

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

**EAST END(23) Job Center
March 2013**

Director: Andre Banfield Since: 9/24/2012 Deputies: Yesenia Pagan; B2W Vendor:FEGS; DB Grant since January 2013 Region Manager: Vacant Dpty Rgn Mgrs: D. Rabain;	Cases	3,673		% FA	% SN	% Conv	% SI	Retention Rate				Fair Hearings		
	Engageables:	3,070	Center	32%	50%	18%	6%	3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	94.4%	
	Active Single Issues	233	Region	28%	55%	17%	4%	Center	82.8%	81.0%	77.5%	72.6%	Fair Hearing Request Rate	9%
	Average Case Size	1.7	City	36%	44%	20%	3%	Region	86.3%	81.2%	81.0%	72.6%	Fair Hearing Default Rate	46%
	% of Accepted Cases New to System	17.9%	Job Placement Goal		2,242		City		85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	44%
			Job Placements YTD		458		Percent of Employed Cases		WMS Total Error Average		57		FH Employment Win Rate	91%
	Access Spot Violations		Job Placements % of Goal		20.4%		Center		17.2%		Sanctions Over 3 Months		101	
Est Safety Net State Participation Rate	55.6%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		0.0%		
												CA FH Compliance Rate	100.0%	
												SNAP FH Compliance Rate	100.0%	

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg			Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	2012	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	72.2		9	65.0	10	65.0	10	56.4			72.2	100.0	63.0	56.9	56.9	60.2	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																					
1. Qualified Reported Placements (monthly avg.)		176.0		7	152.7	12	152.7	12	240.6	148.8	186.0	7.3	10.0	248.3	226.0	226.0	277.4	235.5	214.2	214.2	251.4
2. Est. TANF/MOE Federal Participation Rate		24.1%	1505	17	23.0%	17	23.0%	17	25.8%	35%	50%	0.0	8.0	29.5%	28.0%	28.0%	31.4%	28.7%	27.2%	27.2%	30.8%
3. Employed Cases with Current Documentation		88.6%	290	18	90.5%	16	90.5%	16	90.9%	70%	90%	4.7	5.0	91.6%	93.7%	93.7%	93.2%	93.1%	93.5%	93.5%	90.1%
4. Case Accepted ES 20 with Referral		96.9%	225	12	95.6%	12	95.6%	12	95.9%	95%	100%	1.5	4.0	97.2%	96.2%	96.2%	96.0%	96.5%	95.7%	95.7%	95.5%
5. % Cases Budgeted within 35 days	Feb	89.3%	28	13	87.1%	15	87.1%	15	87.6%	85%	95%	1.5	3.5	92.8%	91.8%	91.8%	90.5%	91.0%	88.5%	88.5%	86.8%
6. % Placements w/FIA3As (Employment Form)		90.0%	50	12	90.3%	9	90.3%	9	96.3%	80%	90%	3.5	3.5	92.5%	92.4%	92.4%	95.0%	90.1%	90.5%	90.5%	91.9%
INDEX SUBTOTAL:												18.5	34.0								

ENGAGEMENT PROCESS																					
7. Employment Plan Initiation Rate		99.7%	319	6	99.7%	5	99.7%	5	99.3%	94%	98%	4.0	4.0	99.1%	99.3%	99.3%	99.0%	98.5%	98.8%	98.8%	98.7%
8. Rate of Child Care in Child Care System (Appl. & Under)		94.7%	57	13	96.2%	5	96.2%	5	95.7%	85%	95%	2.9	3.0	95.6%	96.2%	96.2%	95.9%	95.6%	95.0%	95.0%	95.1%
9. Concil. Appt. Scheduled within 7 days		100.0%	663	1	99.9%	7	99.9%	7	100.0%	97%	100%	3.0	3.0	100.0%	99.3%	99.3%	100.0%	100.0%	98.4%	98.4%	98.5%
10. Re-Engaged After Good Cause Granted		99.3%	140	7	98.4%	10	98.4%	10	98.8%	90%	97%	3.0	3.0	99.5%	98.7%	98.7%	98.6%	97.8%	98.1%	98.1%	98.1%
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	100.0%	425	1	98.9%	11	98.9%	11	98.5%	97%	99%	3.0	3.0	100.0%	99.0%	99.0%	99.0%	99.9%	98.6%	98.6%	98.4%
12. Call-in Appt. Scheduled within 25 Days	Feb	96.5%	856	18	97.1%	15	97.1%	15	97.7%	93%	98%	2.1	3.0	98.4%	98.0%	98.0%	98.5%	97.9%	97.9%	97.9%	98.5%
13. Missing/Outdated EP Initiated When Finger Imaged		83.3%	6	14	70.0%	19	70.0%	19	91.4%	90%	95%	0.0	2.0	91.8%	92.8%	92.8%	96.3%	89.2%	92.9%	92.9%	92.3%
14. Missing/Outdated EP Initiated When Recertified	Feb	93.4%	183	16	94.4%	12	94.4%	12	92.9%	92%	98%	0.5	2.0	94.8%	94.5%	94.5%	95.3%	94.4%	93.9%	93.9%	93.6%
INDEX SUBTOTAL:												18.5	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes:10021, 10026, 10028,10029, 10035, 10128)

* Note numbers may not add due to rounding.

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FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

EAST END(23) Job Center

March 2013

Page 2	Center									Index				Region				Citywide				
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals								
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012	
	72.2		9	65.0	10	65.0	10	56.4						63.0	56.9	56.9	60.2	69.5	63.1	63.1	62.6	
APPLICATION PROCESS																						
15. Cash Assistance Application Timeliness Rate	Jan	96.0%	1512	12	96.7%	10	96.7%	10	91.2%	90%	95%	5.0	5.0	93.7%	90.6%	90.6%	88.6%	95.1%	94.7%	94.7%	93.6%	
16. SNAP Application Timeliness Rate	Jan	93.4%	742	16	96.5%	12	96.5%	12	91.6%	90%	95%	3.4	5.0	92.7%	93.0%	93.0%	91.2%	95.7%	95.6%	95.6%	94.3%	
17. SNAP Separate Determination Rate		98.8%	243	2	96.6%	8	96.6%	8	91.4%	90%	100%	3.5	4.0	94.1%	92.8%	92.8%	93.0%	96.0%	95.3%	95.3%	94.6%	
18. OCSE Referral Rate		96.7%	30	9	96.9%	5	96.9%	5	93.3%	80%	95%	4.0	4.0	95.2%	95.9%	95.9%	94.9%	95.5%	95.6%	95.6%	93.3%	
19. Same Day SNAP Issuances (weekly avg.)		93.7%	87	16	95.3%	16	95.3%	16	97.8%	90%	95%	2.2	3.0	96.1%	96.2%	96.2%	96.8%	96.5%	96.7%	96.7%	96.6%	
20. ISAR Timeout (weekly avg.)		0.0		1	0.1	13	0.1	13	0.1	3	0	1.0	1.0	0.2	0.1	0.1	0.1	0.2	0.1	0.1	0.1	
<i>INDEX SUBTOTAL:</i>													19.1	22.0								
FRAUD PREVENTION																						
21. % Cases activated with BEV referral		99.1%	331	7	98.8%	7	98.8%	7	98.9%	98%	100%	3.3	6.0	97.8%	97.2%	97.2%	97.8%	98.2%	98.0%	98.0%	97.2%	
22. Finger Imaging - Newly Accepted Individuals		100.0%	380	1	100.0%	1	100.0%	1	100.0%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	
23. FTR to BEV/Case Rejected		99.3%	272	15	99.8%	8	99.8%	8	99.9%	97%	100%	0.8	1.0	99.5%	99.8%	99.8%	99.7%	99.7%	99.7%	99.7%	99.7%	
<i>INDEX SUBTOTAL:</i>													10.0	13.0								
CASE MANAGEMENT PROCESS																						
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	0.0%		1	0.0%	1	0.0%	1	0.0%	6%	0%	5.0	5.0	0.0%	2.4%	7.3%	0.0%	1.1%	1.7%	3.6%	0.0%	
25. Overdue Face to Face Recertification	Feb	2		14	3	16	3	16	4	3	0	1.1	3.0	7.3	8.6	8.6	6.3	7.4	4.8	4.8	2.5	
<i>INDEX SUBTOTAL:</i>													6.1	8.0								
FLOATING INDICATORS																						
26. TBD																						
27. TBD																						
<i>INDEX SUBTOTAL:</i>																						

Last Report Run Date: February 1, 2012

* Note numbers may not add due to rounding.

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EAST END(23) Job Center
March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	176.0	138.0	38.0	250.0	-74.0	
2. Est. TANF/MOE Federal Participation Rate	24.0%	23.0%	1.0%	25.0%	-1.0%	
3. Employed Cases with Current Documentation	89.0%	90.0%	-1.0%	92.0%	-3.0%	
4. Case Accepted ES 20 with Referral	97.0%	94.0%	3.0%	93.0%	4.0%	
5. % Cases Budgeted within 35 days	89.0%	91.0%	-2.0%	93.0%	-4.0%	
6. % Placements w/FIA3As (Employment Form)	90.0%	89.0%	1.0%	95.0%	-5.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	100.0%	99.0%	1.0%	99.0%	1.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	95.0%	97.0%	-2.0%	93.0%	2.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	100.0%	0.0%	100.0%	0.0%	
10. Re-Engaged After Good Cause Granted	99.0%	99.0%	0.0%	97.0%	2.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	99.0%	1.0%	97.0%	3.0%	
12. Call-in Appt. Scheduled within 25 Days	97.0%	98.0%	-1.0%	98.0%	-1.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	83.0%	67.0%	16.0%	100.0%	-17.0%	
14. Missing/Outdated EP Initiated When Recertified	93.0%	95.0%	-2.0%	90.0%	3.0%	

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March 2013
Variance

Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	96.0%	96.0%	0.0%	75.0%	21.0%	
16. SNAP Application Timeliness Rate	93.0%	98.0%	-5.0%	66.0%	27.0%	
17. SNAP Stamp Separate Determination Rate	99.0%	96.0%	3.0%	92.0%	7.0%	
18. OCSE Referral Rate	97.0%	97.0%	0.0%	90.0%	7.0%	
19. Same Day SNAP Issuances (weekly avg.)	94.0%	96.0%	-2.0%	99.0%	-5.0%	
20. ISAR Timeout (weekly avg.)	0.0	0.0	0.0	0.0	0.0	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	99.0%	0.0%	99.0%	0.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	99.0%	100.0%	-1.0%	100.0%	-1.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	0.0%					
25. Overdue Face to Face Recertification	2.0				4.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						