

Medicaid Transportation Services

New York City Medicaid recipients have access to medically necessary and appropriate transportation services to and from medical treatment based on their functional limitations. The medical treatment must be a Medicaid covered service.

Medicaid customers enrolled in a Managed Care Health Plan must obtain transportation through the Managed Care Plan. Please contact your Managed Care Health Plan for information regarding transportation benefits.

Customers covered by Medicaid only (Fee for service) must make their need for transportation known to the medical professional providing the Medicaid covered service.

A transportation benefit may be provided to Medicaid recipients enrolled in a Managed Care program. Please contact your Managed Care program for information regarding the transportation benefit.

Transportation reimbursement to Medicaid recipients attending a Methadone Maintenance Treatment Program (MMTP) is based on the attendance reported by the program.

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