

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

CROTONA(46) Job Center

March 2013

Director: Jessie Poli (Covering) Since: 4/8/2013 Deputies: Santa Suarez; Alberto Villao B2W Vendor:FEGS; Maximus since January 2013 Region Manager: Roberta Hannah Dpty Rgn Mgrs: James Fields;	Cases	7,869		% FA	% SN	% Conv	% SI	Retention Rate					Fair Hearings		
	Engageables:	6,807	Center	39%	35%	26%	2%	3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	96.1%		
	Active Single Issues	191	Region	41%	31%	28%	2%	Center	89.1%	77.3%	82.1%	75.2%	Fair Hearing Request Rate	8%	
	Average Case Size	2.2	City	36%	44%	20%	3%	Region	87.2%	79.9%	80.4%	75.2%	Fair Hearing Default Rate	51%	
	% of Accepted Cases New to System	19.1%	Job Placement Goal		5,381		City		85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	36%	
			Job Placements YTD		1,147		Percent of Employed Cases		WMS Total Error Average		43		FH Employment Win Rate	94%	
	Access Spot Violations		Job Placements % of Goal		21.3%		Center		30.5%		Sanctions Over 3 Months		209		CA FH Compliance Rate
Est Safety Net State Participation Rate	58.5%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		0.0%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012	Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank		Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	57.5		18	56.4	15	56.4	15	55.4			57.5	100.0	61.0	57.7	57.7	57.9	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																					
1. Qualified Reported Placements (monthly avg.)		418.0	9	382.3	8	382.3	8	433.1	358.4	448.0	6.7	10.0	374.3	337.6	337.6	398.3	235.5	214.2	214.2	251.4	
2. Est. TANF/MOE Federal Participation Rate		29.6%	4371	9	29.6%	6	29.6%	6	33.8%	35%	50%	0.0	8.0	28.6%	27.8%	27.8%	30.9%	28.7%	27.2%	30.8%	
3. Employed Cases with Current Documentation		90.6%	1902	15	91.0%	15	91.0%	15	89.2%	70%	90%	5.0	5.0	90.6%	90.9%	90.9%	88.5%	93.1%	93.5%	93.5%	90.1%
4. Case Accepted ES 20 with Referral		94.2%	447	16	94.5%	14	94.5%	14	93.4%	95%	100%	0.0	4.0	93.3%	92.7%	92.7%	94.0%	96.5%	95.7%	95.7%	95.5%
5. % Cases Budgeted within 35 days	Feb	83.3%	150	17	80.1%	18	80.1%	18	78.9%	85%	95%	0.0	3.5	87.7%	83.4%	83.4%	82.6%	91.0%	88.5%	88.5%	86.8%
6. % Placements w/FIA3As (Employment Form)		88.6%	79	14	88.7%	14	88.7%	14	89.4%	80%	90%	3.0	3.5	85.8%	87.0%	87.0%	89.8%	90.1%	90.5%	90.5%	91.9%
INDEX SUBTOTAL:												14.7	34.0								

ENGAGEMENT PROCESS																					
7. Employment Plan Initiation Rate		98.3%	642	16	98.0%	18	98.0%	18	98.4%	94%	98%	4.0	4.0	97.4%	97.8%	97.8%	98.4%	98.5%	98.8%	98.8%	98.7%
8. Rate of Child Care in Child Care System (Appl. & Under)		95.6%	137	11	95.9%	7	95.9%	7	95.2%	85%	95%	3.0	3.0	95.2%	95.3%	95.3%	95.5%	95.6%	95.0%	95.0%	95.1%
9. Concil. Appt. Scheduled within 7 days		100.0%	1206	1	100.0%	1	100.0%	1	100.0%	97%	100%	3.0	3.0	100.0%	97.9%	97.9%	100.0%	100.0%	98.4%	98.4%	98.5%
10. Re-Engaged After Good Cause Granted		97.5%	240	11	99.0%	6	99.0%	6	98.8%	90%	97%	3.0	3.0	98.0%	98.6%	98.6%	98.5%	97.8%	98.1%	98.1%	98.1%
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.8%	823	15	98.9%	13	98.9%	13	98.0%	97%	99%	3.0	3.0	99.9%	98.9%	98.9%	98.5%	99.9%	98.6%	98.6%	98.4%
12. Call-in Appt. Scheduled within 25 Days	Feb	98.0%	1384	17	98.5%	10	98.5%	10	98.6%	93%	98%	3.0	3.0	98.2%	97.6%	97.6%	98.1%	97.9%	97.9%	97.9%	98.5%
13. Missing/Outdated EP Initiated When Finger Imaged		75.0%	8	15	87.5%	13	87.5%	13	93.4%	90%	95%	0.0	2.0	85.2%	91.3%	91.3%	93.9%	89.2%	92.9%	92.9%	92.3%
14. Missing/Outdated EP Initiated When Recertified	Feb	90.6%	522	17	89.1%	19	89.1%	19	88.1%	92%	98%	0.0	2.0	93.2%	92.4%	92.4%	91.4%	94.4%	93.9%	93.9%	93.6%
INDEX SUBTOTAL:												19.0	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes: ALL Cases: 10460, 10461, 10462, 10465, 10467, 10468; SNET cases transferred from Center(38))

* Note numbers may not add due to rounding.

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CROTONA(46) Job Center

March 2013

Page 2	Center									Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
<i>Index Score</i>	57.5		18	56.4	15	56.4	15	55.4						61.0	57.7	57.7	57.9	69.5	63.1	63.1	62.6
APPLICATION PROCESS																					
15. Cash Assistance Application Timeliness Rate	Jan	90.2%	2716	17	92.1%	17	92.1%	17	88.9%	90%	95%	0.2	5.0	94.4%	95.0%	95.0%	91.0%	95.1%	94.7%	94.7%	93.6%
16. SNAP Application Timeliness Rate	Jan	90.1%	1039	17	91.0%	17	91.0%	17	88.1%	90%	95%	0.1	5.0	94.8%	95.2%	95.2%	90.8%	95.7%	95.6%	95.6%	94.3%
17. SNAP Separate Determination Rate		95.5%	378	14	94.9%	14	94.9%	14	94.5%	90%	100%	2.2	4.0	95.4%	94.2%	94.2%	94.1%	96.0%	95.3%	95.3%	94.6%
18. OCSE Referral Rate		93.2%	103	13	94.4%	14	94.4%	14	89.8%	80%	95%	3.5	4.0	95.5%	96.3%	96.3%	90.6%	95.5%	95.6%	95.6%	93.3%
19. Same Day SNAP Issuances (weekly avg.)		96.7%	92	12	97.5%	9	97.5%	9	94.6%	90%	95%	3.0	3.0	97.3%	97.5%	97.5%	96.6%	96.5%	96.7%	96.7%	96.6%
20. ISAR Timeout (weekly avg.)		0.3		12	0.3	17	0.3	17	0.2	6	0	1.0	1.0	0.2	0.1	0.1	0.2	0.2	0.1	0.1	0.1
<i>INDEX SUBTOTAL:</i>												10.0	22.0								
FRAUD PREVENTION																					
21. % Cases activated with BEV referral		97.1%	631	15	95.7%	19	95.7%	19	97.6%	98%	100%	0.0	6.0	97.0%	96.5%	96.5%	97.7%	98.2%	98.0%	98.0%	97.2%
22. Finger Imaging - Newly Accepted Individuals		100.0%	702	1	100.0%	1	100.0%	1	99.9%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%
23. FTR to BEV/Case Rejected		99.7%	318	11	99.6%	13	99.6%	13	99.9%	97%	100%	0.9	1.0	99.4%	99.4%	99.4%	99.7%	99.7%	99.7%	99.7%	99.7%
<i>INDEX SUBTOTAL:</i>												6.9	13.0								
CASE MANAGEMENT PROCESS																					
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	0.0%		1	0.0%	1	0.0%	1	0.0%	6%	0%	5.0	5.0	0.0%	1.4%	4.1%	0.0%	1.1%	1.7%	3.6%	0.0%
25. Overdue Face to Face Recertification	Feb	2		11	2	6	2	6	3	6	0	1.9	3.0	5.3	3.6	3.6	2.1	7.4	4.8	4.8	2.5
<i>INDEX SUBTOTAL:</i>												6.9	8.0								
FLOATING INDICATORS																					
26. TBD																					
27. TBD																					
<i>INDEX SUBTOTAL:</i>																					

Last Report Run Date: February 1, 2012

* Note numbers may not add due to rounding.

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March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	418.0	361.0	57.0	379.0	39.0	
2. Est. TANF/MOE Federal Participation Rate	30.0%	30.0%	0.0%	33.0%	-3.0%	
3. Employed Cases with Current Documentation	91.0%	91.0%	0.0%	91.0%	0.0%	
4. Case Accepted ES 20 with Referral	94.0%	93.0%	1.0%	93.0%	1.0%	
5. % Cases Budgeted within 35 days	83.0%	79.0%	4.0%	78.0%	5.0%	
6. % Placements w/FIA3As (Employment Form)	89.0%	91.0%	-2.0%	94.0%	-5.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	98.0%	97.0%	1.0%	99.0%	-1.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	96.0%	96.0%	0.0%	99.0%	-3.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	100.0%	0.0%	100.0%	0.0%	
10. Re-Engaged After Good Cause Granted	98.0%	100.0%	-2.0%	100.0%	-2.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	99.0%	1.0%	98.0%	2.0%	
12. Call-in Appt. Scheduled within 25 Days	98.0%	99.0%	-1.0%	99.0%	-1.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	75.0%	100.0%	-25.0%	83.0%	-8.0%	
14. Missing/Outdated EP Initiated When Recertified	91.0%	90.0%	1.0%	88.0%	3.0%	

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Variance

Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	90.0%	93.0%	-3.0%	95.0%	-5.0%	
16. SNAP Application Timeliness Rate	90.0%	97.0%	-7.0%	92.0%	-2.0%	
17. SNAP Stamp Separate Determination Rate	96.0%	96.0%	0.0%	96.0%	0.0%	
18. OCSE Referral Rate	93.0%	92.0%	1.0%	99.0%	-6.0%	
19. Same Day SNAP Issuances (weekly avg.)	97.0%	98.0%	-1.0%	94.0%	3.0%	
20. ISAR Timeout (weekly avg.)	0.3	0.3	0.0	0.0	0.3	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	97.0%	94.0%	3.0%	97.0%	0.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	100.0%	100.0%	0.0%	100.0%	0.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	0.0%					
25. Overdue Face to Face Recertification	2.0		2.0		3.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						