



NEW YORK CITY TAXI & LIMOUSINE COMMISSION

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INDUSTRY INFORMATION | INDUSTRY NOTICES

FOR IMMEDIATE RELEASE
 Industry Notice #04-01 (Updating #02-18)
 January 2, 2004

FOR-HIRE VEHICLE (FHV) BASES MUST COMPLY WITH WHEELCHAIR ACCESSIBILITY RULE AS OF JANUARY 30, 2004

I. Compliance Date

The New York City Taxi and Limousine Commission (TLC) hereby announces that all TLC-licensed For-Hire Vehicle (FHV) base stations must comply with FHV [Rule 6-07\(f\)](#), which requires bases to provide wheelchair-accessible transportation upon request to persons with disabilities. All livery/community car service and luxury limousine bases must make arrangements to comply by no later than January 30, 2004. Implementation of accessible service in these industries had been deferred due to the effects of September 11, 2001 on the FHV industry, insurance issues/costs and accessible vehicle costs. The rule was implemented for the black car segment of the FHV industry as of September 3, 2002.

II. TLC Technical Assistance

The TLC has conducted and will continue to conduct outreach to FHV bases to assist them in complying with this rule. If you would like to be visited by our Implementation Team for hands-on assistance/guidance in complying as directed, please call (212) 676-1033. To prepare your base for compliance with this mandate, please take the time to read [Everything You Ever Wanted to Know About Complying with TLC's Accessible Vehicle Rule](#), which is [located on our website](#) and provides many details about the options regarding participation in this important initiative. The TLC's For-Hire Vehicle Rules may be viewed in their entirety on the [TLC's website](#).

III. Proof of Compliance

On January 30, 2004, each base must possess evidence that it has:

1. purchased its own wheelchair-accessible vehicle(s)
 - The vehicle's TLC license number or a copy of the vehicle's purchase order must be presented upon request; or
2. purchased a vehicle(s) jointly with other cooperating bases
 - A copy of the cooperative agreement and either a) the vehicle's TLC license number, or b) a copy of the vehicle's purchase order, must be presented upon request; or
3. contracted with a TLC-licensed specialty base station for provision of equivalent service
 - A copy of the executed contract must be presented upon request.

IV. Dealers of Accessible Vehicles

If your base would like to, solely or in conjunction with other FHV base owners, purchase an accessible vehicle, you may access a [list of accessible vehicle dealers](#).

V. TLC Approved Service Providers

If your base would like to contract with a TLC-licensed FHV base station that provides wheelchair-accessible service upon request, you may contact one of the following bases approved by the TLC as accessible-service providers:

A Ride for All, LLC
 41-10 24th Street
 Long Island City, NY 11101
 (718) 706-RIDE / 7433
 (ask for Les Jacobs)

Symphony Transportation, LLC
 197 Worth Street
 2nd Floor
 New York, NY 10013
 (212) 608-8194
 (ask for Vic Dizengoff)

Vega Transportation Co., Inc.
 89-18 Astoria Boulevard
 Flushing, NY 11369
 (718) 507-0500
 (ask for Vili Korn)

[Additional bases](#)

VI. Contracting with Paratransit Bases

If you are planning to contract with a TLC-licensed paratransit base for provision of wheelchair-accessible service upon request, the paratransit base must dispatch a TLC-licensed, unmarked paratransit or livery vehicle to provide the service. Specifically, be certain that the base is capable of providing demand-responsive service in an unmarked, accessible vehicle. For instance, the vehicle may be marked with a name, address and telephone number, but may not be marked as an "Ambulette", "Paratransit", "Invalid Coach" or "Medical Transportation."

VII. Accessible Vehicle Inspections

If you have already purchased an accessible vehicle, or have contracted with another base (other than those listed above) for service, the vehicle(s) must be visually checked by the TLC for compliance with [Rule 6-07\(f\)](#) within 10 days of vehicle purchase/arrival or execution of contract. Please call (718) 267-4591 to schedule an appointment.

VIII. Enforcement

However you choose to comply with the wheelchair-accessible vehicle rule, you may not charge any passenger(s) using wheelchair-accessible service any more than you would a passenger using non-wheelchair-accessible service; every attempt should be made to provide this service in an expeditious manner.

Beginning January 30, 2004, the TLC will require each base to have proof of the ability to provide service in any of the three ways prescribed above. TLC may be visiting your base shortly for compliance inspections. Failure to have made arrangements to comply with Rule 6-07(f) may result in enforcement action against your base. This Notice constitutes an official directive of the Taxi and Limousine Commission.