

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

BUSHWICK(66) Job Center

March 2013

Director: Sharon Legree Since: 1/1/2005 Deputies: Marion Callender; Marcia Harris B2W Vendor: AmericaWorks; FECS since January 2013 Region Manager: Richard Claudio Dpty Rgn Mgrs: A.Tobkes, R.Jarvis	Cases	6,743		% FA	% SN	% Conv	% SI	Retention Rate					Fair Hearings		
	Engageables:	5,961	Center	33%	43%	24%	1%		3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	91.3%	
	Active Single Issues	77	Region	36%	46%	18%	2%	Center	84.9%	85.4%	80.7%	72.7%	Fair Hearing Request Rate	8%	
	Average Case Size	2.1	City	36%	44%	20%	3%	Region	85.8%	83.1%	78.4%	72.7%	Fair Hearing Default Rate	44%	
	% of Accepted Cases New to System	16.8%	Job Placement Goal		3,985				City	85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	23%
			Job Placements YTD		904		Percent of Employed Cases		WMS Total Error Average		27		FH Employment Win Rate		90%
	Access Spot Violations		Job Placements % of Goal		22.7%		Center		23.6%		Sanctions Over 3 Months		281		CA FH Compliance Rate
Est Safety Net State Participation Rate	45.5%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		18.7%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012	Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank		Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	74.9		7	70.4	5	70.4	5	67.6			74.9	100.0	71.6	69.4	69.4	68.2	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																						
1. Qualified Reported Placements (monthly avg.)		310.0		8	301.3	5	301.3	5	329.0	265.6	332.0	6.7	10.0	240.2	232.0	232.0	259.0	235.5	214.2	214.2	251.4	
2. Est. TANF/MOE Federal Participation Rate		29.4%	3247	10	27.4%	9	27.4%	9	31.0%	35%	50%	0.0	8.0	30.5%	28.0%	28.0%	31.5%	28.7%	27.2%	27.2%	30.8%	
3. Employed Cases with Current Documentation		91.4%	1061	13	92.5%	12	92.5%	12	92.2%	70%	90%	5.0	5.0	94.3%	94.8%	94.8%	93.0%	93.1%	93.5%	93.5%	90.1%	
4. Case Accepted ES 20 with Referral		97.0%	435	9	96.3%	8	96.3%	8	95.6%	95%	100%	1.6	4.0	97.6%	96.6%	96.6%	95.8%	96.5%	95.7%	95.7%	95.5%	
5. % Cases Budgeted within 35 days	Feb	86.9%	61	16	90.0%	13	90.0%	13	85.4%	85%	95%	0.7	3.5	92.0%	92.1%	92.1%	90.0%	91.0%	88.5%	88.5%	86.8%	
6. % Placements w/FIA3As (Employment Form)		96.2%	79	3	92.9%	6	92.9%	6	92.7%	80%	90%	3.5	3.5	92.5%	92.6%	92.6%	92.5%	90.1%	90.5%	90.5%	91.9%	
INDEX SUBTOTAL:													17.5	34.0								

ENGAGEMENT PROCESS																					
7. Employment Plan Initiation Rate		98.5%	603	15	99.2%	7	99.2%	7	98.7%	94%	98%	4.0	4.0	98.9%	99.2%	99.2%	98.8%	98.5%	98.8%	98.8%	98.7%
8. Rate of Child Care in Child Care System (Appl. & Under)		97.6%	166	7	98.1%	3	98.1%	3	94.5%	85%	95%	3.0	3.0	96.4%	94.9%	94.9%	95.5%	95.6%	95.0%	95.0%	95.1%
9. Concil. Appt. Scheduled within 7 days		99.9%	1146	18	97.3%	14	97.3%	14	91.6%	97%	100%	2.9	3.0	100.0%	98.3%	98.3%	94.9%	100.0%	98.4%	98.4%	98.5%
10. Re-Engaged After Good Cause Granted		96.3%	134	16	97.3%	14	97.3%	14	97.9%	90%	97%	2.7	3.0	97.1%	97.9%	97.9%	97.9%	97.8%	98.1%	98.1%	98.1%
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.7%	680	17	98.0%	17	98.0%	17	99.1%	97%	99%	3.0	3.0	99.8%	98.0%	98.0%	98.8%	99.9%	98.6%	98.6%	98.4%
12. Call-in Appt. Scheduled within 25 Days	Feb	99.6%	1322	2	99.1%	2	99.1%	2	99.1%	93%	98%	3.0	3.0	99.1%	98.8%	98.8%	98.9%	97.9%	97.9%	97.9%	98.5%
13. Missing/Outdated EP Initiated When Finger Imaged		95.0%	20	10	94.6%	9	94.6%	9	89.4%	90%	95%	2.0	2.0	94.2%	95.7%	95.7%	91.4%	89.2%	92.9%	92.9%	92.3%
14. Missing/Outdated EP Initiated When Recertified	Feb	98.6%	485	2	98.0%	2	98.0%	2	97.7%	92%	98%	2.0	2.0	96.6%	95.8%	95.8%	95.3%	94.4%	93.9%	93.9%	93.6%
INDEX SUBTOTAL:													22.6	23.0							

Last Report Run Date: May 29, 2013

(Zip Codes: 11206, 11207, 11208, 11237, 11238)

* Note numbers may not add due to rounding.

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BUSHWICK(66) Job Center

March 2013

Page 2	Center									Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
	74.9		7	70.4	5	70.4	5	67.6						71.6	69.4	69.4	68.2	69.5	63.1	63.1	62.6
APPLICATION PROCESS																					
15. Cash Assistance Application Timeliness Rate	Jan	98.8%	2262	5	98.8%	2	98.8%	2	97.5%	90%	95%	5.0	5.0	98.1%	98.2%	98.2%	96.9%	95.1%	94.7%	94.7%	93.6%
16. SNAP Application Timeliness Rate	Jan	98.6%	1027	8	98.4%	8	98.4%	8	97.0%	90%	95%	5.0	5.0	99.0%	98.8%	98.8%	96.3%	95.7%	95.6%	95.6%	94.3%
17. SNAP Separate Determination Rate		97.7%	305	5	97.0%	4	97.0%	4	96.9%	90%	100%	3.1	4.0	96.3%	96.4%	96.4%	95.4%	96.0%	95.3%	95.3%	94.6%
18. OCSE Referral Rate		95.6%	46	12	96.5%	7	96.5%	7	95.5%	80%	95%	4.0	4.0	96.1%	95.7%	95.7%	94.5%	95.5%	95.6%	95.6%	93.3%
19. Same Day SNAP Issuances (weekly avg.)		99.0%	97	6	98.5%	5	98.5%	5	97.9%	90%	95%	3.0	3.0	97.2%	97.5%	97.5%	97.0%	96.5%	96.7%	96.7%	96.6%
20. ISAR Timeout (weekly avg.)		0.3		14	0.1	11	0.1	11	0.1	5	0	1.0	1.0	0.1	0.0	0.0	0.1	0.2	0.1	0.1	0.1
<i>INDEX SUBTOTAL:</i>												21.1	22.0								
FRAUD PREVENTION																					
21. % Cases activated with BEV referral		99.3%	543	6	98.8%	8	98.8%	8	98.2%	98%	100%	3.8	6.0	99.3%	98.8%	98.8%	98.6%	98.2%	98.0%	98.0%	97.2%
22. Finger Imaging - Newly Accepted Individuals		100.0%	674	1	100.0%	1	100.0%	1	99.9%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%
23. FTR to BEV/Case Rejected		100.0%	292	1	100.0%	1	100.0%	1	99.9%	97%	100%	1.0	1.0	99.8%	99.7%	99.7%	99.8%	99.7%	99.7%	99.7%	99.7%
<i>INDEX SUBTOTAL:</i>												10.8	13.0								
CASE MANAGEMENT PROCESS																					
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	7.5%		17	6.9%	17	10.3%	17	0.0%	6%	0%	0.0	5.0	2.6%	2.2%	3.6%	0.0%	1.1%	1.7%	3.6%	0.0%
25. Overdue Face to Face Recertification	Feb	0		1	0	1	0	1	1	5	0	3.0	3.0	2.2	1.9	1.9	2.1	7.4	4.8	4.8	2.5
<i>INDEX SUBTOTAL:</i>												3.0	8.0								
FLOATING INDICATORS																					
26. TBD																					
27. TBD																					
<i>INDEX SUBTOTAL:</i>																					

Last Report Run Date: February 1, 2012

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Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	310.0	336.0	-26.0	274.0	36.0	
2. Est. TANF/MOE Federal Participation Rate	29.0%	27.0%	2.0%	31.0%	-2.0%	
3. Employed Cases with Current Documentation	91.0%	92.0%	-1.0%	94.0%	-3.0%	
4. Case Accepted ES 20 with Referral	97.0%	97.0%	0.0%	95.0%	2.0%	
5. % Cases Budgeted within 35 days	87.0%	95.0%	-8.0%	91.0%	-4.0%	
6. % Placements w/FIA3As (Employment Form)	96.0%	92.0%	4.0%	96.0%	0.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	99.0%	100.0%	-1.0%	98.0%	1.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	98.0%	98.0%	0.0%	96.0%	2.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	92.0%	8.0%	100.0%	0.0%	
10. Re-Engaged After Good Cause Granted	96.0%	99.0%	-3.0%	99.0%	-3.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	98.0%	2.0%	99.0%	1.0%	
12. Call-in Appt. Scheduled within 25 Days	100.0%	99.0%	1.0%	99.0%	1.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	95.0%	91.0%	4.0%	92.0%	3.0%	
14. Missing/Outdated EP Initiated When Recertified	99.0%	99.0%	0.0%	98.0%	1.0%	

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Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	99.0%	99.0%	0.0%	99.0%	0.0%	
16. SNAP Application Timeliness Rate	99.0%	97.0%	2.0%	99.0%	0.0%	
17. SNAP Stamp Separate Determination Rate	98.0%	96.0%	2.0%	97.0%	1.0%	
18. OCSE Referral Rate	96.0%	93.0%	3.0%	98.0%	-2.0%	
19. Same Day SNAP Issuances (weekly avg.)	99.0%	98.0%	1.0%	97.0%	2.0%	
20. ISAR Timeout (weekly avg.)	0.3	0.0	0.3	0.0	0.3	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	98.0%	1.0%	99.0%	0.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	100.0%	100.0%	0.0%	100.0%	0.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	7.0%		6.0%		7.0%	
25. Overdue Face to Face Recertification	0.0				2.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						