



Industry Notice #16-11
For Immediate Release

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Meera Joshi
Commissioner/Chair

Allan J. Fromberg
Public Affairs
press@tlc.nyc.gov

Rebecca Harshbarger
Public Affairs
press@tlc.nyc.gov

33 Beaver Street
22nd Floor
New York, NY 10004

ATTENTION MEDALLION TAXI DRIVERS:

INSTRUCTIONS FOR RECEIVING REFUNDS FOR HEALTHCARE FUND

Because of a court ruling, on April 17, 2014 the TLC instructed taxicab medallion owners to stop withholding a six (6) cents per-ride fee for the Taxi Driver Healthcare Services Fund (HCF). The ruling by the court is now final and the Fund is permanently closed.

Refund Eligibility

If you are a medallion driver who drove between October 1, 2013 and April 17, 2014 (the collection period) and your medallion/fleet owner collected the \$0.06 per trip HCF fee from you, you are eligible for a refund of the amount you paid.

Refund Amount

Review your personal trip records to see how much you paid a medallion owner for the HCF during the collection period. If you don't have your trip records, you can find out the number of trips that you completed during the collection period by: 1) Checking the TPEP portal, 2) consulting with your TPEP provider, or 3) asking your medallion owner/agent. Please note that neither TPEP providers nor the TLC can provide data about the **actual** amounts medallion owners collected from a driver.

Refund Process

To request your refund, contact the medallion owner/s (or the agent/s) that you were driving for during the collection period. If the medallion was transferred since then, for HCF amounts that were paid to the TLC, the TLC has refunded that amount to the current medallion owner/agent on file.

If you are unable to reach the medallion owner on the phone number that you have on file for them, the TLC can provide drivers with the 24-hour number that we have on file for a medallion owner/s. To obtain a phone number of a fleet/garage, please visit our "Current Licensees" page on the TLC website (http://www.nyc.gov/html/tlc/html/industry/current_licensees.shtml).

Questions?

Medallion Owners/Agents have been informed that, beginning July 15, 2016, failure to return previously-collected funds may result in enforcement action. If you have any questions, please e-mail healthcarerefund@tlc.nyc.gov or contact the TLC Call Center at (718) 391-5501. If you are experiencing difficulties obtaining your refund, you may also contact the TLC's Driver Protection Unit at (212) 676-1201.