

# OFFICE OF EMERGENCY MANAGEMENT

Indicator name:	Total incident responses
Description:	The total number of emergency events/incidents requiring on-site coordination or monitoring from OEM.
Source:	OEM Operations
Indicator name:	- On-site coordination
Description:	The number of emergency events responded to by a Citywide Interagency Coordinator for the purposes of coordinating the City's actions on-scene, providing first hand information to City officials and coordinating the provision of resources.
Source:	OEM Operations
Indicator name:	- Monitored from OEM Watch Command
Description:	The number of emergency events monitored and coordinated from the OEM Watch Command. Actions include impact assessment, internal and external notifications, Agency inquiries and logistical support.
Source:	OEM Operations
Indicator name:	Emergency Operations Center activations
Description:	The number of activations of the City's Emergency Operations Center.
Source:	OEM EOC Management
Indicator name:	Field exercises/drills
Description:	The number of field exercises (full-scale tests of the mobilization of response to various incident types) held by the Agency.
Source:	OEM Training and Exercises
Indicator name:	Tabletop exercises/drills
Description:	The number of tabletop or functional exercises (discussions or simulations of various emergency situations designed to familiarize personnel with their roles and responsibilities) conducted by the Agency.
Source:	OEM Training and Exercises
Indicator name:	Participation in drills coordinated by other agencies
Description:	The number of drills and exercises that Agency staff participate in with other agencies (federal, State and local), jurisdictions and entities (private and nonprofit).
Source:	OEM Training and Exercises
Indicator name:	Government employees trained in emergency response
Description:	The total number of City, State and federal government employees taking part in OEM-sponsored training programs related to emergency response, including Incident Command System training sessions. Employees are trained to respond to a variety of scenarios, such as chemical, biological, nuclear, radiological and explosives incidents.
Source:	OEM Training and Exercises

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Indicator name:	Percentage of emergency response training goal met (%)
Description:	Number of government employees trained in emergency response as percentage of the agency's training goal.
Source:	OEM Training and Exercises
Indicator name:	Emergency preparedness education of residents - by OEM staff - by Agency partners using OEM curriculum
Description:	The total number of City residents who attended public preparedness presentations sponsored by the Agency using OEM curriculum.
Source:	OEM External Affairs – Ready New York
Indicator name:	Emergency preparedness education of private/non-profit/government groups
Description:	The total number of people who attended OEM-sponsored preparedness presentations in their workplace.
Source:	OEM External Affairs – Ready New York
Indicator name:	Ready New York guides viewed online
Description:	Number of times the Ready New York emergency preparedness guides (all versions) are viewed online at NYC.gov.
Source:	OEM External Affairs - Ready New York
Indicator name:	Newly certified Community Emergency Response Teams (CERT)
Description:	The number of community-based, non-profit organizations that have completed the 11-week training program in disaster preparedness and basic response skills required to be certified as a Community Emergency Response Team.
Source:	OEM External Affairs - CERT
Indicator name:	Community Emergency Response Team (CERT) volunteer hours
Description:	Number of hours CERT members volunteer. CERTs are community-based nonprofit organizations that have completed training required for certification.
Source:	OEM External Affairs - CERT