



Industry Notice #12-13  
For Immediate Release

May 10, 2012

David Yassky  
Commissioner/Chair

Office of  
Public Affairs

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**IMPORTANT REMINDER: MEDALLION OWNERS WILL RECEIVE ACCESSIBLE DISPATCH PAYMENT INVOICES FROM TRANSPORTATION GENERAL, INC./METRO TAXI**

In December of last year, the New York City Taxi and Limousine Commission (TLC) voted unanimously to revise current taxicab accessibility regulations. This included creating an accessible dispatch program to provide on-demand service to passengers who use wheelchairs. The service will be funded by an annual payment from all medallion owners. To be clear, financial participation in this system is not limited to the owners of current wheelchair accessible taxicabs. The selected dispatch provider, Metro Taxi will collect the fee -- \$98 per medallion annually -- and will be responsible for dispatching accessible yellow medallion taxicabs in Manhattan.

**All medallion owners will soon be receiving an invoice directly from Transportation General, Inc., or their alternative business title Metro Taxi. We strongly urge that the payment be made on or before the due date as required by Metro Taxi so that we can ensure the best possible taxicab service to all New Yorkers.**



**To clarify, payment of this amount in a timely manner is mandatory. Failure to comply with this requirement is punishable by a \$1000 TLC fine and suspension of the medallion for each instance of non-compliance.**

**Please make your payment to Transportation General, Inc. and not to the TLC. The TLC will not accept checks from Medallion Owners for the dispatching fund. As explained in the invoice, payments should be addressed to:**

**Transportation General  
65 Industry Drive  
P.O. Box 26094  
West Haven, CT 06516**

The recently passed rules that pertain to this dispatch service may be found on the TLC's website at:

[http://www.nyc.gov/html/tlc/html/news/regulations\\_new.shtml](http://www.nyc.gov/html/tlc/html/news/regulations_new.shtml)

Beyond making this annual payment, the operators of accessible medallion taxicabs will receive separate instructions about their participation in this program.

All questions and inquiries pertaining to the accessible dispatch rules, the dispatch program or



the required payment should be sent to  
[accessibledispatch@tlc.nyc.gov](mailto:accessibledispatch@tlc.nyc.gov)