

# CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network  
July 10, 2009-----

## JUNE 2009 EMPLOYEE OF THE MONTH



Jose Vega, Clerical Associate III

On several occasions, **Jose Vega**, In-patient Psychiatry, has demonstrated the kind of internal and external customer service for which he was under the spotlight. When the department of Psychology underwent renovations, additional patient monitoring was required; Mr. Vega was the first to volunteer and perform tasks outside of his job description such as monitoring equipment, ensuring patient safety, and ensuring the staff work environment was functional and safe. Patients and colleagues find Mr.

Vega to be quite engaging and responsive. He is very warm and has a morale-lifting smile. Mr. Vega is in the spotlight for delivering outstanding customer service.

## HARLEM DOCTOR HONORED

**Wafaa El-Sadr, MD, MPH**, Professor of Medicine and Epidemiology at Harlem Hospital Center has been named to Scientific American Magazine's First Annual 10 Honor Roll. Dr. El-Sadr receives this honor for her comprehensive, family-based model for HIV care, which has been adopted globally.



Other distinguished honorees include President Barack Obama, Bill Gates and Mayor Michael Bloomberg.

**CAUGHT IN THE ACT - William Cronin and Richard Vitere**, Carpenters Mr. Cronin and Mr. Vitere exemplify the definition of pure professionalism. While working on an assignment in conjunction with Housekeeping, they performed duties beyond their call. When they arrived on the patient floor, they came with a smile and a smooth disposition that uplifted patients. They found new ways to create a safe environment for staff and patients. They were "caught in the act" because of their outstanding work ethic.

**CAUGHT IN THE ACT - Theresa Alfred**, Service Aide; **Jacquelyn Alvarez**, Housekeeping Aide; **Calvin Tyler**, Service Aide; **Orlando Rivera**, Housekeeping Aide; and **Hector Valles**, Institutional Aide.

The Pharmacy Department would like to recognize the dedication of this team. This group goes above and beyond their roles in the pharmacy. Whenever their services are requested, they respond quickly with no complaints and take the time to ask, "Is there anything else I can help with?" The Pharmacy is glad to have these individuals working for Harlem Hospital Center, particularly on the 5<sup>th</sup> Floor.

#### **SPOTLIGHT**

**Christian González**, Interpreter Mr. Christian González has provided interpretation services to the Geriatric Psychiatric clinic for the past two years, serving a large number of Spanish speaking clientele. He has

been professional and empathetic to the clients, making them comfortable enough to express their inner most feelings. Consequently, Mr. González was then able to communicate this to the providers.

Because Mr. González was able to connect with the senior patients, clinic staff was amazed at the level of progress and emotional growth of the patients. This is due to his consistency, timeliness, and sensitivity to the emotional and cultural needs of the patients.

#### **CONGRATULATIONS**

**Ms. Deborah A. Williams**, Divisional Administrator for Adult HIV and Related Programs is the recipient of the 2009 Goldsen Award from Columbia Community Service, Neighbors Helping Neighbors 62<sup>nd</sup> Annual Appeal. The Award is in recognition of Ms. Williams' dedication and commitment to the work she delivers on behalf of her clients at the Harlem Hospital Center Adult HIV Services.

The Award was created in honor of Mary Goldsen, who was a CCS board member and Dean of the School of Social Work at Columbia University over 15 years ago.

#### **MEDINA CLINIC OPENING**

Harlem Hospital Center is pleased to announce the "Official" Grand Opening of the Medina Clinic on Friday, July 24 at 3:00 PM at the Lenox Avenue Health Center at 115 West 116<sup>th</sup> Street and on Saturday, July 25 at

10:00 AM at the Ronald H. Brown Ambulatory Care Pavilion at 530 West 137<sup>th</sup> Street 2<sup>nd</sup> Floor.

## RENAISSANCE HEALTH CARE

RHCN Auxiliary held their 2009 Annual Public Meeting on Thursday, June 25 at the Adam Clayton Powell Jr., Harlem State Office Building; the theme of the meeting was "Mental Health in the Urban Community." Ms. Olive Rogers, Auxiliary Member, gave opening remarks, while Dr. John M. Palmer was the Keynote Speaker. Others in attendance were Mr. Jose R. Sanchez, Senior VP, Theresa Freeman of the 70<sup>th</sup> Assembly District and the Honorable Inez E. Dickens, Majority Whip for the City Council gave closing remarks.



Dr. John M. Palmer, Dr. Dolores McCray, Honorable Inez Dickens, Paulette McCullough, Gideon Manasseh



Attendees, RHCN Auxiliary Annual Public Meeting



Dr. John M. Palmer, Ms. Deloris Grier & Mr. Robert Grier, Auxiliary members

## OSHA TRAINING AND CERTIFICATION



Ernesto Jarvis, OSHA Certified Trainer of McKissack & McKissack, Aissatou Bey-Grecia, Office of Community Employment with OSHA 10 hour class.

To assure safe and healthful conditions for working men and women in New York State, a mandatory 10-hour OSHA (Occupational Safety and Health Administration) training certification is required by the NYC Department of Buildings, through Local Law 41 of 2008, for construction workers. The training was co-sponsored by McKissack & McKissack and the Office of Community Employment who seized the opportunity to offer the most current information, research and education to community residents as part of the Harlem Hospital Major Modernization Project. OSHA trainings were held on the campus of Harlem Hospital Center.

This innovative program provides outreach, construction related job training referrals, and information on union apprenticeships while matching skilled trades with on-site contractors. It also provides a resource listing of local construction related businesses and vendors for contractors. The Office provides training opportunities, such as the mandatory 10-hour OSHA course, aimed at skilled applicants who are without certification, which is needed to work in New York State.

The most recent class provided OSHA certification for 50 applicants including Harlem based *Workmen's Circle* and local experienced construction workers, over a lively two-day session, June 8 & 9.

To date 98 participants have received OSHA certification and are able to comply with this newly mandated regulation for construction workers in New York.

### **WINTERKILL**

Back by popular demand, the 5<sup>th</sup> Revival of Winterkill, written and directed by Denise Flemming will be shown at Harlem Hospital Center, in the Herbert G. Cave Auditorium on Saturday, July 11 at 3:00 PM. To RSVP, please call Darryl T. Downing, New Heritage Theatre Group at (212) 926-2550 ext. 21 or visit [www.newheritagetheatre.org](http://www.newheritagetheatre.org).

### **EMPLOYEE APPRECIATION CELEBRATION**

On Friday, July 17, 2009, Dr. John M. Palmer will host the Annual Employee Appreciation Celebration.

- **Breakfast for Tour I**  
Employees will be held in the MLKP Cafeteria, 2<sup>nd</sup> Floor from 6:00 AM to 8:30 AM.
- **Barbeque for Tour II**  
Employees will be held at the Howard Bennett Park, 135<sup>th</sup> Street between Lenox and Fifth Avenues from 11:30 AM to 3:00 PM.
- **Barbeque for Tour III**  
Employees will be held in the MLKP Cafeteria, 2<sup>nd</sup> Floor from 4:00 PM - to 7:00 PM.

If you need more information, please contact the Office of Special Events at ext. 4599. Valid Hospital ID Required

### **SO YOU THINK YOU CAN ACT?**

Open auditions for actors and actresses will be taking place for Harlem Hospital Center's "Customer Service" Staff Development Video. Auditions will take place on Wednesday, July 22, 2009 from 1:00 PM to 3:00 PM in the Herbert G. Cave Auditorium.

If you think you can play the role of a Hospital Police Officer, Nurse, Clerk, Administrator, please contact Ms. Stephanie Harewood via email at

[stephanie.harewood@nychhc.org](mailto:stephanie.harewood@nychhc.org). A copy of the script will be made available in advance.

### **EMPLOYEE RECOGNITION COMMITTEE NEEDS YOU**

The Committee is recruiting new members; they are looking for a diverse, international group! If you are interested in joining, please contact Katherine Martinez at ext. 4403 or email at [katherine.martinez@nychhc.org](mailto:katherine.martinez@nychhc.org)



Residency Graduates

### **SECOND ANNUAL RESIDENTS GRADUATION CEREMONY**

On Wednesday, June 10, Harlem Hospital Center, Department of House Staff Affairs hosted the 2<sup>nd</sup> Annual Residents Graduation Ceremony in the Herbert G. Cave Auditorium. Approximately 250 guests filled the auditorium as they celebrated the achievements of the 2009 Graduating Class. Dr. **James King**, Chief, Department of Dentistry and Ms. **Sonya Tennell Esq.**, Compliance Officer were the Masters of Ceremonies for the afternoon. The program began with the invocation by Reverend Gordon C. Bailey, Pastoral Care, and Dr. John M. Palmer gave opening remarks.

The ceremony recognized 59 residents who successfully completed the residency program requirements for the following services: Dentistry, General Psychiatry, Internal Medicine, Oral and Maxillofacial Surgery, Pathology, Pediatrics, Child Psychiatry, Diagnostic Radiology and Surgery.



Ms. Simone Gittens, Residency Program Coordinator with Dr. Joseph Morrell, graduate

### **VOLUNTEER RECOGNITION CEREMONY**

On Wednesday, June 10, the Volunteer Department held its Annual Volunteer Recognition Ceremony in the Estelle C. Mourning Day Room at Harlem Hospital Center. The Ceremony began with an opening invocation by the longest participating volunteer, Reverend **Gordon Bailey**, Pastoral Care. A greeting was presented by Stephanie Harewood, Director, Volunteer Department on behalf of José R. Sánchez, Network Senior Vice President. Sherri Holman, Associate Director, Public Affairs welcomed volunteers, families and friends on behalf of Sylvia White, Chief of Staff. Ms. Holman closed with the quote by Winston Churchill, "We make a living by what we get, but we live by what we give".



### **PS 197 GRADUATION**

On Tuesday, June 23, Harlem Hospital Center welcomed the Class of 2009 of PS 197 for their End of Year Graduation Ceremony. Graduates will enter the seventh grade in the Fall. Guest Speaker, the Honorable Judge Tanya Kennedy, gave a motivational speech to the students. Judge Kennedy used her experiences and those of President Obama to inspire the students to strive for success, and to stand firm, not allowing obstacles to keep them from their dreams.

### **EMPLOYEE DISCOUNTS:**

#### **Trattoria Amici:**

NYC HHC employees are eligible to receive a 10% discount on lunch and dinner at *Trattoria Amici*, located on Lenox Avenue between 129th and 130th Streets, as well as purchases at *Lenox Wines*. Employees must show a valid NYC HHC issue ID to be eligible to receive the discounts.

#### **Edible Arrangements:**

Edible Arrangements is now offering all HHC employees a 10% discount towards any internet or phone order. When ordering, please use discount code **NYHC0110**. For more information on Edible Arrangements, visit [www.ediblearrangements.com](http://www.ediblearrangements.com) or call 1-887-DO-FRUIT (1-877-363-7848).

### **CONTROL HUNGER; BEAT TEMPTATION; STOP DIETING; START LIVING: Weight Watchers**

Weight Watchers doesn't teach you how to diet. It inspires and helps you adopt a healthier way to live. You can successfully learn how to lose weight and keep it off by living - not dieting. This approach emphasizes good eating choices and habits, and allows you to eat what you like. All of this in a supportive environment within the Network (Lincoln Hospital).

A new Weight Watchers session begins Tuesday, July 7<sup>th</sup> at 12:30, in the conference room area of Lincoln. Come hear success stories from the first Weight Watchers session. You can join the special 9 week summer session for only \$99. Call, or email **Rose Garcia** at 718 579-6554, or [rose.garcia@nychhc.org](mailto:rose.garcia@nychhc.org) or call (917) 731-4857. We will need 15 members.

### **PASSING...**

Ms. Colethia Ruth Alston, former Harlem Community Advisory Board Member from 1997 to 2006, on Wednesday, July 1, 2009. Homegoing Services were held July 8, 2009 at Abyssinian Baptist Church.

### ***JUST A THOUGHT...***

Confidence is entering a contest and wondering whose going to come in second.

*Anonymous*