

PARTNERS:

- Barrier Free Living
- The City University of New York
- Department for the Aging
- Department of Information Technology and Telecommunications
- Department of Probation
- Health and Hospitals Corporation
- Human Resources Administration
- inMotion, Inc.
- Jewish Association for Services for the Aged
- Korean American Family Services Center
- Metropolitan Council on Jewish Poverty
- Mount Sinai Sexual Assault and Violence Intervention Program
- New York Asian Women's Center
- New York City Housing Authority
- New York City Police Department
- Queens Borough President's Office
- Queens County District Attorney's Office
- Queens Legal Services
- Safe Horizon
- Sanctuary for Families
- Urban Justice Center

If you or someone you know is a victim of domestic violence, help is available.

In case of emergency, call 911
For other City services, call 311
NYC Domestic Violence Hotline
1-800-621-HOPE (4673)
1-866-604-5350 (TDD)

All of the above offer 24-hour assistance in all languages.

OTHER RESOURCES:

Child Abuse and Maltreatment Hotline
(New York State Central Register)
1-800-342-3720

Elderly Crime Victims Resource Center
(NYC Department for the Aging)
212-630-1853

New York Immigration Hotline
1-800-566-7636

NYPD Sex Crime Report Hotline
212-267-RAPE (7273)

Victim Notification Everyday (VINE) Program
(NYC Department of Correction)
1-888-VINE-4NY (8463-469)

Youthline

(NYC Dept. of Youth and Community Development)
1-800-246-4646



Michael R. Bloomberg
Mayor

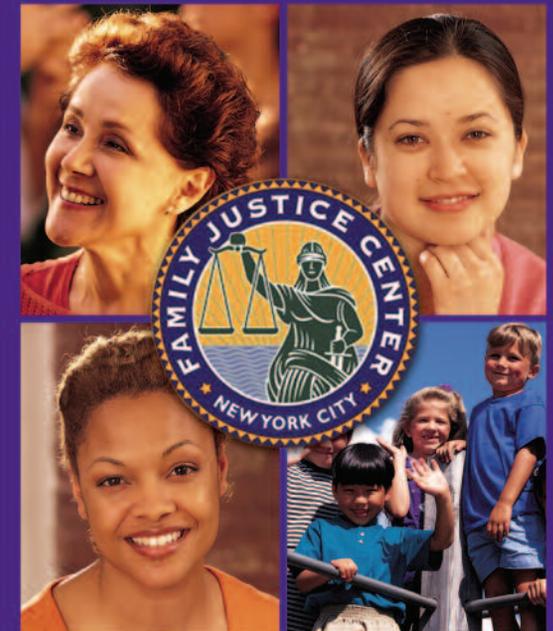
Helen M. Marshall
Queens Borough President

Yolanda B. Jimenez
Commissioner
Mayor's Office to Combat Domestic Violence

Richard A. Brown
District Attorney
Queens County District Attorney's Office

New York City Family Justice Center

126-02 82ND AVENUE
KEW GARDENS, NEW YORK 11415



QUEENS

Michael R. Bloomberg
Mayor

What is the Family Justice Center?

The New York City Family Justice Center in Queens is a walk-in center for all domestic violence victims and their children. To make it easier for you to get help, many agencies are located at the Center. Services are free and available to all victims. We can help you regardless of what language you speak.

When you visit the Center you can expect a safe and caring environment with one-on-one services and support. On your first visit to the Center you will meet with a client specialist who will speak with you about what services you might need. The client specialist will then link you to a case manager, who will be your guide at the Center.

The Center is located in a building with security to ensure your safety. You should check in with the security guard located in the entrance of the building. You will then be asked to go through a metal detector before entering the Center. Please bring picture identification.

EVERYONE has the right to live in a home where they feel safe. You are not alone. The New York City Family Justice Center is here to help you.

LOCATION & DIRECTIONS:

126-02 82nd Avenue at Queens Boulevard (north side), Kew Gardens

SUBWAY: Take the F or E train to Kew Gardens/Union Turnpike. Use the “Court House/North Side” exit and walk east on Queens Boulevard past Queens Borough Hall. Turn left onto 82nd Avenue – the Center is on the east side of the street.

BUS: The Q10, Q37, Q46, Q60, and Q74 buses all stop near the Center.

CAR: Take Grand Central Parkway eastbound to the Queens Boulevard exit. Or take the Van Wyck Expressway; if driving south, exit at Union Turnpike; if driving north, exit at Queens Boulevard.

HOURS OF OPERATION:

Monday through Friday 9:00 a.m. to 5:00 p.m.

The Family Justice Center is a walk-in center. If you are returning for continued services, you should schedule a follow-up appointment, (718) 575-4500.

How can the Family Justice Center help me?

CASE MANAGEMENT You can meet with a case manager to discuss how to stay safe and learn about what services at the Center can help you.

COUNSELING Counseling is available for you and your children. Both one-on-one counseling and support groups are available at the Center.

LEGAL INFORMATION Lawyers and paralegals are available to speak with you about legal issues such as custody, visitation, and immigration.

POLICE Domestic Violence Prevention Officers from the New York City Police Department at the Center will assist you with reporting a crime or give information to you about how the police can help you to stay safe.

PROBATION A Probation Officer can help you if the person hurting you is currently on probation.

PROSECUTION The Domestic Violence Bureau of the District Attorney’s Office is located in the Center and will work with you because domestic violence is a crime and can answer any questions you may have about the criminal justice system.

CHILDREN’S ROOM, MARGARET’S PLACE Your children, age 3 or older, can play in the Children’s Room while you get help at the Center.

ELDER ABUSE SERVICES Social workers, lawyers, and district attorneys are here to help you if you are experiencing elder abuse.

SELF-SUFFICIENCY SERVICES The Self-Sufficiency Coordinator can help you with public assistance information, job training, and educational programs.

SPIRITUAL SUPPORT Faith leaders volunteer at the Center to provide you with support.

Staying Safe

If you are being abused these steps may help you stay safe:

- Call 911 if you are in danger or have been hurt by your partner.
- Teach your children to use the telephone to call the police and go to a safe place during a violent incident.
- Identify a safe place to go in case of an emergency, such as your local police precinct.
- Lock all windows and doors at night and when you leave your home.
- Inform your children’s school/daycare about who has permission to pick them up.
- Request to have your telephone number changed to an unlisted number.
- Keep your home address confidential and, if possible, do not tell the abuser where you live.
- Avoid going out alone.
- Change your route to and from work often.
- If possible, have someone screen your calls at work, request that your office telephone number and email address be changed, and vary your schedule.
- In case you need to leave quickly, you should:

Gather important documents:

- ___ Passports/Green cards/Work permits
- ___ Social Security cards/Birth certificates
- ___ Bank account details/House deed/Lease
- ___ Order of protection
- ___ Custody/Visitation orders
- ___ Marriage license
- ___ Children’s immunization/school records
- ___ Address book and a calling card

Pack a bag with money, extra keys, clothes, medicine, and important documents – leave it in a safe place or with someone you trust.