

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

EAST RIVER(37) Job Center

March 2013

Director: Alain Jean-Bart Since: 4/1/2011 Deputies: Ella Caynes; Diana Perez; B2W Vendor:Rescare; FedCap since January 2013 Region Manager: Kathleen Parker Dpty Rgn Mgrs: Jesse Poli	Cases	12,098		% FA	% SN	% Conv	% SI	Retention Rate				Fair Hearings				
	Engageables:	9,913	Center	45%	38%	17%	2%		3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	94.4%		
	Active Single Issues	227	Region	36%	49%	15%	6%	Center	79.8%	75.3%	69.6%	66.9%	Fair Hearing Request Rate	7%		
	Average Case Size	2.1	City	36%	44%	20%	3%	Region	81.5%	74.1%	70.6%	66.9%	Fair Hearing Default Rate	56%		
	% of Accepted Cases New to System	14.5%	Job Placement Goal		6,605				City	85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	28%	
			Job Placements YTD		1,533		Percent of Employed Cases		WMS Total Error Average		110		FH Employment Win Rate		94%	
	Access Spot Violations		Job Placements % of Goal		23.2%		Center		33.0%		Sanctions Over 3 Months		433		CA FH Compliance Rate	100.0%
	Est Safety Net State Participation Rate	51.1%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		0.0%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg			Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	2012	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	69.4		10	62.5	14	62.5	14	62.1			69.4	100.0	60.1	53.4	53.4	60.0	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION																													
1. Qualified Reported Placements (monthly avg.)		559.0		3	511.0	3	511.0	3	539.7	440.0	550.0	10.0	10.0	158.6	137.4	137.4	153.9	235.5	214.2	214.2	251.4								
2. Est. TANF/MOE Federal Participation Rate		36.9%	5972	2	35.3%	2	35.3%	2	39.8%	35%	50%	1.0	8.0	21.7%	22.1%	22.1%	23.7%	28.7%	27.2%	27.2%	30.8%								
3. Employed Cases with Current Documentation		94.9%	2767	4	94.3%	7	94.3%	7	89.0%	70%	90%	5.0	5.0	95.2%	94.5%	94.5%	89.1%	93.1%	93.5%	93.5%	90.1%								
4. Case Accepted ES 20 with Referral		96.4%	699	14	96.3%	9	96.3%	9	95.6%	95%	100%	1.1	4.0	96.9%	96.5%	96.5%	95.5%	96.5%	95.7%	95.7%	95.5%								
5. % Cases Budgeted within 35 days	Feb	93.8%	259	8	91.0%	11	91.0%	11	93.4%	85%	95%	3.1	3.5	93.3%	91.0%	91.0%	91.5%	91.0%	88.5%	88.5%	86.8%								
6. % Placements w/FIA3As (Employment Form)		79.0%	105	19	83.9%	18	83.9%	18	89.1%	80%	90%	0.0	3.5	83.9%	85.0%	85.0%	89.4%	90.1%	90.5%	90.5%	91.9%								
INDEX SUBTOTAL:													20.3	34.0															

ENGAGEMENT PROCESS																													
7. Employment Plan Initiation Rate		97.6%	1014	17	98.3%	16	98.3%	16	98.2%	94%	98%	3.6	4.0	98.2%	98.7%	98.7%	98.2%	98.5%	98.8%	98.8%	98.7%								
8. Rate of Child Care in Child Care System (Appl. & Under)		93.2%	296	17	93.7%	15	93.7%	15	93.9%	85%	95%	2.5	3.0	93.1%	94.0%	94.0%	94.2%	95.6%	95.0%	95.0%	95.1%								
9. Concil. Appt. Scheduled within 7 days		100.0%	2368	1	98.9%	11	98.9%	11	99.9%	97%	100%	3.0	3.0	100.0%	99.1%	99.1%	99.8%	100.0%	98.4%	98.4%	98.5%								
10. Re-Engaged After Good Cause Granted		97.1%	277	13	96.0%	18	96.0%	18	97.2%	90%	97%	3.0	3.0	97.8%	96.7%	96.7%	97.5%	97.8%	98.1%	98.1%	98.1%								
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.8%	1853	12	98.3%	16	98.3%	16	96.4%	97%	99%	3.0	3.0	99.8%	98.5%	98.5%	96.7%	99.9%	98.6%	98.6%	98.4%								
12. Call-in Appt. Scheduled within 25 Days	Feb	92.1%	2526	19	95.6%	19	95.6%	19	98.3%	93%	98%	0.0	3.0	93.2%	96.2%	96.2%	98.3%	97.9%	97.9%	97.9%	98.5%								
13. Missing/Outdated EP Initiated When Finger Imaged		50.0%	4	18	60.0%	18	60.0%	18	65.5%	90%	95%	0.0	2.0	58.8%	72.3%	72.3%	72.7%	89.2%	92.9%	92.9%	92.3%								
14. Missing/Outdated EP Initiated When Recertified	Feb	88.2%	698	18	89.2%	18	89.2%	18	90.1%	92%	98%	0.0	2.0	90.1%	90.5%	90.5%	90.3%	94.4%	93.9%	93.9%	93.6%								
INDEX SUBTOTAL:													15.1	23.0															

Last Report Run Date: May 29, 2013

(Zip Codes: All applicants in shelter and referrals from DHS)

* Note numbers may not add due to rounding.

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EAST RIVER(37) Job Center

March 2013

Page 2	Center									Index				Region				Citywide				
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals								
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012	
<i>Index Score</i>	69.4		10	62.5	14	62.5	14	62.1						60.1	53.4	53.4	60.0	69.5	63.1	63.1	62.6	
APPLICATION PROCESS																						
15. Cash Assistance Application Timeliness Rate	Jan	94.1%	2521	14	92.8%	16	92.8%	16	94.2%	90%	95%	4.1	5.0	87.2%	87.6%	87.6%	93.9%	95.1%	94.7%	94.7%	93.6%	
16. SNAP Application Timeliness Rate	Jan	96.8%	1553	14	97.3%	11	97.3%	11	96.9%	90%	95%	5.0	5.0	89.5%	89.0%	89.0%	96.5%	95.7%	95.6%	95.6%	94.3%	
17. SNAP Separate Determination Rate		97.0%	333	7	95.4%	12	95.4%	12	92.3%	90%	100%	2.8	4.0	96.9%	95.6%	95.6%	92.3%	96.0%	95.3%	95.3%	94.6%	
18. OCSE Referral Rate		96.1%	78	11	93.8%	15	93.8%	15	92.3%	80%	95%	4.0	4.0	96.2%	93.6%	93.6%	92.0%	95.5%	95.6%	95.6%	93.3%	
19. Same Day SNAP Issuances (weekly avg.)		98.0%	149	9	97.0%	10	97.0%	10	96.7%	90%	95%	3.0	3.0	97.4%	96.6%	96.6%	96.5%	96.5%	96.7%	96.7%	96.6%	
20. ISAR Timeout (weekly avg.)		1.0		17	0.5	16	0.5	16	0.9	10	0	1.0	1.0	0.3	0.2	0.2	0.5	0.2	0.1	0.1	0.1	
<i>INDEX SUBTOTAL:</i>													19.9	22.0								
FRAUD PREVENTION																						
21. % Cases activated with BEV referral		98.7%	933	10	98.9%	6	98.9%	6	98.4%	98%	100%	2.1	6.0	98.4%	98.8%	98.8%	98.4%	98.2%	98.0%	98.0%	97.2%	
22. Finger Imaging - Newly Accepted Individuals		99.9%	1284	19	100.0%	18	100.0%	18	99.9%	94%	98%	6.0	6.0	99.9%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	
23. FTR to BEV/Case Rejected		100.0%	181	1	99.7%	9	99.7%	9	98.6%	97%	100%	1.0	1.0	99.7%	99.7%	99.7%	98.7%	99.7%	99.7%	99.7%	99.7%	
<i>INDEX SUBTOTAL:</i>													9.1	13.0								
CASE MANAGEMENT PROCESS																						
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	0.0%		1	0.0%	1	0.0%	1	0.0%	6%	0%	5.0	5.0	0.0%	0.0%	0.0%	0.0%	1.1%	1.7%	3.6%	0.0%	
25. Overdue Face to Face Recertification	Feb	82		19	37	18	37	18	3	10	0	0.0	3.0	28.0	12.8	12.8	1.7	7.4	4.8	4.8	2.5	
<i>INDEX SUBTOTAL:</i>													5.0	8.0								
FLOATING INDICATORS																						
26. TBD																						
27. TBD																						
<i>INDEX SUBTOTAL:</i>																						

Last Report Run Date: February 1, 2012

* Note numbers may not add due to rounding.

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March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	559.0	512.0	47.0	531.0	28.0	
2. Est. TANF/MOE Federal Participation Rate	37.0%	35.0%	2.0%	40.0%	-3.0%	
3. Employed Cases with Current Documentation	95.0%	96.0%	-1.0%	92.0%	3.0%	
4. Case Accepted ES 20 with Referral	96.0%	96.0%	0.0%	95.0%	1.0%	
5. % Cases Budgeted within 35 days	94.0%	89.0%	5.0%	92.0%	2.0%	
6. % Placements w/FIA3As (Employment Form)	79.0%	88.0%	-9.0%	90.0%	-11.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	98.0%	98.0%	0.0%	97.0%	1.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	93.0%	95.0%	-2.0%	94.0%	-1.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	100.0%	0.0%	99.0%	1.0%	
10. Re-Engaged After Good Cause Granted	97.0%	97.0%	0.0%	97.0%	0.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	99.0%	1.0%	92.0%	8.0%	
12. Call-in Appt. Scheduled within 25 Days	92.0%	98.0%	-6.0%	99.0%	-7.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	50.0%	50.0%	0.0%	50.0%	0.0%	
14. Missing/Outdated EP Initiated When Recertified	88.0%	89.0%	-1.0%	92.0%	-4.0%	

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Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	94.0%	92.0%	2.0%	93.0%	1.0%	
16. SNAP Application Timeliness Rate	97.0%	97.0%	0.0%	99.0%	-2.0%	
17. SNAP Stamp Separate Determination Rate	97.0%	95.0%	2.0%	94.0%	3.0%	
18. OCSE Referral Rate	96.0%	95.0%	1.0%	95.0%	1.0%	
19. Same Day SNAP Issuances (weekly avg.)	98.0%	96.0%	2.0%	98.0%	0.0%	
20. ISAR Timeout (weekly avg.)	1.0	0.5	0.5	1.3	-0.3	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	99.0%	0.0%	98.0%	1.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	100.0%	99.0%	1.0%	97.0%	3.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	0.0%					
25. Overdue Face to Face Recertification	82.0		74.0		76.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						