

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

BAYRIDGE(70) Job Center

March 2013

Director: Keith Raye Since: 4/8/2013 Deputies: Yvonne Coker; Sara Mathew; Zita Wallace B2W Vendor: AmericaWorks; FECS since January 2013 Region Manager: Richard Claudio Dpty Rgn Mgrs: A.Tobkes, R.Jarvis	Cases	4,258		% FA	% SN	% Conv	% SI	Retention Rate					Fair Hearings		
	Engageables:	3,664	Center	46%	40%	14%	2%		3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	92.6%	
	Active Single Issues	108	Region	36%	46%	18%	2%	Center	87.5%	88.6%	85.2%	83.1%	Fair Hearing Request Rate	5%	
	Average Case Size	2.8	City	36%	44%	20%	3%	Region	85.8%	83.1%	78.4%	83.1%	Fair Hearing Default Rate	39%	
	% of Accepted Cases New to System	27.8%	Job Placement Goal		3,335				City	85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	43%
			Job Placements YTD		708		Percent of Employed Cases		WMS Total Error Average		50		FH Employment Win Rate		90%
	Access Spot Violations		Job Placements % of Goal		21.2%		Center		43.5%		Sanctions Over 3 Months		73		CA FH Compliance Rate
Est Safety Net State Participation Rate	34.6%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		12.2%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012	Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank		Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	69.3		11	73.4	4	73.4	4	71.1			69.3	100.0	71.6	69.4	69.4	68.2	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																						
1. Qualified Reported Placements (monthly avg.)		238.0		15	236.0	9	236.0	9	280.4	221.6	277.0	3.0	10.0	240.2	232.0	232.0	259.0	235.5	214.2	214.2	251.4	
2. Est. TANF/MOE Federal Participation Rate		28.0%	2227	11	26.5%	12	26.5%	12	28.8%	35%	50%	0.0	8.0	30.5%	28.0%	28.0%	31.5%	28.7%	27.2%	27.2%	30.8%	
3. Employed Cases with Current Documentation		96.9%	1937	3	97.1%	3	97.1%	3	93.9%	70%	90%	5.0	5.0	94.3%	94.8%	94.8%	93.0%	93.1%	93.5%	93.5%	90.1%	
4. Case Accepted ES 20 with Referral		99.1%	228	2	98.0%	4	98.0%	4	94.2%	95%	100%	3.3	4.0	97.6%	96.6%	96.6%	95.8%	96.5%	95.7%	95.7%	95.5%	
5. % Cases Budgeted within 35 days	Feb	88.9%	81	14	92.2%	9	92.2%	9	90.7%	85%	95%	1.4	3.5	92.0%	92.1%	92.1%	90.0%	91.0%	88.5%	88.5%	86.8%	
6. % Placements w/FIA3As (Employment Form)		93.2%	59	8	93.7%	5	93.7%	5	91.1%	80%	90%	3.5	3.5	92.5%	92.6%	92.6%	92.5%	90.1%	90.5%	90.5%	91.9%	
INDEX SUBTOTAL:													16.1	34.0								

ENGAGEMENT PROCESS																						
7. Employment Plan Initiation Rate		99.7%	292	7	99.9%	3	99.9%	3	98.7%	94%	98%	4.0	4.0	98.9%	99.2%	99.2%	98.8%	98.5%	98.8%	98.8%	98.7%	
8. Rate of Child Care in Child Care System (Appl. & Under)		100.0%	39	1	93.8%	13	93.8%	13	95.0%	85%	95%	3.0	3.0	96.4%	94.9%	94.9%	95.5%	95.6%	95.0%	95.0%	95.1%	
9. Concil. Appt. Scheduled within 7 days		100.0%	472	1	100.0%	1	100.0%	1	100.0%	97%	100%	3.0	3.0	100.0%	98.3%	98.3%	94.9%	100.0%	98.4%	98.4%	98.5%	
10. Re-Engaged After Good Cause Granted		98.2%	108	9	99.1%	4	99.1%	4	99.3%	90%	97%	3.0	3.0	97.1%	97.9%	97.9%	97.9%	97.8%	98.1%	98.1%	98.1%	
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	100.0%	314	1	99.2%	9	99.2%	9	99.0%	97%	99%	3.0	3.0	99.8%	98.0%	98.0%	98.8%	99.9%	98.6%	98.6%	98.4%	
12. Call-in Appt. Scheduled within 25 Days	Feb	99.0%	710	12	98.9%	7	98.9%	7	99.0%	93%	98%	3.0	3.0	99.1%	98.8%	98.8%	98.9%	97.9%	97.9%	97.9%	98.5%	
13. Missing/Outdated EP Initiated When Finger Imaged		85.7%	7	13	96.1%	10	96.1%	10	90.2%	90%	95%	0.0	2.0	94.2%	95.7%	95.7%	91.4%	89.2%	92.9%	92.9%	92.3%	
14. Missing/Outdated EP Initiated When Recertified	Feb	95.7%	300	10	94.6%	11	94.6%	11	97.1%	92%	98%	1.2	2.0	96.6%	95.8%	95.8%	95.3%	94.4%	93.9%	93.9%	93.6%	
INDEX SUBTOTAL:													20.2	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes: 11204, 11209, 11214, 11218, 11219, 11220, 11228, 11230, 11232)

* Note numbers may not add due to rounding.

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BAYRIDGE(70) Job Center

March 2013

Page 2	Center									Index				Region				Citywide														
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals																		
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012											
<i>Index Score</i>	69.3		11	73.4	4	73.4	4	71.1						71.6	69.4	69.4	68.2	69.5	63.1	63.1	63.1	62.6										
APPLICATION PROCESS																																
15. Cash Assistance Application Timeliness Rate	Jan	98.6%	1406	7	98.3%	6	98.3%	6	96.5%	90%	95%	5.0	5.0	98.1%	98.2%	98.2%	96.9%	95.1%	94.7%	94.7%	93.6%											
16. SNAP Application Timeliness Rate	Jan	99.5%	650	3	99.3%	3	99.3%	3	98.5%	90%	95%	5.0	5.0	99.0%	98.8%	98.8%	96.3%	95.7%	95.6%	95.6%	94.3%											
17. SNAP Separate Determination Rate		93.7%	205	16	94.6%	15	94.6%	15	93.1%	90%	100%	1.5	4.0	96.3%	96.4%	96.4%	95.4%	96.0%	95.3%	95.3%	94.6%											
18. OCSE Referral Rate		100.0%	26	1	95.2%	11	95.2%	11	93.2%	80%	95%	4.0	4.0	96.1%	95.7%	95.7%	94.5%	95.5%	95.6%	95.6%	93.3%											
19. Same Day SNAP Issuances (weekly avg.)		98.8%	66	7	97.9%	7	97.9%	7	97.6%	90%	95%	3.0	3.0	97.2%	97.5%	97.5%	97.0%	96.5%	96.7%	96.7%	96.6%											
20. ISAR Timeout (weekly avg.)		0.0		1	0.0	1	0.0	1	0.1	3	0	1.0	1.0	0.1	0.0	0.0	0.1	0.2	0.1	0.1	0.1											
<i>INDEX SUBTOTAL:</i>																																
FRAUD PREVENTION																																
21. % Cases activated with BEV referral		99.0%	306	9	99.0%	4	99.0%	4	98.6%	98%	100%	3.1	6.0	99.3%	98.8%	98.8%	98.6%	98.2%	98.0%	98.0%	97.2%											
22. Finger Imaging - Newly Accepted Individuals		100.0%	347	1	100.0%	1	100.0%	1	99.9%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%											
23. FTR to BEV/Case Rejected		100.0%	290	1	99.8%	7	99.8%	7	99.8%	97%	100%	1.0	1.0	99.8%	99.7%	99.7%	99.8%	99.7%	99.7%	99.7%	99.7%											
<i>INDEX SUBTOTAL:</i>																																
CASE MANAGEMENT PROCESS																																
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	4.8%		15	3.8%	15	5.4%	15	0.0%	6%	0%	0.5	5.0	2.6%	2.2%	3.6%	0.0%	1.1%	1.7%	3.6%	0.0%											
25. Overdue Face to Face Recertification	Feb	0		1	0	4	0	4	0	3	0	3.0	3.0	2.2	1.9	1.9	2.1	7.4	4.8	4.8	2.5											
<i>INDEX SUBTOTAL:</i>																																
FLOATING INDICATORS																																
26. TBD																																
27. TBD																																
<i>INDEX SUBTOTAL:</i>																																

Last Report Run Date: February 1, 2012

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March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	238.0	235.0	3.0	372.0	-134.0	
2. Est. TANF/MOE Federal Participation Rate	28.0%	25.0%	3.0%	28.0%	0.0%	
3. Employed Cases with Current Documentation	97.0%	97.0%	0.0%	96.0%	1.0%	
4. Case Accepted ES 20 with Referral	99.0%	98.0%	1.0%	88.0%	11.0%	
5. % Cases Budgeted within 35 days	89.0%	91.0%	-2.0%	97.0%	-8.0%	
6. % Placements w/FIA3As (Employment Form)	93.0%	98.0%	-5.0%	93.0%	0.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	100.0%	100.0%	0.0%	100.0%	0.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	100.0%	93.0%	7.0%	93.0%	7.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	100.0%	0.0%	100.0%	0.0%	
10. Re-Engaged After Good Cause Granted	98.0%	99.0%	-1.0%	100.0%	-2.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	99.0%	1.0%	100.0%	0.0%	
12. Call-in Appt. Scheduled within 25 Days	99.0%	99.0%	0.0%	99.0%	0.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	86.0%	100.0%	-14.0%	100.0%	-14.0%	
14. Missing/Outdated EP Initiated When Recertified	96.0%	95.0%	1.0%	99.0%	-3.0%	

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Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	99.0%	98.0%	1.0%	91.0%	8.0%	
16. SNAP Application Timeliness Rate	100.0%	99.0%	1.0%	93.0%	7.0%	
17. SNAP Stamp Separate Determination Rate	94.0%	97.0%	-3.0%	98.0%	-4.0%	
18. OCSE Referral Rate	100.0%	89.0%	11.0%	100.0%	0.0%	
19. Same Day SNAP Issuances (weekly avg.)	99.0%	97.0%	2.0%	99.0%	0.0%	
20. ISAR Timeout (weekly avg.)	0.0	0.0	0.0	0.0	0.0	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	99.0%	0.0%	92.0%	7.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	100.0%	100.0%	0.0%	100.0%	0.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	5.0%					
25. Overdue Face to Face Recertification	0.0		1.0		1.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						