

TLC Feedback

1. Cleanliness of the taxi
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor
 - 1 – Very poor

2. Condition of the taxi's seatbelts
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor
 - 1 – Very poor

3. Driver knows NYC geography
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor
 - 1 – Very poor

4. Driver is taking a direct route
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor
 - 1 – Very poor

5. Driver is obeying traffic laws (speed limit, turn signal, etc.)
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor
 - 1 – Very poor

6. Driver uses the horn only when necessary
 - 5 – Excellent
 - 4 – Good
 - 3 – Average
 - 2 – Poor

1 – Very poor

7. Driver is paying attention to the road (is not distracted)

5 – Excellent

4 – Good

3 – Average

2 – Poor

1 – Very poor