

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
June 12, 2009-----

EMPLOYEE OF THE MONTH MAY 2009



Lillian Lopez, Clerical Associate III,
Managed Care

On Saturday, May 9, during the Asthma Health Fair held at Harlem Hospital Center, Lillian Lopez was asked to assist in communicating with a Spanish speaking man, who was very agitated and threatening. The individual stated he had a gun and intended to kill himself. Ms. Lopez quickly intervened, speaking to the gentleman in Spanish. She was able to reason with the individual and calm him down. Hospital Police escorted the man to the ER for treatment and without further incidence.

HEALTH POLICY PRIORITIES OF THE OBAMA ADMINISTRATION: URBAN HEALTH CONFERENCE

The Eighth Annual Conference on Urban Health takes place Thursday, June 11 and Friday, June 12, 2009 at the Jumeirah Essex House which is located at 160 Central Park South @ 59th St, between Sixth and Seventh Avenues.

The Reception and Awards Ceremony takes place on Thursday, June 11 from 5:30 to 9:00 PM and features Paul Begala, Political Strategist for CNN. Conference Workshops and the Poster Exhibition will take place on Friday, June 12, from 8:30 AM to 4:00 PM. The White House's Health Care Reform initiative will be discussed.

Registration for the CME accredited conference is \$60 for HHC employees and Network Affiliates. Call (718) 579-5561 for additional information.



BREATHE NYC ASTHMA WALK

John Palmer, PhD, Executive Director, led the Network charge during the 2009 Asthma Walk on May 30th. Thanks to all from Harlem who came out for this important advocacy, on a beautiful day, to walk 3 miles.

HIV SERVICES GOOD NEWS

A group of Harlem Family Center patients who are also Harlem Hospital Center volunteers as Peer Educators, now participate in the Friends Of Harlem grant funded "Harlem Pride" program.

Even better, two of these team members have won an all expense paid trip to the National HIV Prevention Conference in Atlanta, GA. They will be part of the Harlem Hospital Center team whose five abstracts were accepted for presentation at the conference this year. This truly demonstrates how staff and patients are partners in quality health care and prevention. Congratulations to the Department of HIV Services.

CAUGHT IN THE ACT

Jacqueline Walton, Assistant Director of CHE&O, was Caught in the

Act because of the exceptional role she played during the week of Cover the Uninsured. Ms. Walton, with others, coordinated the event and made sure everything ran smoothly. Her organizational and motivational skills allowed the dept to promote and deliver a great program and great customer service to the members of our community. Understanding the present financial crisis we are all facing, Ms. Walton spent her own money to provide lunch for those that worked the event. She is indeed worthy of the Caught in the Act Award.

Mervin McClean, Patient Escort, has been Caught in the Act. Mr. McClean's concern for patients is demonstrated by his willingness to extend his hours past his assigned tour. He waits to escort patients back to their respective areas as well as assists clinicians by escorting patients to areas not assigned to him.

Mr. McClean goes above and beyond his regular duties as a patient escort; he offers assistance to patients, their families and visitors. His efforts contribute to patient care and flow within the Department of Radiology.

Ernest Borno, Telephone Mechanic, Telecommunications

Nellie Perez, Harlem Telephone Operator, Telecommunications

Sgt. Rolando Rodriguez, Hospital Police

C.B. Jackson, Administrator On Duty

On Friday, May 22, the Lenox Avenue Health Center experienced telephone system problems, preventing phones from being transferred to the 24-hour telephone triage at Lincoln Medical and Mental Health Center.

When Ms. Nellie Perez, a Harlem telephone operator, was apprised of the situation, she contacted Mr. Ernest Borno, a telephone mechanic, who was in Brooklyn having dinner. Knowing the urgency of the situation, Mr. Borno agreed to come in to work through the problem. The AOD on duty, Mr. Jackson, was contacted during the shift change, but recorded the information and reported it to Sgt. Rolando Rodriguez. Mr. Borno was granted access to Lenox, then worked tirelessly until he reactivated the telephone system at 2:45 AM.

These four outstanding staff are to be commended for their excellent customer service. They exhibited courtesy, commitment and communication, making it possible to resolve a very important situation to ensure that patient care was never compromised. Thanks to all involved.

PHARMACY NEWS



To better serve our patients and continue to provide excellent patient care, Pharmacy has a new system in place for medication refills. All patients requesting medications can now call the Ronald H. Brown Pharmacy to have prescriptions filled.

- Pharmacists will retrieve messages in English, French and Spanish, Monday through Friday at Noon.
- A physician will review the requests and decide if a new prescription can be written or the patient needs to be evaluated before receiving the medication.
- All requests made before 12:00 PM, can be picked up the next business day after 12:00 PM at the pharmacy.
- All requests made after 12:00 PM, can be picked up two business days after 12:00 PM at the pharmacy.
- If the patient needs to be seen before a prescription is written, the patient will receive a phone call and an appointment will be made as soon as possible.

PROCESS FOR UPDATING EXPIRED IDENTIFICATION CARDS

Please be informed that employees who are updating their Identification Cards must do the following:

- Must be medically cleared through OHS.
- Must present their Medical Clearance Form to the Human Resources Department.

Once these have been completed, employees must bring their ID form to the Hospital Police Office located in the Old Nurses Residence building, 1st floor, Room 101. The ID Office will not accept any ID forms that do not have an HR representative's signature present.

The ID Office is open Tuesday through Thursday from 9:00 - 11:00 AM and 1:00 - 2:00 PM.

2009 ADMINISTRATIVE PROFESSIONALS DAY

The Annual Administrative Professionals Day Fashion and Talent Show took place on Wednesday, May 13, 2009 in the Auditorium to the delight and appreciation of everyone who attended.

The entire show was produced by the talented Harlem Hospital Center staff; Mr. **Allen Cole** from Receiving was the Master of Ceremonies. His introductions were humorous in nature as he described the beautiful, creative outfits worn by the models. The performances of the soloists and musicians were splendid. The

audience participation was enthusiastic and stimulating; everyone had a wonderful time. In keeping with the event, Dr. John M. Palmer's remarks focused on the contributions of all staff participating, thanking them for their efforts.

The Employee Recognition Committee would like to thank all who attended and supported this annual event. A special thanks to the staff who unselfishly donated their time and effort to ensure the event was a great success. You truly lived up to the theme of this year's event, "Yes, We Can Can."

Models: Ms. Nancy Simmons-Community Outreach, Mr. Cliff Hammonds-Environmental Services, Ms. Lisa Thompson-Nursing, Ms. Mayfair Addison-Nutritional Services, Ms. Elizabeth Perez - Hospital Police, Mr. Everett Taylor - Environmental Services, Mr. Dennis Davis-Receiving, Ms. Annette David-Nursing, Mr. Dwight Rhoden-HIM, Ms. Brenda Miles-Human Resources, Ms. Patricia Pennix-HIM.

Talent: Mr. Kenneth Wright-Nursing, Sax, Ms. Nancy Simmons-Community Outreach, Vocalist, Ms. Elizabeth Perez-Hospital Police, Vocalist

Master of Ceremony:
Mr. Allen Cole-Receiving



Left photo: Dennie Davis, Receiving, Cliff Hammonds and Everett Taylor, Environment Services. Right photo: Lisa Thompson, Nursing



Elizabeth Perez, Hospital Police and Nancy Simmons, Community Health Education & Outreach



Patricia Pennix, Dwight Rhoden, Health Information Management



Kenneth Wright, Nursing (r)



Dennis Davis, Receiving, Everett Taylor, Environmental Services



Left to right: Nancy Simmons, Community Outreach, Mayfield Addison, Nutritional Services, Lisa Thompson, Nursing, Brianna Morrison, Nursing, Patricia Pennix, HIM, Brenda Miles, Human Resources

"YES WE CAN, CAN"

Raffle Winners



Nicola Tyrell, Nursing, Carla Fletcher, Human Resources, receiving prize from Stephanie Harewood

APPRECIATION/ RECOGNITION: NURSES AT HARLEM HOSPITAL

To our outstanding nursing staff, thank you for your rigorous professionalism, your dedication and the compassion you bring to our patients. You make a difference every day.

2009 NURSES EXCELLENCE AWARD RECIPIENTS

Service Excellence Award Recipients:

Denise Robinson, RN, BSN
Alison Benjamin, RN, BSN

Gold Category

Over Fifty Years of Service to Our Patients and Communities:

Jarris Bradford, RN - 60 years
Silver Category

Forty-Five to Fifty-Years of Service to our Patients and Communities:

Sylvia A. Huston, RN - 49 years
Adelaide Dixon, RN - 47 years

Forty-One to Forty-Four Years of Active Service:

Mildred Gunn, RN

Linda Hamilton, RN
C.A. Redd, RN
Ernestine Washington, RN

Thirty-Six to Forty Years of Active Service:

Sharon L. Bryant, RN
Loreto Castillo, RN
Pearline Cliette, RN
Mildred Dinkins, RN
Sharon Francis, RN
Lynda Freeman, RN
Debra A. Gomes, RN
Yvette E. Jones, RN
Urai L. Klinkusoom, RN
Hawa J. Mclean, RN
Anglish McPhatter, RN
Juanita Parker, RN
Ofelia Roque, RN
D.Y. Waterman, RN

Thirty-One to Thirty-Five Years of Active Service:

Alison Benjamin, RN
Akua A. Boateng, RN
Brenda P. Dore, RN
Elma O. Gilchrist, RN
Theresa A. Gray, RN
Joan E. Kelley, RN
Maria M. Laboy, RN
Florida B. Long, RN
Lolita Q. Nanong, RN
Belinda Perry, RN
Linda Riddles, RN
E.A. Stoddard, RN
Maud M. Telfort, RN
Julet Wallace, RN
Claudia F. Woodbury, RN

*Twenty-Five to Thirty Years
of Active Service:*

Regina S. Brown, RN
B.J. Browne, RN
Judy E. Davis-Als, RN
Judith M. Gates, RN
Busabar Harsuvanakit, RN
Evelyn Harvey, RN
Evangeline A. Hulipas, RN
Diosdado I. Iniba, RN
Gardenia V. Irish, RN
Doriel Jones, RN
Helen Grace Paraico, RN
Andrea Scarborough, RN
Beverly Spence-Marulaz, RN
Gloria Nemhard, RN
Yvonne Reynolds, RN
Ednie Revolus, RN
Maria Lourdes Rivera, RN
Loida M. Tobias, RN
Christine B. Velarmino, RN
R.M. Villanueva, RN
Cynthia P. Zafra, RN

**A SWEET OCCASION
AUXILIARY BAKE SALE**

On Friday, May 29, the Harlem Hospital Center Auxiliary hosted "A Sweet Occasion" Bake Sale in the MLKP and the Ronald H. Brown Lobbies.



Ms. Lulu King from Harlem Auxiliary



Harlem Auxiliary members, Ms. Doris Conner, Ms. Lulu King and Ms. Evelyn Arrington, and Katherine Martinez from Rehab Medicine.



Harlem Auxiliary members: Ms. Doris Conner, Ms. Lulu King and Ms. Evelyn Arrington, and Ms. Elizabeth Rowson



Seated : May Horne, Evelyn Arrington, Marlene Ramsey; Standing: Zella Jackson, LuLu King, Marge Bobo-Goines from the Harlem Auxiliary.

APT FOR RENT

**\$1600 Lg Renovated, Furnished or
Unfurnished, Prewar, 2 bedroom
Rental by Owner.**

Located on West 142nd Street and
Adam Clayton Powell Blvd. Only 3
blocks to the 3 train at 145th Street.
3 blocks to the BX 19 bus line. 5
minute walk to shopping on 125th
Street. Pictures available upon
request. Please call 917-375-6810 or
e-mail itlms@yahoo.com for more
information.