the larger picture

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of the largest municipally-funded school age child care initiative in the country by a large margin. It is not to be taken for granted that we do this work with this next paragraph about community-based organizations. It is thoughtful and intentional that we, our community-based organizations, understand the communities offer great benefits to the schools and center-based programs in their community. So it's with the work of community-based organizations that we engage in this partnership. As I mentioned before, we first started this work in 2005. We were known as OST, essentially standing for Out-of-School Time, which is great, but there's lots of data coming from evaluations from Montana that talk about OST. So then the question becomes -- and we're all part of that global OST, Out-of-School Time, network, we are connected to our partners in other states. But we needed to figure out what was unique to New York City and so we engaged on a branding campaign and this past year we changed our name from OST to Comprehensive After School or COMPASS. We did a lot of re-envisioning about what we wanted to get done and we are pleased to be here today to

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continue to talk about the Mayor's initiative about serving middle school students through this initiative.

We're expected to have a budget after this solicitation in funding of almost a quarter of a billion dollars supporting over 800 programs and over 85,000 youth. I'm sure it's probably a little bit more than that. I'm excited to continue our work in terms of rebranding. I would expect that a later date will rebrand and reconceptualize a little bit of the elementary. We've been focusing as part of the Mayor's initiative on this middle school piece.

I'll walk you through the program expectations and as listed in the RFP. We want to find opportunities to foster academic, social and emotional competencies and physical well-being in a safe and nurturing environment. The predicate for our kids in our school and in our care is a safe and nurturing environment, so I don't want to take that for granted. Goal 2, provide opportunities for youth to explore interest and creativity. We believe that middle school programs afford a great opportunity for kids to talk about the choices that

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they want to make, to have a role and a say in the activities that they want to pursue. We want to value that in the solicitation. When we talk about structured activities and as we move forward, we're going to talk a lot about building skills that support academic achievement. Building skills is going to be critical, and critical to the concept we have about structured activity. Cultivating youth leadership and community engagement, opportunities in engaging families in support of the above goals. So a key and critical aspect will be to work with engaging families and adults, caretakers, in support of their needs.

The RFP listed the eligible school sites. Essentially, they are the sites which are not the following: These are sites that -- these are schools that do not currently host a Beacon, DYCD-funded Beacon program; these are schools that do not currently have a 21st Century Community Learning Center Program; or a current existing SONYC middle school program. The takeaway is these schools that are eligible do not currently have a Comprehensive After School Program. They may have some other type of funding. They may have a

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fee-based programming. But they do not have this. This informs the eligibility criteria. So it's the remaining public schools and charter schools that do not have Beacon, current, SONYC or 21st Century Community Learning Centers.

We've learned a lot through time that the ability for these programs to be successful is really dependent on the nature of the collaboration with the whole school and their stakeholders, particularly the principal. You can't take it for granted about the assistant principal, you can't take it for granted about the lunch lady or the custodial engineer within the school. It really is smart to envision what the school looks like, how to engage all of those key critical stakeholders in being part of the success, and that there is a common vision that you're all working towards in order to make it successful. That means collaborative planning, meaning you can't take it for granted, you can't just have a startup meeting in the beginning of the year and think it will provide dividends for you as you go throughout the year. The trust has to be maintained through time and that your frequent in that vision, that you're

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all on the same page. You need to be on the same page about the amount of resources that are being put into this program, how the school could help play the role in delivering some of those resources, personnel expectations, the tone of the school, what needs to be done. That's all part of that dialogue. Middle school is complicated because you know that middle school kids can walk with their feet if they're not engaged. You'll want to have those strategic discussions about how do we enroll them, when is the expectation that they will begin, when do they start a program, what kinds of activities are these young people interested in pursuing, how does that change through time, and how do we retain these young people in our program, how do we keep them regularly engaged throughout the school year. A conversation that's a bit awkward sometimes is engaging the Department of Ed. personnel on school age child care licensing. That is not an easy conversation. It's the last thing that school principals want to have. It's another conversation about the regulatory superstructure. But I would encourage programs to make that a part of your

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initial and ongoing dialogues with your principals and stakeholders so they're clear upfront of what their role is in helping to maintain a safe and reliable space for that. There's language about the ratios for participants. That needs to be clear. And so the safety expectations, all of those pieces, need to be communicated. It cannot be taken for granted at the very beginning.

We expect that schools, as a part of this solicitation, and this was true in our last RFP for a current portfolio of 271 SONYC Programs in public schools and charter schools, is that the schools contribute 10 percent of the total budget to help support the overall programming needs. It should be aligned with the overall program design, what you collectively, your common vision about what you expect to get done. It could include curriculum resources, teacher and guidance counselor time, real staff time attribution towards the program, professional development. There is a school partnership agreement and that 10 percent in-kind will need to be articulated in that agreement.

I'll walk you briefly through the

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program design. There's 540 hours of service during the school year, 15 hours by 36 weeks. I'll just be clear that the Mayor was very clear with us when we were engaging that last -- January, a year ago, thinking about this -- that Monday through Friday from 3:00 to 6:00 was a very critical time for him. There was not going to be an opportunity to have where there's going to be days off where service was not happening. It was very important for that to happen, and so right from the inception, it was about 540 hours given that the Mayor was thinking and envisioning that. You know, some schools and programs operate a little differently. But there's not an opportunity to not have a day of service between Monday through Friday for this initiative, a minimum of 1.5 hours. Of that, we know we understand that it may be fairly complicated to get middle school kids to participate 540 hours over the course of the year. So we needed to think about what our performance expectations were and how we wanted to engage kids. As I talked about earlier, one of the key critical pieces for us is the structured activity hours, essentially 9 hours per week, and that's an

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opportunity for skill-building, as I talked about earlier, reliable planning time, an expectation about what that activity proposes to do. The kids would get better at learning these skills in this particular activity set throughout the course of the year. That is our design intention.

We know that there's opportunities to be able to serve youth a bit more informally. It is still planned time but we think that unstructured activities outside of meeting that minimal 324 structured activity, your program may have 216 unstructured activity hours. Those remaining 216 hours can be structured or unstructured. I'll be clear about that again. The remaining 216 may be structured or unstructured. There's a \$3,000 price per participant. There is a higher price per participant consideration for participants with special needs including emotional, behavioral and cognitive impairments.

Holiday programming, it is not required but we encourage providers to take advantage of those holidays, meaning days when the Department of Ed. schools are not in session. We think that's a great opportunity to elaborate on some of your

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activity designs. A great idea may be like a film-making intensive, where you can sit down and spend hours working on an activity goal allowing your artists and actors to be able to breathe and time and set up and do those things. So we want our providers to avail themselves to these holidays if you'd like to do that but, again, it is not required. The chancellor has talked a lot about these two holidays, the winter and the spring breaks, as it relates to the upcoming tests in support of academic supports and achievements. So it's worthy to reference that here too.

The model, particularly, we want to reinforce enrichment. There must be 2 hours minimum per week of either literacy or STEM activities. And I'll parse that out again to make sure, 2 hours of literacy or 2 hours of STEM. It is not one of each. The idea is that we want to reinforce the skill-building that we talked about earlier. To do that, we're not saying you can't do STEM and literacy but you must do minimally 2 hours of literacy or 2 hours of STEM. Leadership development is a key critical component for the young people on service learning, civic engagement,

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in addition to activities supporting successful transition into high school, 2 hours a week minimum. Academic support can take place in avenues such as small-group tutoring, book clubs or homework help. We believe, and since I've run a program I know from experience, that it's important for kids to get up and to move around. It's not just about the obesity crisis. It's about their health and well-being, it's about them to clear their heads to be able to get onto the next activity, so finding opportunities to support physical activities in healthy living. And we believe a lot of programs will find a lot of opportunities for organized sports, dance will be important, and martial arts opportunities as well.

It is important that all of these activities, whether structured or unstructured, are planned and that they're thoughtful and that they're intentional. You will hear us use this word a lot, intentional, as we move forward. There needs to be learning goals that are ascribed to that about what you intend to be able to get done. It is really helpful if a group leader can describe what they intend to get done over that sequence of

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activities over that semester and it would be of great benefit as well if the kids understood exactly what those things -- what they expect to get out of that activity.

For those of you who have been with us for a while, you'll understand ROP, or rate of participation. So we'll talk briefly about that. The unstructured hours, they must be purposeful, planned and supervised. These are not unsupervised activities. Think about how we want to make sure the kids are safe and in our care and when they're with us. These are not counted towards your rate of participation. And these are the types of activities, recreation activities, small-group tutoring, individual counseling, which may be an unstructured activity.

To walk you through some of the key staffing pieces, program director, a bachelor of arts or bachelor of science is required, a 4-year college degree. Full-time programs with 90 or more participants, it is required a full-time program director. Full time means 35 hours per week.

Education specialist, they may be a Department of Ed. teacher, minimum of 25 percent of

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a full-time attribution to a maximum of four programs; meaning, if your agency has more than one SONYC program, you can have an education specialist attributed to work in up to four programs, a full-time equivalency of working up to four programs. The goal is we want that education specialist to be there to be on site to work with the group leaders and others to help reinforce the curriculum goals.

Senior supervisor or the multi-site supervisor, responsible for overseeing multiple program sites.

An activity specialist, we'll talk a little about this maybe more in a bit. Part of the goal from the higher price per participant for middle schools, as we believe, that the middle school model would be most successful when there's more activity specialists, when there's more specialized training. There's opportunities for subcontracting and other ways that we want that specialized position. When we met, we talked with young people about what they're interested in. They said, We don't really necessarily want to go to an unstructured or just a basketball time to go

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into the gym and play, we want somebody to help us to better our game. So that's going to have activity specialists, a different way of pursuing that, a more extensive program model. And so we expect to see activity specialists in the key content areas you wish to bring forward in your response.

A data management role is going to be very important, how you ascribe to that. As you know, city government and other contractors will ask a lot in terms of data from you including rates of participation. So organizations will want to think about how you support those data entry needs on a basic level. And we also have a role responsible for our contracted programs called an agency administrator. And that person is responsible for all aspects of data management on the CBO end. And they may have a global approach in taking a look at data for all of the programs. And so we expect the kind of data management responsibility to be a key part, and we would encourage programs to include that in your budget if you need to.

School liaison, assigned by the

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principal and/or his team. Part of this goal, and we (inaudible), is to ensure that there is regular and ongoing communication with the whole school, somebody who can act as a representative of the school. The principal is always going to be busy so you'll want to have a person who could be your best go-to partner to help making sure that you're adequately communicating. Communication, and maybe Serge will talk about this a little bit more, is one of the big challenges. When programs do not succeed in public schools is because they are not communicating adequately or frequently. So in making sure that you're aligned and communicating with the correct people, that you have a regular liaison, is going to be critical.

As part of the School Age Child Care Guidelines, the staff-to-participant ration is 1:15 for youth 10 to 12 years of age, which we expect it to be for all of the middle school programs.

I'll talk briefly about our collaborative partners. We meet with a lot of different city agencies including the Department of Education, who's been an amazing thought partner in what we wanted to get done broadly across the City

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of New York. Another partner is the Department of Health and Mental Hygiene. They are our School Age Child Care regulators. They have been a big partner in getting our programs up and licensed, the ones that we contracted with for this cohort starting in September. There was a lot of work to get done with those programs, and really by nearly a month after they started almost all of them were licensed. We intend to move forward quickly and easily in support of our programs, potentially responding as part of this solicitation to help them get licensed as quickly as possible. We work with Rescue Social Change Group, who helped us think about our branding and marketing. Sometimes government is not the best social branding marketing type of personels. We have a lot of persons like myself who are more operationally-based as well. So there was an opportunity for us to think about what other partnerships that we need to nurture in terms of rethinking what we want to be able to get done, how we market that. If you've seen our subway ads over the past year, then you'll understand the sense of direction that we want to pursue. Part of what we

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want to nurture as well as we want to, through our capacity-building group here at DYCD and external partners, make sure that all of our programs have the support structures that they need in order to be strong reliable partners both on the organizational level, on the agency level and the program site level. So there's opportunities through these other partners here to take advantage of some other external resources in development of your program model.

We'll have more questions towards the end. I'll certainly be here. I'll turn it over to Serge St. Leger from the Department of Ed., who will talk a little bit more about their expectations.

MR. ST. LEGER, JR.: Good morning, everybody. Happy Thursday, almost Friday. So I'm here on behalf of the Department of Education representing Chancellor Fariña. I'm going to be talking about her priorities and other expectations that the Department of Education has as it relates to this middle school after school expansion. So let me begin with the chancellor's priorities. And I'm going to sort of delineate which of these

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priorities will be delivered during either structured time, unstructured time or either.

So nurturing literacy and a love for reading. These types of activities can be delivered during unstructured time or structured time, depends on the program that you design. The arts and the mentoring priority, that was mentioned before that Mike pointed out, that arts would be part of the structural enrichment requirement, which is structured time, and the mentoring would be part of the structured leadership development time. Just examples of that. Also, the chancellor wants to have cultural activities part of this program and those would be during the unstructured time. And so we would be in an opportunity for field trips, things of that nature, to sort of get the kids out to really see how their learning is really applied in the real world. And most importantly, choice and engagement. And you guys know this better than I do, that dealing with middle school kids, you want them to have a plethora of choices for the reasons that we want our kids to be exposed to as many things as possible for them to discover talents they

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otherwise never would have discovered. And also engagement. These are middle school kids. Mike mentioned it before, they vote with their feet. They can be engaged on Monday, Tuesday they're disengaged, Wednesday they're engaged again, Thursday, Friday they're disengaged. You know this better than I do. So it's very important that the activities that are designed are engaging for the kids.

So the nuts and bolts. The costs that would be covered by the Department of Education are fingerprinting, snacks, security, nursing and facilities. Those costs will be covered. And if there are any other questions concerning other costs, obviously we'll have Q and A. You can ask those questions then as well.

Also, we want these middle school programs to have a connection to what goes on during the school day. Traditionally, we sort of evolved as an after-school landscape as it relates to our programming. In the past, it's sort have been very cookie-cutter, sort of glorified babysitting services, back when the after school landscape became -- when it was just starting out,

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probably in the mid to late '70s. But we've evolved to make sure that the programs that are delivered in the after school landscape also tie into what goes on during the school day. An example, if there's a science class going on during the school day, it's an opportunity to sort of build in an after school activity as it relates to science, a hands-on activity, so the kids can apply what they're learning in the classroom and perhaps having a culminating field trip that's related to their science assignment. Or language arts, right? Perhaps having a play after school so the kids can sort of act out exactly what they're reading in class, and perhaps having a culminating field trip to a Broadway play. This is just examples of how we can tie what goes on in the after school to what goes on during the school day, and obviously Common Core because it's still sort of something that's being bandied about. Politicians are sort of going left and right as it relates to them supporting Common Core but it is here and it is something that we all need to become more familiar with to make sure that it's instilled in our program both during the school day and in after school. So it really

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behooves the after school landscape service providers seated here today to make sure you become very familiar with Common Core and make sure that you develop that and you encourage that and imbue that into your programs during the after school time.

So two components as it relates to after school, planning and programming. I'm going to talk about planning first. Planning together from the start. Let me explain what that means. So the RFP process that you're all going to be part of, that's the planning process, people. It starts then. It doesn't start after the RFP is awarded. It starts when you're building the RFP. So be very, very careful. Be intentional about what you're building in your RFP because it's -- and you guys know this, if you believe that the RFP is sort of a hoop to jump through, and then once you're awarded the RFP that's when you can do the real planning, you're going to be behind the eight ball forever. You will never catch up. And that's not an exaggeration. You guys know this. So make sure during the RFP process that is when you're really planning intentionally your programs and tying what

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goes on during the school day after school and making sure that you're 100 percent aligned with what's going on in the school, not 99.9, not 97, 100 percent aligned. It's very important. Clarify the vision. Now, the vision is twofold, right? As service providers we have a vision, and the school has a vision. Again, as I just said, it has to be aligned. Two different visions in the same school is a recipe for chaos, so let's not go there.

Take time to get to know each other. I think that's obvious. I sort of draw a parallel to dating, a relationship. When you first meet, you get know each other, feel each other out. And you have your first fight and you usually try not to abandon the relationship when that happens, sort of work things through. Well, traditionally anyway. You work things through and after that hump you get closer, you begin to see where things can work, don't work. It's the same thing in the school. And you guys know better than I do, schools are very complicated -- how would I put it --

SPEAKER FROM THE AUDIENCE: Organisms.

MR. ST. LEGER, JR.: -- organisms.

Thank you very much. I think people sort of

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underestimate how complicated they are. And there's a lot of things going on, so make sure you sort of that into account.

Involve parents as partners, not as an afterthought. They know what they want for their kids, but also there's going to be a push and pull. There will be parents who perhaps don't necessarily understand what you're delivering. So make sure you have that exchange with both the school community and the parents.

Clarify roles and responsibilities. You guys are the service providers. The students are the recipients. Make sure those roles are really distinct and be strategic, and as Mike said, be intentional especially because we're dealing with middle school kids.

Programming. Again, this is sort of part of the relationship process. Set the ground rules. Know exactly when the structured time will be, when the unstructured time will be, when you expect most parents to pick up your kids, things of that nature, like the nuts and bolts of what goes on during the school day to make sure everyone's aligned to what goes on after school and during the

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school day, and especially as it relates to security. This is something that a lot of after school providers don't think about. But you have to make sure that during the after school, whatever does on during the school day, it will apply during the after school. So any safety procedures that are during the school day are also during the after school time. Really become familiar with those procedures. And we've been very lucky so far. We've been very lucky as an after school landscape that nothing of any gravity has happened in the after school landscape. But you'd rather be safe than sorry, so make sure you become familiar with that.

Start small and build gradually, just like a relationship. You don't meet someone on a Tuesday and get married on Wednesday. You sort of ease into it. So don't overstep your bounds. Don't necessarily think too big. Be realistic. Make sure that you know that the principal's time is very precious. Let me sort of state something that, you know, the understatement of the year, principals are very busy people. So make sure you sort of tie that into, number one, the RFP

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planning, once you're doing the planning during the RFP, and after the awards are awarded.

Share decision making. Two heads are better than one. So make sure that you bring as many people into the planning process and decision-making process as possible. At the very least, a parent representative, a school representative, a CBO representative, at least three people. And that's bare minimum. So make sure you bring as many people into the decision-making process as possible. And it's going to improve your programming as well.

Make sure your team members work together, especially for your teaching artists, who many are not necessarily familiar with the school in which they're going to be working in or the community in which they're going to be working in. Make sure they become familiar with that school community before they get to the school community. I really want to stress that with the service providers. It needs to happen. It's very important. Stay focused. Things will happen. That's another understatement of the year. Things will happen.

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But again, it's sort of let me harken back to the relationship analogy. You're going to have your first fight. Stay focused. Make sure that what you plan in the RFP is exactly what you're going to be delivering. Now, you may have to adjust. You may have to go a little bit left, a little bit right, you have to maybe slow down a little bit. But at the very least, you keep that vision in mind. And keep tending to the relationship. Again, like any relationship, a friendship, a marriage, you need to sort of make sure that you build upon it and make sure that it stays healthy. And something that's not written here and I want to make sure that I say it. I want to say that there are three rules to after school. First rule, follow-up; second rule, follow up; third rule, follow up. Follow up, follow up, follow up. And it's a circular process. So the planning starts and you see what's going on with the programming. It gives you a chance to either adjust, approve, and definitely reassess throughout the process when you begin and you get back to the end and you start all over again. And you have to make sure you do that on a continuous basis as

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partners, not only as service providers but also with your partners, the parents and the school community.

So let me just, one piece of information as it relates to any questions that you have, I know that the rfpquestions@dycd.nyc.gov was given. But also, if you have any questions related to the DOE specifically, the e-mail that should be used -- it's not my e-mail, I'm not giving my e-mail out this time -- it's msafterschool@schools.nyc.gov. So M, as in middle, S, as in school, afterschool@schools, with an S, .nyc.gov.

Okay. Thanks.

MS. WHITE: Thank you, Serge.

Before we move on to questions, I have Bob Frenzel-Berra from our Planning Research Programming Development. He has a couple of clarifications that may help with your questions.

MR. FRENZEL-BERRA: Very quickly. We will address these in the addendum but it may be a question today. On page 3 of the RFP, we have a list of required documents and we failed to include attachment F, which is the activity schedule form.

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Just be aware that that is a required document.
And on page 14, under the budget section, we have a note that states the cost of security and extended use of whole school during program hours after 6:00 p.m. and on weekends -- weekdays -- and weekends cannot be included in the budget and would have to be covered by the whole school. We're going to delete that and that is an allowable expense for this RFP.

Okay. Thank you.

MS. WHITE: Okay. The moment you all have been waiting for. You have sat attentively through these dynamic presentations and now it's your opportunity to come to the podium. So what we're going to do is if you have a question, you're going to line up this way. I'm going to turn the mic that way and you can ask your questions of the Panel. Please note that you must state your name and your organization and you also, if at all possible, can please reference the page of the RFP or section of the RFP from which your question is referring to. Thank you so much. Please come up. Don't be shy.

MS. RAMSAYWAK: Hello. I'm Sylvia

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Ramsaywak from Serious Fun After School. I just had a question about schools that are co-hosted in a shared building. So if they -- and as part of that, if their middle school program is only this year and then they're going to be transferring to another building next year, but the school is a targeted school, would the program transfer as well to the new school?

MR. DOGAN: I guess it's fair to say I'm not sure I understand the question.

MS. RAMSAYWAK: Sorry.

MR. DOGAN: And particularly, there may be uniquenesses that are probably best addressed --

MS. RAMSAYWAK: In an e-mail?

MR. DOGAN: -- through RFP questions in terms of an e-mail. So this may be one in which that's the case.

MR. ST. LEGER, JR.: Let me address that. It's usually the case if the school is part of the targeted school and for whatever reason will be moving next year, the program will move with the school.

MS. RAMSAYWAK: Even if there's an existing program in the school that they'd be

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moving to?

MR. ST. LEGER, JR.: Yes. That's very much the case. We have a lot of campuses, schools around the city, where you have three or four middle schools in one building and it may very well be that three of the four middle schools in that building may not necessarily be eligible for what (inaudible) and that one middle school is. So that's going to happen even if you move that middle school to another school where there are schools that -- can anyone hear me?

MULTIPLE SPEAKERS: Yes.

MR. ST. LEGER, JR.: So to answer your question, yes, the program will move to the different school regardless of what campus it will be located.

MS. RAMSAYWAK: And it would just need a process of re-licensing for the new location?

MR. ST. LEGER, JR.: That is correct.

MS. RAMSAYWAK: And as part of that, if a school is a middle school that's in a K through 8 or a 4 through 8 situation, can there be two existing programs, one that addresses the K through 5th grade and the other program that would be the

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middle school program, again one of the targeted schools?

MR. DOGAN: So this contract is only for grade 6th, 7th and 8th and that can happen in a K through 8 school or some subset of a 4 through 8.

MS. RAMSAYWAK: Thank you.

MR. DOGAN: You're welcome.

MS. DAYTON: Hi. I'm Leslie Dayton with The Children's Aid Society and I have a question about the partnership agreement, and this may be obvious but I just want to clarify for our principals. On page 11, there's a clause that allows principals to sign on with more than one partner, and I want to be clear that no more than one grant would be awarded per school; is that correct?

MR. DOGAN: Correct. So the question is if a principal signs multiple school partnership agreements, our intention is to fund only one contract to a partner, and that is correct. Our intention is to fund only one partner.

MS. DAYTON: And then my second question is just sort of a nitpicky thing. On the outcomes chart in the box for program 2, there's a

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third and there's a second row for outcome three.
Can we just go ahead and delete that?

MR. FRENZEL-BERRA: An extra three?

MS. DAYTON: Just delete it?

MR. FRENZEL-BERRA: Just ignore it.

MS. WISOTSKY: Hi. I'm Martine
Wisotsky from Cypress Hills Local Development
Corporation. I wanted to clarify, in the RFP it
says that schools that have 21st Century funding
are not eligible but then in the list of eligible
schools, I.S. 171 is included, which we currently
have 21st Century funding for. So I wanted to
clarify whether it was eligible or not.

MR. DOGAN: So if it's listed in our
eligible list, it will maintain, I think, its
eligibility.

MS. WISOTSKY: Thank you.

MR. FOX: Hi. Andrew Fox, Sunnyside
Community services. I'm just curious to hear the
Panel speak on any future plans to release an RFP
for summer funding for these kinds of programs. If
such a plan exists, when we can expect to see an
RFP?

MR. DOGAN: The question in this case

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is does DYCD intend to release an RFP for summer funding? You may have noticed that there is no reference to summer in this RFP. It should be expected that the 540 hours cannot be spread out over the summer. It is strictly and only for school-year funding. The funding opportunities for summer will have to be addressed separately. I don't -- I can't state with clarity what that possibility looks like. We believe and value -- you can see from our contracts in the past several years -- that we value year-round annual funding to keep kids engaged. We understand that there's a gap, both an engagement gap with adults and an achievement gap, and that often happens in the summer. It is not deliberate on our intent to not have summer. It's partly about funding. I don't know about a future RFP.

MR. REDDICK: Good morning. We spoke a lot about --

MS. WHITE: Your name, please.

MR. REDDICK: James Reddick, Woodycrest Center for Human Development. We spoke a lot about relationships. In some cases, organizations might need some eHarmony to match them with schools,

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especially if your organization is a smaller organization and it don't have -- and it's not out there like a large organization, (inaudible), or different things like that. And those are being awarded -- RFP will be awarded -- I mean, programs will be awarded to those organizations. Can there be a process where the smaller organizations who are still reaching out the same way but aren't really receiving, I guess, the notifications because a lot of schools are already partnered with organizations in their school already? Can there be some help provided by DYCD or DOE to match, eHarmony, us?

MR. DOGAN: I'm sorry. I got side-barred a little bit. So I guess the question, as I understand it, is for this solicitation or in general if DYCD will help match, intervene and help match, particular or appropriate partnerships. I will state that for this solicitation, DYCD will not do deliberate matching. We'll expect CBOs to do that. But there's a great question about we work a lot with how to connect schools and better understand resources and publicly-available resources, whether they're funded by DYCD or not,

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whether they come through State Advantage Funding or 21 Century funding, and to think about how that flows through community-based organizations. So there's a lot of work that we do with principals and upcoming superintendents to help do that kind of matching so that people, principals and stakeholders, understand who is in their neighborhoods and reach out to them and be able to support them. But particularly for this initiative for this solicitation, we won't probably have an eHarmony moment.

MS. WISOTSKY: Hi. My name is Martine Wisotsky. Can you explain what you mean by the preference for freestanding middle schools?

MR. ST. LEGER, JR.: Sure. Freestanding meaning that it's one middle school in their open building serving grades 6, 7 and 8, not K through 5, not serving 9 through 12, middle school on their own serving grades 6, 7 and 8.

MS. WISOTSKY: So if there is more than one school in the building that's co-located, because the RFP also says that the definition for a site includes all of the schools. So for example, 171, which is on the list of eligible schools,

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there's more than one school in the building. And so we just wanted to understand whether that preference referred to the number of schools in the building or whether if our program served more than one school in that building.

MR. ST. LEGER, JR.: What that means is that we want to highlight schools that have that contiguous grade configuration. So schools that are serving all three middle school grades, 6, 7 and 8, are the ones that we're referring to.

MS. WISOTSKY: To the grades as opposed to the number of schools in the --

MR. ST. LEGER, JR.: That's correct.

MS. RAMSAYWAK: Sylvia Ramsaywak, Serious Fun After School. A follow-up question. If -- in this configuration, I know that there was an emphasis on the last round of being open to the community so that that could raise your ROP. And getting information back to the principals that we're talking with, does that mean that the DYCD would prefer that these programs be available to the wider community, not just the children that attend those schools? And given that there are schools that, as you said, there might be four

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middle schools in one building, then can we offer this program to all the middle schools in that building?

MR. DOGAN: I think if I understood the question about a preference to kids outside of the school, is that -- did I hear that correctly?

MS. RAMSAYWAK: I think my understanding was the emphasis on the first round was that these programs would be open to the general community in order to increase the potential enrollment so that people who attend other schools that could make it to this school to attend this program or are in the same building with the middle school that -- so I just want to make sure that when I'm talking to the principal, that I'm not saying that DYCD says you must have kids from outside come to your school.

MR. FRENZEL-BERRA: So that is not what DYCD is saying, that you must, that it's something you work out with a principal. And we just make a note that it is allowed, that programs may enroll students who aren't part of that school. But it's something you work out with the principal.

MS. RAMSAYWAK: So it's not a

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requirement?

MR. FRENZEL-BERRA: It's not a requirement.

MS. RAMSAYWAK: It's something that if they're comfortable with it it can be allowed?

MR. FRENZEL-BERRA: A program design issue of choice.

MR. DOGAN: Before you start with your next question, I want to amend a comment that I made to you particularly earlier about existing programs within a school 21st Century programs, about I.S. 171. So I'll go ahead and read specifically. I believe this is currently a published addendum, Bob?

MR. FRENZEL-BERRA: It will be.

MR. DOGAN: In an upcoming addendum, we'll list schools with existing SONYC, Beacon or 21st Century community learning center-funded programs are not eligible for contract award under this RFP. DYCD reserves the right not to award a contract and/or not to proceed with the contract process in the event that any eligible school is inadvertently included on the revised list of eligible schools. So intentionally, it's designed

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not to serve schools that currently have Comprehensive After School Services. So if there's an inadvertent listing on the eligible school list, we would not engage in contracting for a program that had 21st Century. It would make it ineligible. That is our intention.

MS. WISOTSKY: Let me make sure I understand. So it would stay on the list of eligible schools but it might not be eligible; is that what you're saying?

MR. DOGAN: Well, since five minutes ago I didn't know that it had 21st Century. We now will look into that and we will revise the eligible school list as needed.

MS. WISOTSKY: And even if that 21st Century is only for one more year?

MR. DOGAN: Correct.

MS. WISOTSKY: And when will the list of schools be revised?

MR. FRENZEL-BERRA: It will be attached to the addendum, but the condition still applies that if a school is inadvertently on the list and it later comes to light. As you can probably appreciate it, it's a complicated situation out

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there and we're making the best effort to have a list that is accurate. But we're just acknowledging that so proposers are aware that if they know there's a 21st Century program at a school they're applying to locate a program in and they're still on the list, be aware that if we somehow miss it, it doesn't mean because it's on the list it's an eligible site.

MS. WISOTSKY: That's useful. We don't want to apply for an ineligible program.

So my other question, my last question, is going to be in regards to the fact that you're unsure about the availability of an RFP for summer programming, what is the expectation for full-time directors during the summer if there's not really going to be programming?

MR. DOGAN: The question in this case is if we move forward where it's school-year-only funding and there's no summer funding, how does DYCD expect to address the full time nature of that site director. 35 hours a week, even in the summertime, our funding is annual regardless of whether there is a summer component. So salaries, planning, development, staff training, all of the

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medical and benefits, would be expected for this role in the summertime even without that piece for the full-time person.

MR. REDDICK: James Reddick, Woodycrest Center for Human Development. Where I think I would need -- this is a personal agency question. Where I would need help is to get my agency's foot in the door to meet and talk to a principal because right now besides standing in front of a principal's office unannounced and just saying, I'm here to see you, e-mails are being sent, phone calls are being made. So what do you have as a suggestion to maybe get a principal who already don't have an after-school program there get their attention? What would be -- because the relationship part I understand, but that means I already met you. So I still need a little eHarmony right now. So, you know, agency is very marketable, VENDEXes are very good. So I'm just trying to get in the door.

MR. DOGAN: I think that principals -- everybody relies on the goodwill and the conversations that they're hearing from others. Principals and other stakeholders talk about their

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partnerships and when those after school programs are working and work well in places people love to talk about that. And that kind of key relationship in terms of having a cohesive site with a principal who's on board can help make phone calls on the agency's behalf to be able to talk about that. Principals go to meetings. They talk about what's successful, they talk about the positive programming that they have. And so there's plenty locations where that can be led by other stakeholders. So you'll want to find -- the great successes are through those principals in principal conversation. There's other avenues including parent coordinators, which is not (inaudible). The people who get the necessity for after school programs are often the parent coordinators in some parent bodies. So I don't necessarily think it's always best to think about the top up. There's ways to think about how to engage on different levels.

MR. ST. LEGER, JR.: Let me add to that. My suggestion to you is start where you are. Start where you are delivering services, even if they're not necessarily eligible in middle schools,

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and perhaps those particular principals with which you already have a partnership, to continue on your eHarmony metaphor, to have those particular principals where you're delivering services call the individual schools that are eligible and perhaps to encourage that other principal to speak to you. That's a great way. Principal to principal, peer to peer, is the best way to get your foot in the door.

MR. REDDICK: Thank you.

MS. DIETZ: I'm Victoria Dietz of Kids Advocate, D.C.C., and we are a newly-built program and would like to avail this DYCD. And I'd like to know also because we're not non-profit. We are a profit organization. But as I read in the RFP, we could apply as a partner although we are a profit school. Can we be eligible in this DYCD funding?

MR. FRENZEL-BERRA: As you know, the primary contractor must be a not-for-profit, but subcontracting is allowed and you could as a private entity be a subcontractor.

MS. DIETZ: So how could I have a subcontractor?

MR. FRENZEL-BERRA: Well, that's the

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decision of the primary contractor and so you would have to have communication with that organization.

MS. DIETZ: So how will I know the primary contractor? There's no list on the RFP there.

MR. FRENZEL-BERRA: No, they haven't been awarded yet. But after awards are made, we do post those organizations who received an award and that would be available.

MS. DIETZ: So I will be late then for the proposal for this new RFP.

MR. FRENZEL-BERRA: As a subcontractor, you don't have to apply for an award.

MS. DIETZ: So I could apply now? I could download my proposal?

MR. FRENZEL-BERRA: No. After we make awards, we list the organizations that receive the awards.

MS. DIETZ: So when could I know it?

MR. FRENZEL-BERRA: After awards are made. But at this moment in time, I'm afraid we can't -- I don't have any clear advice.

MS. DIETZ: So my proposal that I made will be pending then. I'll wait until --

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MR. FRENZEL-BERRA: Your proposal to who, to an organization?

MS. DIETZ: The organization of SONYC.

MR. FRENZEL-BERRA: You would have to contact them on your own and negotiate with them whether --

MS. DIETZ: How will I know the telephone number in order for me to contact them?

MR. FRENZEL-BERRA: We don't know who's applying yet, so none of us know yet.

MS. DIETZ: Not this one?

MR. FRENZEL-BERRA: No. We can talk afterwards if you want to. But we don't have a number to give you right now. There is no number.

FEMALE SPEAKER: Hi. Good morning. My question is a follow-up to hers about being nonprofit versus for profit. My organization has been signed off on in the HHS Accelerator and it shows that I am not a nonprofit but I'm approved to apply for this RFP. Can you clarify how that works?

MR. FRENZEL-BERRA: So you're not --

FEMALE SPEAKER: Do you understand the question?

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MR. FRENZEL-BERRA: Yes. If you are not a not-for-profit by the time of award, we won't give you an award. So there's that window of opportunity, like if you're in process of becoming a nonprofit.

MS. WHITE: Before the next question, I just want to make a clarification to your question about making contact with the awardees. As Bob said, on our website, we do post awardees but right now the organizations here are in process of responding to the RFP. So what we do is we post the attendance sheet with their information online. I hope that helps you.

MS. PRYOR: Good morning. Contina Pryor, Italian American Civil Rights League. I just wanted a little more clarification on the school partnership agreement where it stated the in-kind contributions, because I see that through the partnership that the 10 percent of total programs funding must be noted here. Besides materials, like paper goods and stuff like that, what other items can it also include?

MR. DOGAN: So in the presentation, I talked a bit about the evaluation of personnel

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time. So I think that materials, as you mentioned, can be included in the 10-percent in-kind, also the teacher time. An example is that some teachers, the principal can scale their schedule so that instead of coming in at 9:00, they can come in at 10:00 and scale their time into the after school program. That's one way to think about that as a collaborative partnership. Or the teacher, without that happening, the school can pay for that individual. So it's about staff time, personnel, it could include resources, curriculum. We're not imposing an enormous amount of limitations. We would like for that elaboration of that discussion that you're having with that principal to play through, what everybody believes would be most meaningful and beneficial to the program. The goal is to have it meet the program goal.

MS. WHITE: Are there any more questions?

MS. ANTIGUA: Hi. I'm Jesse Antigua with DCTV, Downtown Community Television Center. We were looking to branch out into District 1. I see there's one school there and it's a high school. Are they eligible?

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MR. DOGAN: We'll review, but our understanding is that it serves one or more middle school grades. So this high school serves one or more middle school grades, and therefore, would be eligible.

MS. ANTIGUA: So if it's a middle school high school it would be eligible?

MR. DOGAN: It could be an elementary middle school, and that would be eligible too, as long as it serves one or more grades.

MS. ANTIGUA: And that's the only school in that district?

MR. DOGAN: Yes.

MR. KAUFMANN: My name is Bruce Kaufmann. I work for Sports & Arts Schools Foundation. How much dollar per group, community school groups, are going to be allocated? You have the -- the eligible schools are listed by community school groups but there's no indication in the RFP of how much each one of those groups as a total is allocated.

MR. FRENZEL-BERRA: I think it's the community school district. Attachment H indicates how much each of those competitions would receive

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in funding but not individual schools are proposers for a particular school.

MR. KAUFMANN: What happened to District 22? There's no eligible schools. I'm just curious.

MR. DOGAN: There's, what, 1,500 schools? My -- we did an enormous amount of back and forth in coming up with what we thought was the most comprehensive school list. I can go back and take a look at that. I don't know off the top of my head what the schools are or not funded and through which funding source. If there's a potential partner who believes that they should be eligible given what we've said then we're always willing to engage.

MS. WHITE: If there are no questions, we're going to conclude this conference. But before we do, one very important reminder, the due date for these proposals, February 27th by 2:00 p.m. in the HHS Accelerator System.

Thank you so much for joining us. All the best to you. Have a great day.

(Time noted: 11:19 a.m.)

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**SONYC Programs
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