

**CITY OF NEW YORK
HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION**

JOBSTAT REPORT, Version 12.0

FORDHAM(44) Job Center

March 2013

Director: Ramon Lopez Since: 4/3/2012 Deputies: Henry Cruz; Kathleen Archibald B2W Vendor: FECS; Maximus since January 2013 Region Manager: Roberta Hannah Dpty Rgn Mgrs: James Fields;	Cases	7,488		% FA	% SN	% Conv	% SI	Retention Rate				Fair Hearings			
	Engageables:	6,540	Center	39%	36%	25%	2%	3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	92.8%		
	Active Single Issues	155	Region	41%	31%	28%	2%	Center	87.2%	84.5%	79.8%	74.8%	Fair Hearing Request Rate	9%	
	Average Case Size	2.2	City	36%	44%	20%	3%	Region	87.2%	79.9%	80.4%	74.8%	Fair Hearing Default Rate	46%	
	% of Accepted Cases New to System	19.5%	Job Placement Goal		4,894		City		85.1%	80.6%	78.3%	73.8%	Fair Hearing Affirmation Rate	34%	
			Job Placements YTD		1,163		Percent of Employed Cases		WMS Total Error Average		34		FH Employment Win Rate	89%	
	Access Spot Violations		Job Placements % of Goal		23.8%		Center		29.2%		Sanctions Over 3 Months		188		CA FH Compliance Rate
Est Safety Net State Participation Rate	59.5%	Vendor Placements (Mar)				City		25.4%		CA Payment Error Rate (FFY Jan)		0.0%		SNAP FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Mar-13			3Mo. Avg		YTD Avg			Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	2012	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012
Index Score	77.9		5	62.9	13	62.9	13	56.3			77.9	100.0	61.0	57.7	57.7	57.9	69.5	63.1	63.1	62.6

QUALIFIED PLACEMENTS/PARTICIPATION

1. Qualified Reported Placements (monthly avg.)		437.0		1	387.7	2	387.7	2	406.9	325.6	407.0	10.0	10.0	374.3	337.6	337.6	398.3	235.5	214.2	214.2	251.4
2. Est. TANF/MOE Federal Participation Rate		30.6%	4093	7	29.4%	7	29.4%	7	33.1%	35%	50%	0.0	8.0	28.6%	27.8%	27.8%	30.9%	28.7%	27.2%	27.2%	30.8%
3. Employed Cases with Current Documentation		91.6%	1677	12	92.4%	13	92.4%	13	91.1%	70%	90%	5.0	5.0	90.6%	90.9%	90.9%	88.5%	93.1%	93.5%	93.5%	90.1%
4. Case Accepted ES 20 with Referral		96.9%	356	11	94.1%	15	94.1%	15	94.5%	95%	100%	1.5	4.0	93.3%	92.7%	92.7%	94.0%	96.5%	95.7%	95.7%	95.5%
5. % Cases Budgeted within 35 days	Feb	83.1%	124	19	77.4%	19	77.4%	19	81.4%	85%	95%	0.0	3.5	87.7%	83.4%	83.4%	82.6%	91.0%	88.5%	88.5%	86.8%
6. % Placements w/FIA3As (Employment Form)		90.6%	107	10	89.0%	12	89.0%	12	91.7%	80%	90%	3.5	3.5	85.8%	87.0%	87.0%	89.8%	90.1%	90.5%	90.5%	91.9%
INDEX SUBTOTAL:												20.0	34.0								

ENGAGEMENT PROCESS

7. Employment Plan Initiation Rate		98.7%	525	12	98.4%	15	98.4%	15	98.3%	94%	98%	4.0	4.0	97.4%	97.8%	97.8%	98.4%	98.5%	98.8%	98.8%	98.7%
8. Rate of Child Care in Child Care System (Appl. & Under)		95.9%	170	10	95.5%	9	95.5%	9	96.7%	85%	95%	3.0	3.0	95.2%	95.3%	95.3%	95.5%	95.6%	95.0%	95.0%	95.1%
9. Concil. Appt. Scheduled within 7 days		100.0%	1356	1	94.7%	19	94.7%	19	100.0%	97%	100%	3.0	3.0	100.0%	97.9%	97.9%	100.0%	100.0%	98.4%	98.4%	98.5%
10. Re-Engaged After Good Cause Granted		98.2%	164	8	97.9%	13	97.9%	13	97.9%	90%	97%	3.0	3.0	98.0%	98.6%	98.6%	98.5%	97.8%	98.1%	98.1%	98.1%
11. Conf./Concil./NOI Process Completed within 35 Days	Feb	99.9%	720	11	98.2%	18	98.2%	18	98.4%	97%	99%	3.0	3.0	99.9%	98.9%	98.9%	98.5%	99.9%	98.6%	98.6%	98.4%
12. Call-in Appt. Scheduled within 25 Days	Feb	98.2%	1667	14	96.6%	18	96.6%	18	97.0%	93%	98%	3.0	3.0	98.2%	97.6%	97.6%	98.1%	97.9%	97.9%	97.9%	98.5%
13. Missing/Outdated EP Initiated When Finger Imaged		88.9%	18	11	87.2%	14	87.2%	14	85.6%	90%	95%	0.0	2.0	85.2%	91.3%	91.3%	93.9%	89.2%	92.9%	92.9%	92.3%
14. Missing/Outdated EP Initiated When Recertified	Feb	97.6%	495	4	94.8%	8	94.8%	8	90.4%	92%	98%	1.9	2.0	93.2%	92.4%	92.4%	91.4%	94.4%	93.9%	93.9%	93.6%
INDEX SUBTOTAL:												20.9	23.0								

Last Report Run Date: May 29, 2013

(Zip Codes: ALL Cases: 10458, 10463, 10464, 10466, 10470, 10471, 10475; SNET cases from Center (38))

* Note numbers may not add due to rounding.

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FORDHAM(44) Job Center

March 2013

Page 2	Center									Index				Region				Citywide				
	Mar-13			3Mo. Avg		YTD Avg		2012		Center Thresholds		Center Points		Actuals								
	Score	Denom.	Rank	Score	Rank	Score	Rank	Score	Rank	Low	Excel.	Mar-13	Avail	Mar-13	3 Mo.	YTD	2012	Mar-13	3 Mo.	YTD	2012	
	77.9		5	62.9	13	62.9	13	56.3						61.0	57.7	57.7	57.9	69.5	63.1	63.1	62.6	
APPLICATION PROCESS																						
15. Cash Assistance Application Timeliness Rate	Jan	98.6%	2369	6	98.1%	7	98.1%	7	90.3%	90%	95%	5.0	5.0	94.4%	95.0%	95.0%	91.0%	95.1%	94.7%	94.7%	93.6%	
16. SNAP Application Timeliness Rate	Jan	97.9%	911	11	97.8%	10	97.8%	10	90.9%	90%	95%	5.0	5.0	94.8%	95.2%	95.2%	90.8%	95.7%	95.6%	95.6%	94.3%	
17. SNAP Separate Determination Rate		96.3%	296	10	95.1%	13	95.1%	13	94.6%	90%	100%	2.5	4.0	95.4%	94.2%	94.2%	94.1%	96.0%	95.3%	95.3%	94.6%	
18. OCSE Referral Rate		97.3%	73	7	97.5%	3	97.5%	3	93.3%	80%	95%	4.0	4.0	95.5%	96.3%	96.3%	90.6%	95.5%	95.6%	95.6%	93.3%	
19. Same Day SNAP Issuances (weekly avg.)		99.6%	68	3	98.5%	4	98.5%	4	97.8%	90%	95%	3.0	3.0	97.3%	97.5%	97.5%	96.6%	96.5%	96.7%	96.7%	96.6%	
20. ISAR Timeout (weekly avg.)		0.3		13	0.1	10	0.1	10	0.1	3	0	1.0	1.0	0.2	0.1	0.1	0.2	0.2	0.1	0.1	0.1	
<i>INDEX SUBTOTAL:</i>														20.5	22.0							
FRAUD PREVENTION																						
21. % Cases activated with BEV referral		98.6%	424	12	97.6%	13	97.6%	13	98.1%	98%	100%	1.8	6.0	97.0%	96.5%	96.5%	97.7%	98.2%	98.0%	98.0%	97.2%	
22. Finger Imaging - Newly Accepted Individuals		100.0%	592	1	100.0%	1	100.0%	1	99.9%	94%	98%	6.0	6.0	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	
23. FTR to BEV/Case Rejected		99.4%	350	14	99.1%	17	99.1%	17	99.3%	97%	100%	0.8	1.0	99.4%	99.4%	99.4%	99.7%	99.7%	99.7%	99.7%	99.7%	
<i>INDEX SUBTOTAL:</i>														8.6	13.0							
CASE MANAGEMENT PROCESS																						
24. SNAP (EQAS) Payment Error Rate (FFY)	Dec	0.0%		1	0.0%	1	0.0%	1	0.0%	6%	0%	5.0	5.0	0.0%	1.4%	4.1%	0.0%	1.1%	1.7%	3.6%	0.0%	
25. Overdue Face to Face Recertification	Feb	0		1	2	13	2	13	2	3	0	3.0	3.0	5.3	3.6	3.6	2.1	7.4	4.8	4.8	2.5	
<i>INDEX SUBTOTAL:</i>														8.0	8.0							
FLOATING INDICATORS																						
26. TBD																						
27. TBD																						
<i>INDEX SUBTOTAL:</i>																						

Last Report Run Date: February 1, 2012

* Note numbers may not add due to rounding.

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March 2013
Variance**

	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
QUALIFIED PLACEMENTS/PARTICIPATION						
1. Qualified Reported Placements (monthly avg.)	437.0	362.0	75.0	364.0	73.0	
2. Est. TANF/MOE Federal Participation Rate	31.0%	29.0%	2.0%	28.0%	3.0%	
3. Employed Cases with Current Documentation	92.0%	93.0%	-1.0%	93.0%	-1.0%	
4. Case Accepted ES 20 with Referral	97.0%	92.0%	5.0%	93.0%	4.0%	
5. % Cases Budgeted within 35 days	83.0%	78.0%	5.0%	71.0%	12.0%	
6. % Placements w/FIA3As (Employment Form)	91.0%	89.0%	2.0%	88.0%	3.0%	
ENGAGEMENT PROCESS						
7. Employment Plan Initiation Rate	99.0%	97.0%	2.0%	99.0%	0.0%	
8. Rate of Child Care in Child Care System (Appl. & Under)	96.0%	94.0%	2.0%	96.0%	0.0%	
9. Concil. Appt. Scheduled within 7 days	100.0%	88.0%	12.0%	95.0%	5.0%	
10. Re-Engaged After Good Cause Granted	98.0%	99.0%	-1.0%	96.0%	2.0%	
11. Conf./Concil./NOI Process Completed within 35 Days	100.0%	98.0%	2.0%	96.0%	4.0%	
12. Call-in Appt. Scheduled within 25 Days	98.0%	96.0%	2.0%	95.0%	3.0%	
13. Missing/Outdated EP Initiated When Finger Imaged	89.0%	89.0%	0.0%	80.0%	9.0%	
14. Missing/Outdated EP Initiated When Recertified	98.0%	95.0%	3.0%	92.0%	6.0%	

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Page 2	Mar-13	Feb-13	Change	Last JobStat	Change	Comments
APPLICATION PROCESS						
15. Cash Assistance Application Timeliness Rate	99.0%	98.0%	1.0%	98.0%	1.0%	
16. SNAP Application Timeliness Rate	98.0%	98.0%	0.0%	98.0%	0.0%	
17. SNAP Stamp Separate Determination Rate	96.0%	95.0%	1.0%	94.0%	2.0%	
18. OCSE Referral Rate	97.0%	97.0%	0.0%	99.0%	-2.0%	
19. Same Day SNAP Issuances (weekly avg.)	100.0%	98.0%	2.0%	98.0%	2.0%	
20. ISAR Timeout (weekly avg.)	0.3	0.0	0.3	0.0	0.3	
FRAUD PREVENTION						
21. % Cases activated with BEV referral	99.0%	97.0%	2.0%	97.0%	2.0%	
22. Finger Imaging - Newly Accepted Individuals	100.0%	100.0%	0.0%	100.0%	0.0%	
23. FTR to BEV/Case Rejected	99.0%	99.0%	0.0%	98.0%	1.0%	
CASE MANAGEMENT PROCESS						
24. SNAP (EQAS) Payment Error Rate (FFY)	0.0%					
25. Overdue Face to Face Recertification	0.0				7.0	
FLOATING INDICATORS						
26. TBD						
27. TBD						