



Following is a list of services available at the New York City Family Justice Center in Queens (QFJC). All information is kept confidential, however those services marked with an asterisk () are mandated reporters of child abuse and/or neglect, and are required to report suspected child abuse and/or neglect to the proper authorities. The QFJC is an initiative of the Mayor's Office to Combat Domestic Violence in partnership with the Queens County District Attorney's Office.*

Case Managers *

The case managers work for a range of community organizations, speak many languages and represent many cultures. All information told to a case manager will be confidential. Information will only be shared with a client's permission. They give clients information about the services at the QFJC, help them decide which services they wish to access, and provide clients with on-going case management help.

Police *

There are two Domestic Violence Prevention Officers from the New York City Police Department who can speak with clients if they want to report a crime or want information on how the police can help them stay safe.

Probation *

If the person who abused the client is on probation, a Probation Officer can assist the client in finding the name and telephone number of the abuser's Supervising Probation Officer. The Probation Officer can also answer any questions the client may have about probation.

The District Attorney's Office (DA) *

The Domestic Violence Bureau of the DA is located at the QFJC and specializes in prosecuting domestic violence abusers. DA staff can also answer questions about the criminal justice process and orders of protection.

Therapeutic Counseling *

Counseling is available from licensed professionals from a variety of organizations providing clients with additional emotional support.

Elder Abuse Services *

Social workers and lawyers are available to assist any client age 60 years and older who is being abused. These workers provide emergency counseling, direct services, and other information regarding services for the elderly.

Legal Information on Family Matters, Immigration & Divorce

Lawyers and paralegals are available to meet with clients to provide advice or representation. They assist clients in understanding their legal rights and may be able to assist with family law (custody, visitation, child support, spousal support, orders of protection), matrimonial, or immigration matters, such as visa information or employment authorization.

Self-Sufficiency Services

Self-Sufficiency services include information and referrals for on-site and off-site educational training (General Education Development and English as a Second Language classes), job training and placement, public benefits (Welfare, Food Stamps, Medicaid, childcare).

Children's Services *

Children 3 and older can spend time with a child specialist in the Children's Room where organized play activities are available during the day, while the parent receives services on-site.