

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

CONEY ISLAND(63) Job Center

March 2013

Director: James McIntosh Since: 4/8/2013 Deputies: Yvonne Coker B2W Vendor: AmericaWorks; FECS since January 2013 Region Manager: Richard Claudio Dpty Rgn Mgrs: A.Tobkes, R.Jarvis	Cases	1,993		% FA	% SN	% Conv	% SI	Retention Rate				Fair Hearings			
	Engageables:	1,682	Center	40%	41%	19%	1%	3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	90.4%		
	Active Single Issues	21	Region	36%	46%	18%	2%	Center	92.0%	86.1%	79.0%	76.4%	Fair Hearing Request Rate	7%	
	Average Case Size	1.8	City	36%	44%	20%	3%	Region	85.8%	83.1%	78.4%	76.4%	Fair Hearing Default Rate	44%	
	% of Accepted Cases New to System	25.2%	Job Placement Goal		1,300		City		85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	16%	
			Job Placements YTD		237		Percent of Employed Cases		WMS Total Error Average		23		FH Employment Win Rate	82%	
	Access Spot Violations		Job Placements % of Goal		18.2%		Center		27.1%		Sanctions Over 3 Months		43		CA FH Compliance Rate
Est Safety Net State Participation Rate	12.3%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		0.0%		SNAP FH Compliance Rate	

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012	Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank		Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	82.3		4	76.3	3	76.3	3	82.0			82.3	100.0	71.6	69.4	69.4	68.2	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION

1. Qualified Reported Placements (monthly avg.)		96.0	14	79.0	17	79.0	17	107.4	86.4	108.0	4.4	10.0	240.2	232.0	232.0	259.0	235.5	214.2	214.2	251.4	
2. Est. TANF/MOE Federal Participation Rate		22.0%	1232	18	20.9%	18	20.9%	18	23.1%	35%	50%	0.0	8.0	30.5%	28.0%	28.0%	31.5%	28.7%	27.2%	27.2%	30.8%
3. Employed Cases with Current Documentation		98.0%	392	2	98.7%	1	98.7%	1	93.9%	70%	90%	5.0	5.0	94.3%	94.8%	94.8%	93.0%	93.1%	93.5%	93.5%	90.1%
4. Case Accepted ES 20 with Referral		99.1%	109	3	98.5%	3	98.5%	3	97.8%	95%	100%	3.3	4.0	97.6%	96.6%	96.6%	95.8%	96.5%	95.7%	95.7%	95.5%
5. % Cases Budgeted within 35 days	Feb	100.0%	14	1	92.1%	7	92.1%	7	94.9%	85%	95%	3.5	3.5	92.0%	92.1%	92.1%	90.0%	91.0%	88.5%	88.5%	86.8%
6. % Placements w/FIA3As (Employment Form)		94.4%	18	7	92.3%	7	92.3%	7	96.4%	80%	90%	3.5	3.5	92.5%	92.6%	92.6%	92.5%	90.1%	90.5%	90.5%	91.9%
INDEX SUBTOTAL:												19.7	34.0								

ENGAGEMENT PROCESS

7. Employment Plan Initiation Rate		100.0%	129	1	100.0%	1	100.0%	1	99.6%	94%	98%	4.0	4.0	98.9%	99.2%	99.2%	98.8%	98.5%	98.8%	98.8%	98.7%
8. Rate of Child Care in Child Care System (Appl. & Under)		97.8%	45	5	94.8%	11	94.8%	11	96.3%	85%	95%	3.0	3.0	96.4%	94.9%	94.9%	95.5%	95.6%	95.0%	95.0%	95.1%
9. Concil. Appt. Scheduled within 7 days		99.7%	299	19	99.9%	8	99.9%	8	99.9%	97%	100%	2.7	3.0	100.0%	98.3%	98.3%	94.9%	100.0%	98.4%	98.4%	98.5%
10. Re-Engaged After Good Cause Granted		97.4%	38	12	98.0%	9	98.0%	9	98.8%	90%	97%	3.0	3.0	97.1%	97.9%	97.9%	97.9%	97.8%	98.1%	98.1%	98.1%
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.4%	182	18	99.3%	4	99.3%	4	99.2%	97%	99%	3.0	3.0	99.8%	98.0%	98.0%	98.8%	99.9%	98.6%	98.6%	98.4%
12. Call-in Appt. Scheduled within 25 Days	Feb	100.0%	468	1	98.7%	8	98.7%	8	99.4%	93%	98%	3.0	3.0	99.1%	98.8%	98.8%	98.9%	97.9%	97.9%	97.9%	98.5%
13. Missing/Outdated EP Initiated When Finger Imaged		100.0%	2	1	100.0%	1	100.0%	1	89.8%	90%	95%	2.0	2.0	94.2%	95.7%	95.7%	91.4%	89.2%	92.9%	92.9%	92.3%
14. Missing/Outdated EP Initiated When Recertified	Feb	99.4%	162	1	99.6%	1	99.6%	1	97.5%	92%	98%	2.0	2.0	96.6%	95.8%	95.8%	95.3%	94.4%	93.9%	93.9%	93.6%
INDEX SUBTOTAL:												22.7	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes: 11223, 11224, 11229, 11234, 11235)

* Note numbers may not add due to rounding.

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CONEY ISLAND(63) Job Center

March 2013

Page 2	Center									Index				Region				Citywide				
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals								
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012	
<i>Index Score</i>	82.3		4	76.3	3	76.3	3	82.0						71.6	69.4	69.4	68.2	69.5	63.1	63.1	63.1	62.6
APPLICATION PROCESS																						
15. Cash Assistance Application Timeliness Rate	Jan	99.8%	641	1	99.8%	1	99.8%	1	99.5%	90%	95%	5.0	5.0	98.1%	98.2%	98.2%	96.9%	95.1%	94.7%	94.7%	93.6%	
16. SNAP Application Timeliness Rate	Jan	100.0%	296	1	99.9%	1	99.9%	1	99.5%	90%	95%	5.0	5.0	99.0%	98.8%	98.8%	96.3%	95.7%	95.6%	95.6%	94.3%	
17. SNAP Separate Determination Rate		94.5%	91	15	96.3%	7	96.3%	7	95.4%	90%	100%	1.8	4.0	96.3%	96.4%	96.4%	95.4%	96.0%	95.3%	95.3%	94.6%	
18. OCSE Referral Rate		91.7%	12	15	98.0%	4	98.0%	4	97.1%	80%	95%	3.1	4.0	96.1%	95.7%	95.7%	94.5%	95.5%	95.6%	95.6%	93.3%	
19. Same Day SNAP Issuances (weekly avg.)		100.0%	29	1	99.5%	2	99.5%	2	98.8%	90%	95%	3.0	3.0	97.2%	97.5%	97.5%	97.0%	96.5%	96.7%	96.7%	96.6%	
20. ISAR Timeout (weekly avg.)		0.0		1	0.0	1	0.0	1	0.0	1	0	1.0	1.0	0.1	0.0	0.0	0.1	0.2	0.1	0.1	0.1	
<i>INDEX SUBTOTAL:</i>													18.9	22.0								
FRAUD PREVENTION																						
21. % Cases activated with BEV referral		100.0%	133	1	99.6%	3	99.6%	3	99.7%	98%	100%	6.0	6.0	99.3%	98.8%	98.8%	98.6%	98.2%	98.0%	98.0%	97.2%	
22. Finger Imaging - Newly Accepted Individuals		100.0%	171	1	100.0%	1	100.0%	1	99.9%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	
23. FTR to BEV/Case Rejected		100.0%	137	1	99.7%	11	99.7%	11	99.9%	97%	100%	1.0	1.0	99.8%	99.7%	99.7%	99.8%	99.7%	99.7%	99.7%	99.7%	
<i>INDEX SUBTOTAL:</i>													13.0	13.0								
CASE MANAGEMENT PROCESS																						
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	0.0%		1	0.0%	1	0.0%	1	0.0%	6%	0%	5.0	5.0	2.6%	2.2%	3.6%	0.0%	1.1%	1.7%	3.6%	0.0%	
25. Overdue Face to Face Recertification	Feb	0		1	1	8	1	8	0	1	0	3.0	3.0	2.2	1.9	1.9	2.1	7.4	4.8	4.8	2.5	
<i>INDEX SUBTOTAL:</i>													8.0	8.0								
FLOATING INDICATORS																						
26. TBD																						
27. TBD																						
<i>INDEX SUBTOTAL:</i>																						

Last Report Run Date: February 1, 2012

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March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	96.0	75.0	21.0	66.0	30.0	
2. Est. TANF/MOE Federal Participation Rate	22.0%	20.0%	2.0%	21.0%	1.0%	
3. Employed Cases with Current Documentation	98.0%	99.0%	-1.0%	99.0%	-1.0%	
4. Case Accepted ES 20 with Referral	99.0%	99.0%	0.0%	98.0%	1.0%	
5. % Cases Budgeted within 35 days	100.0%	94.0%	6.0%	87.0%	13.0%	
6. % Placements w/FIA3As (Employment Form)	94.0%	88.0%	6.0%	95.0%	-1.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	100.0%	100.0%	0.0%	100.0%	0.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	98.0%	97.0%	1.0%	89.0%	9.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	100.0%	0.0%	100.0%	0.0%	
10. Re-Engaged After Good Cause Granted	97.0%	97.0%	0.0%	100.0%	-3.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	99.0%	99.0%	0.0%	100.0%	-1.0%	
12. Call-in Appt. Scheduled within 25 Days	100.0%	100.0%	0.0%	96.0%	4.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	100.0%	100.0%	0.0%	100.0%	0.0%	
14. Missing/Outdated EP Initiated When Recertified	99.0%	99.0%	0.0%	100.0%	-1.0%	

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Variance

Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	100.0%	100.0%	0.0%	100.0%	0.0%	
16. SNAP Application Timeliness Rate	100.0%	100.0%	0.0%	100.0%	0.0%	
17. SNAP Stamp Separate Determination Rate	95.0%	100.0%	-5.0%	96.0%	-1.0%	
18. OCSE Referral Rate	92.0%	100.0%	-8.0%	100.0%	-8.0%	
19. Same Day SNAP Issuances (weekly avg.)	100.0%	99.0%	1.0%	99.0%	1.0%	
20. ISAR Timeout (weekly avg.)	0.0	0.0	0.0	0.0	0.0	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	100.0%	99.0%	1.0%	100.0%	0.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	100.0%	99.0%	1.0%	100.0%	0.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	0.0%					
25. Overdue Face to Face Recertification	0.0				2.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						