

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

DEKALB(64) Job Center

March 2013

Director: Lyvette Belser Since: 6/13/2011 Deputies: Jacqueline Gaskin;Zita Wallace; Heather McIntosh B2W Vendor:AmericaWorks; FECS since January 2013 Region Manager: Richard Claudio Dpty Rgn Mgrs: A.Tobkes, R Jarvis	Cases	7,289		% FA	% SN	% Conv	% SI	Retention Rate				Fair Hearings			
	Engageables:	6,484	Center	33%	50%	18%	1%		3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	91.3%	
	Active Single Issues	103	Region	36%	46%	18%	2%	Center	83.5%	78.9%	73.1%	75.5%	Fair Hearing Request Rate	8%	
	Average Case Size	2.1	City	36%	44%	20%	3%	Region	85.8%	83.1%	78.4%	75.5%	Fair Hearing Default Rate	41%	
	% of Accepted Cases New to System	18.6%	Job Placement Goal		4,647				City	85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	40%
			Job Placements YTD		848		Percent of Employed Cases		WMS Total Error Average		103		FH Employment Win Rate		93%
	Access Spot Violations		Job Placements % of Goal		18.2%		Center		24.3%		Sanctions Over 3 Months		217		CA FH Compliance Rate
Est Safety Net State Participation Rate	44.1%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		4.9%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg		2012	Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank		Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	67.7		12	63.0	12	63.0	12	65.6			67.7	100.0	71.6	69.4	69.4	68.2	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																						
1. Qualified Reported Placements (monthly avg.)		290.0		19	282.7	18	282.7	18	385.5	309.6	387.0	0.0	10.0	240.2	232.0	232.0	259.0	235.5	214.2	214.2	251.4	
2. Est. TANF/MOE Federal Participation Rate		33.8%	3216	4	31.2%	4	31.2%	4	35.1%	35%	50%	0.0	8.0	30.5%	28.0%	28.0%	31.5%	28.7%	27.2%	27.2%	30.8%	
3. Employed Cases with Current Documentation		94.2%	1406	5	94.9%	4	94.9%	4	92.8%	70%	90%	5.0	5.0	94.3%	94.8%	94.8%	93.0%	93.1%	93.5%	93.5%	90.1%	
4. Case Accepted ES 20 with Referral		97.2%	467	8	96.9%	7	96.9%	7	96.7%	95%	100%	1.8	4.0	97.6%	96.6%	96.6%	95.8%	96.5%	95.7%	95.7%	95.5%	
5. % Cases Budgeted within 35 days	Feb	98.7%	76	5	98.6%	1	98.6%	1	95.0%	85%	95%	3.5	3.5	92.0%	92.1%	92.1%	90.0%	91.0%	88.5%	88.5%	86.8%	
6. % Placements w/FIA3As (Employment Form)		96.1%	77	5	94.6%	4	94.6%	4	91.7%	80%	90%	3.5	3.5	92.5%	92.6%	92.6%	92.5%	90.1%	90.5%	90.5%	91.9%	
INDEX SUBTOTAL:													13.8	34.0								

ENGAGEMENT PROCESS																						
7. Employment Plan Initiation Rate		99.2%	642	8	99.1%	8	99.1%	8	99.0%	94%	98%	4.0	4.0	98.9%	99.2%	99.2%	98.8%	98.5%	98.8%	98.8%	98.7%	
8. Rate of Child Care in Child Care System (Appl. & Under)		93.6%	156	16	93.3%	17	93.3%	17	95.9%	85%	95%	2.6	3.0	96.4%	94.9%	94.9%	95.5%	95.6%	95.0%	95.0%	95.1%	
9. Concil. Appt. Scheduled within 7 days		100.0%	1259	1	96.9%	16	96.9%	16	91.1%	97%	100%	3.0	3.0	100.0%	98.3%	98.3%	94.9%	100.0%	98.4%	98.4%	98.5%	
10. Re-Engaged After Good Cause Granted		96.7%	151	15	98.7%	7	98.7%	7	97.9%	90%	97%	2.9	3.0	97.1%	97.9%	97.9%	97.9%	97.8%	98.1%	98.1%	98.1%	
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.7%	771	16	95.8%	19	95.8%	19	98.8%	97%	99%	3.0	3.0	99.8%	98.0%	98.0%	98.8%	99.9%	98.6%	98.6%	98.4%	
12. Call-in Appt. Scheduled within 25 Days	Feb	99.5%	1468	3	99.2%	1	99.2%	1	99.1%	93%	98%	3.0	3.0	99.1%	98.8%	98.8%	98.9%	97.9%	97.9%	97.9%	98.5%	
13. Missing/Outdated EP Initiated When Finger Imaged		87.5%	16	12	92.9%	12	92.9%	12	85.3%	90%	95%	0.0	2.0	94.2%	95.7%	95.7%	91.4%	89.2%	92.9%	92.9%	92.3%	
14. Missing/Outdated EP Initiated When Recertified	Feb	96.5%	491	7	93.9%	14	93.9%	14	91.8%	92%	98%	1.5	2.0	96.6%	95.8%	95.8%	95.3%	94.4%	93.9%	93.9%	93.6%	
INDEX SUBTOTAL:													20.0	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes: 11203, 11205, 11211, 11213, 11216, 11217, 11222, 11231, 11233)

* Note numbers may not add due to rounding.

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Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	290.0	274.0	16.0	455.0	-165.0	
2. Est. TANF/MOE Federal Participation Rate	34.0%	31.0%	3.0%	34.0%	0.0%	
3. Employed Cases with Current Documentation	94.0%	95.0%	-1.0%	96.0%	-2.0%	
4. Case Accepted ES 20 with Referral	97.0%	96.0%	1.0%	96.0%	1.0%	
5. % Cases Budgeted within 35 days	99.0%	97.0%	2.0%	100.0%	-1.0%	
6. % Placements w/FIA3As (Employment Form)	96.0%	94.0%	2.0%	93.0%	3.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	99.0%	99.0%	0.0%	100.0%	-1.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	94.0%	92.0%	2.0%	90.0%	4.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	92.0%	8.0%	26.0%	74.0%	
10. Re-Engaged After Good Cause Granted	97.0%	99.0%	-2.0%	99.0%	-2.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	96.0%	4.0%	98.0%	2.0%	
12. Call-in Appt. Scheduled within 25 Days	99.0%	99.0%	0.0%	99.0%	0.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	88.0%	90.0%	-2.0%	95.0%	-7.0%	
14. Missing/Outdated EP Initiated When Recertified	97.0%	93.0%	4.0%	92.0%	5.0%	

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Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	98.0%	99.0%	-1.0%	84.0%	14.0%	
16. SNAP Application Timeliness Rate	99.0%	99.0%	0.0%	72.0%	27.0%	
17. SNAP Stamp Separate Determination Rate	96.0%	96.0%	0.0%	98.0%	-2.0%	
18. OCSE Referral Rate	92.0%	93.0%	-1.0%	96.0%	-4.0%	
19. Same Day SNAP Issuances (weekly avg.)	99.0%	100.0%	-1.0%	99.0%	0.0%	
20. ISAR Timeout (weekly avg.)	0.0	0.0	0.0	0.0	0.0	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	99.0%	0.0%	99.0%	0.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	99.0%	100.0%	-1.0%	100.0%	-1.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	4.0%				9.0%	
25. Overdue Face to Face Recertification	1.0		1.0		9.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						