

If you're a
low-income homeowner
who needs heating assistance, go to
nyc.gov, call 311 or 800-692-0557 to learn more
about the Home Energy Assistance Program (**HEAP**).



Warm your Winter

HEAP season starts November 19th

NYC
Human Resources
Administration
Department of
Social Services



HEAP can help pay heating and energy bills, replace damaged furnaces, boilers or other heating units. **HEAP** can also help you pay for electricity, propane, natural gas, coal or any other heating fuel. You may be eligible even if heat and utilities are included in your rent. How much you receive depends on your income and the type of heat you use.

Am I eligible?

You may be eligible for **HEAP** payments if you are a United States citizen or a qualified immigrant and:

- Your income is at or below the current income guidelines for your household size;
- You receive Temporary Cash Assistance (Safety Net or Family Assistance);
- You receive food stamps;
- You receive Supplemental Security Income (SSI);
- You live in subsidized housing and pay directly for heating costs;

You may be eligible for regular **HEAP** benefits even if you have money in the bank, stocks, bonds, or other resources.

What documents do I need to submit for benefits?

- One of the following for each person in your household: birth or marriage certificate, school or baptismal record, social security card, passport, or driver's license;
- Proof of total monthly income for each member of your household for the month in which you apply;
- A current fuel and/or utility bill, or a statement from your landlord that heat and utilities are included in your rent.

What if I have an energy emergency?

If you are eligible for **HEAP** and have an energy emergency such as a power shut-off, you may apply for Emergency Benefits. Emergency Benefits are in addition to regular **HEAP** benefits.