



BEGIN

Individuals participating in one of HRA's programs, such as Back to Work or WeCARE, may be referred to BEGIN (Begin Employment, Gain Independence Now), to improve basic skills and English proficiency.

These skill-enhancing activities are applied to an individual client's customized plan towards reaching their maximum level of self-sufficiency.

BEGIN Programs can include:

- Work Study
- Language Work Study
- Internship
- Vocational Work Study
- Employment Plus

For more information, please call the HRA Infoline at 1-877-472-8411, or 311.



Human Resources Administration
Department of Social Services

180 Water Street, New York, NY 10038



Business Link

HRA's Business Link is a fast, free and efficient way for employers to reach job seekers.

Business Link is at the core of the City's efforts to move welfare recipients into jobs. Also, there are financial benefits available to companies that hire employees through Business Link.

Business Link targets qualified candidates to meet employer specifications. A dedicated account manager works with you to create a posting and supply pre-screened candidates in 7 days or less.

Employers may qualify to receive wage subsidies or State and Federal Tax Credits.

Job Seekers who are receiving Public Assistance can call the 24-hour job listing 1-212-643-2881 and select extension 2 for a listing of jobs. Or call Toll Free: 1-877-585-JOBS (5627).



Human Resources Administration
Department of Social Services

180 Water Street, New York, NY 10038



Back to Work

Under the Back to Work program, a single vendor works with a client from assessment through placement and retention in a job, allowing them to build stronger relationships with each other and leading to more seamless service delivery and more successful job placement rates.

To meet the Mayor's goal for all contracts to be performance-based, the contracts for Back to Work are 100% performance-based, placing greater emphasis on services that promote job retention and career advancement. Since its implementation, approximately 25,000 clients have been referred to the Back to Work program, and approximately 600 clients have been placed in jobs, with remaining clients placed in job training or educational activities.

Automated information is available 24 hours a day. Call HRA's Infoline at 1-877-472-8411.



Human Resources Administration
Department of Social Services
180 Water Street, New York, NY 10038



WeCARE

WeCARE is a unique initiative that addresses the needs of public assistance clients with medical and/or mental health barriers to employment by providing customized assistance and services to help clients achieve their highest levels of self-sufficiency.

The WeCARE program is available by referral only, beginning with a bio-psychosocial assessment to identify medical or other issues that affect an individual's ability to participate in work-related activities.

Based on the outcome of the comprehensive assessment, a case manager works with an individual client to develop a customized plan that connects them to a range of appropriate services, which may include health and wellness treatment; vocational rehabilitation; special accommodations in work settings; assistance with legal or family problems; and, assistance applying for disability benefits.

For more information, call HRA's Infoline at 1-877-472-8411, or 311.



Human Resources Administration
Department of Social Services

180 Water Street, New York, NY 10038



HRA Contact Information

INFOLINE

1-877-HRA-8411 (472-8411)

HIV/AIDS Services Administration's ServiceLine

1-212-971-0626

Report Fraud

1-212-274-5030

1-212-274-3032

1-212-274-3033

Child Support Helpline

1-888-208-4485

Domestic Violence and
Emergency Intervention Hotline

1-800-621-4673

Hunger Hotline

1-866-888-8777

Adult Protective Services

1-212-630-1853

WEBSITES:

HRA

www.nyc.gov/hra

ACCESS NYC

www.nyc.gov/accessnyc

For more information on HRA or other NYC agencies and programs, please call 311. Information on the Administration for Children Services should be directed to 311.



Human Resources Administration
Department of Social Services

180 Water Street, New York, NY 10038