



## Office of Employment and Fair Housing Investigations (OEFHI)

The Office of Employment and Fair Housing Investigations investigates complaints of alleged housing discrimination from residents or applicants. If you believe you have been the subject of unlawful discrimination, or to refer an applicant or a resident, please call the Office of Employment and Fair Housing Investigations at **212-306-4468** or visit us at 250 Broadway, 27th floor, New York, NY.



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*City of New York*



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### DEPARTMENT OF EQUAL OPPORTUNITY

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*Director*

**Damaris Burgos-Trabulsi**  
*Assistant Director*

**Celeste T. Segure**  
*Assistant Director*



Department of  
Equal Opportunity





**T**he **New York City Housing Authority (NYCHA)** is committed to ensuring that residents and applicants have access to services, activities and programs provided by NYCHA. NYCHA's **Department of Equal Opportunity** ensures that NYCHA complies with federal, state and local fair housing laws through its **Office of Housing Opportunities (OHO)**, and **Office of Employment and Fair Housing Investigations (OEFHI)** by:

- Providing language assistance services to enable departments to communicate information about services, activities and programs to residents and applicants who are limited English proficient.
- Assisting residents and applicants with disabilities in the process of obtaining decent, affordable and accessible housing in NYCHA developments, as well as assisting with the processing of requests for reasonable accommodations.
- Investigating residents and applicants' allegations of housing discrimination.



## **Language Services Unit (LSU)**

The **Language Services Unit** translates official Authority documents, and provides interpreter services to communicate NYCHA information, and provide access to NYCHA's services and programs for residents and applicants with limited English proficiency. Interpreter services are provided by the Language Services Unit, and a Language Bank that consists of employee-volunteers who collectively speak 46 languages.

For information on the Language Services Unit, please call **212-306-4443**.

## **Services for People with Disabilities (SPD)**

**Services for People with Disabilities** provides assistance to applicants and residents with disabilities who seek decent, affordable and accessible housing in NYCHA developments. SPD



serves applicants or residents with disabilities, and/or their advocates, by responding to status inquiries on housing applications, and requests for transfers, and provides assistance with requests for reasonable accommodations. SPD also acts as a liaison between the disabled community and NYCHA's various departments.

SPD reviews applications of applicants who have been found ineligible for public housing and who assert the denial was based on their disability. SPD also provides assistance to applicants and residents pursuant to NYCHA's ADA/Section 504 Grievance Procedure.

To contact Services for People with Disabilities, please call **212-306-4652** or TTY **212-306-4845**.

